TITLE PAGE (M1)(M2)

Schedule of Rates and Charges, and Regulations (M1)
(D)
Applying to the Intrastate Services and Facilities (T) (M2)
and in all Exchanges of this Company | (M1)
in the State of Tennessee (T) (M2)

ALL MATERIAL ON THIS PAGE IS NEW.

TITLE PAGE

APPLICATION (T)(M1)

These tariffs apply to the General Services Tariff of Crockett Telephone Company, Inc. hereinafter referred to as the Company, in Exchanges of the Company in Tennessee. In the event of any conflict between any rate, rule or regulation contained in these General Service Tariffs and any rate, rule or regulation contained in the Local Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply. (T) (T) (T)

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Service Tariffs. (T) (T)

These Tariffs cancel and supersede all other Tariffs of the Company issued and effective prior to the effective date of these Tariffs. (T) (T)

EXPLANATION OF SYMBOLS

(C)	Signifies a changed regulation	(T)
(D)	Signifies a discontinued rate, treatment or regulations	(M2)
(I)	Signifies an increased rate or new treatment resulting in increased rate	(M2)(M1)
(M)	To signify a move from one page to another with no change to text, regulation or Tariff	(N)
(N)	Signifies a new rate, treatment or regulation	(N)
(R)	Signifies a reduced rate or new treatment resulting in reduced rates	(M2)(M1)
(T)	Signifies a change in text but no change in rate, treatment or regulation	(M2)(M1)

M1 - This text formerly appeared on Section II Original Page 7.
M2 - This text formerly appeared on Section III Original Page 6.

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LOCAL EXCHANGE SERVICE

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ALL MATERIAL ON THIS PAGE IS NEW.

LOCAL EXCHANGE SERVICE

1. **GENERAL**

Rates quoted in this tariff are subject to orders entered in applicable cases by the Tennessee Regulatory Authority, and in case of conflict the rates specifically approved the Regulatory Authority shall govern. Unless otherwise specified, these rates are for periods of one month and are payable monthly in advance.

2. **RATES AND LOCAL CALLING AREAS**

A. **Monthly Exchange Rates**

Business	**Exchange Access Line Including Touch Tone**	
Business 1-party	$ 28.00	(I)
PBX Trunks	37.50	
Key System Lines	37.50	
Residence		
Residence 1-party	20.00	(I)

B. **Local Calling Areas**

Exchange	Additional Exchanges
Alamo	Bells, Friendship, Maury City
Friendship	Alamo, Bells, Maury City
Maury City	Alamo, Bells, Friendship

LOCAL EXCHANGE SERVICE

3. **COUNTY SEAT CALLING *** (T) (M)

A. Two-way calling is provided between the following county seat exchanges and designated areas of county fringe exchanges on a direct dialed (1+) basis without charge to the caller. These additional local calling areas are not provided to public and semipublic telephone service. All operator assisted calls between these exchanges are subject to toll charges per the concurrence in this tariff. (T)

County Seat Exchange	Fringe Area Exchanges
Alamo	Halls
Alamo	Humboldt
Dyersburg	Friendship
Brownsville	Maury City

(M)

(D)

(D)

* This service is provided pursuant to TPSC Order No. U-88-7588, dated October 5, 1988.

(D)

LOCAL EXCHANGE SERVICE

4. LIFELINE ASSISTANCE PROGRAM

A. General

1) Lifeline Assistance Program was developed to reduce rates for low income customers. The Company participates in this assistance program to increase the availability of telecommunications services to all consumers in its serving areas. The structure of this program is outlined in the following paragraphs

   a) Where available, the broadband Internet access service provides a minimum broadband speed of 15 Mbps downstream/2 Mbps (C) upstream and a minimum usage allowance of 250 Gigabytes per (C) month. Dial-up service does not qualify as a broadband Internet access service for purposes of Lifeline Assistance.

   b) If minimum broadband speed is not available, the subscriber may receive support for the highest performing generally available residential offering that meets or exceeds 4 Mbps downstream/1 Mbps upstream.

2) Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives a federally subsidized credit toward the monthly cost of primary residential telephone service or broadband Internet access service. The Lifeline Assistance Program shall also be extended beyond a telephone subscriber's participation in the means-based programs referenced in paragraph 4.B.2.a. following to also include any individual in the telephone subscriber's household. The telephone subscriber must, however, demonstrate that the household member relied upon for eligibility is eligible and participating in any of the means-based programs and that the telephone subscriber is the financially responsible party for the qualifying member of his or her household, or that the eligible household member is the telephone subscriber's dependent pursuant to the rules and regulations of the Internal Revenue Service. Alternatively, to constitute a qualifying customer eligible to receive Lifeline Assistance, a customer must meet the income level requirements set forth in paragraph 4.B.1. below.

LOCAL EXCHANGE SERVICE

4. LIFELINE ASSISTANCE PROGRAM

B. Regulations

1) A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; (N) (M1)

a) For purposes of these rules, "income" is defined as all income actually received by all members of a household. This includes salary before deduction for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran benefits, inheritances, alimony, child support payments, worker's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of living allowances, irregular income from occasional small jobs such as baby-sitting or lawn mowing, and the like. (M2)

b) A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians. (M2) (N)

2) Each subscriber to Lifeline Assistance must certify in writing to the Company, under penalty of perjury, that he/she receives benefits under a program outlined in sub-paragraph 4.B.2.a., below, and must, on the same document, agree to notify the Company if he/she ceases to participate in the program(s). The certification form shall conform to the requirements described herein, and shall be made available upon request to any subscriber. The Company shall retain all such subscriber certifications in order to furnish proof of subscriber eligibility as may be required from time to time by Universal Service administrators. (M3) (T) (M3)

(M4)

(M4)

M1 – Material formerly found on this page found on Section 2, Original page 4-A.
M2 – Material formerly found on this page found on Section 2, Original Page 4-B.
M3 – Material found on this page formerly found on Section 2, 17th Revised Page 3.
M4 – Material formerly found on this page found on Section 2, 6th Revised Page 5.

LOCAL EXCHANGE SERVICE

4. **LIFELINE ASSISTANCE PROGRAM**

B. **Regulations (Continued)**

2) (Continued)

a) Unless other eligibility requirements are established by the Tennessee Regulatory Authority (TRA), Lifeline Assistance is also available to all residential subscribers who participate in one of the following low-income programs:

(1) *TennCare Medicaid*
(2) *Supplemental Nutrition Assistance Program (SNAP)*
(3) *Supplemental Security Income (SSI)*
(4) *Veterans Pension or Survivors Benefits Programs, or*
(5) Section 8 *Federal Public Housing Assistance (FPHA)*

3) Qualifying subscribers must provide the Company with acceptable documentation as proof of their eligibility to receive Lifeline service under the income-based or program-based requirements; the documentation must be securely retained by the Company. If the Company has a (C)
reasonable basis to believe that the subscriber no longer meets the qualifying criteria for Lifeline Assistance, the Company must notify the subscriber of impending termination of the subscriber's Lifeline Assistance in writing separate from the subscriber's monthly bill. If the subscriber fails to provide proof of eligibility within thirty (30) days following the Company's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from Lifeline Assistance within five (5) business days
after the expiration of the subscriber's time to respond to the request. (C)

4) If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another telecommunications carrier or that more than one member of a subscriber's household is receiving Lifeline service, the subscriber will be de-enrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of that notice.

5) A subscriber who requests de-enrollment must be de-enrolled by the (C)
Company within two (2) business days after the request. (C)

LOCAL EXCHANGE SERVICE

4. **LIFELINE ASSISTANCE PROGRAM (Continued)**

B. **Regulations (Continued)**

6) One low income credit is available per household and is applicable to the primary residential connection only.

7) A Lifeline customer may subscribe to any local service offering available to other residential customers.

8) Lifeline subscribers may apply their Lifeline discount to the Company's voice telephone service, family shared calling plans, broadband Internet access service, broadband Internet bundled service packages or packages containing optional calling features available to Lifeline customers. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline voice services.

9) A subscriber may elect at the time of subscription to Lifeline Assistance to receive toll blocking as part of Lifeline Assistance. "Toll Blocking" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.

10) Lifeline Assistance will not be disconnected for non-payment of toll charges, unless first authorized by the TRA.

11) The Company may not collect a service deposit in order to initiate Lifeline Assistance if the qualifying low-income subscriber voluntarily elects toll blocking from the Company.

12) The PIC charge will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long distance carrier.

13) The administrator will confirm a subscriber's continued eligibility to receive Lifeline Assistance on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline Assistance. The administrator must notify the subscriber in writing separate from the subscriber's monthly bill that failure to respond to the recertification request will trigger de-enrollment. If the subscriber fails to provide proof of eligibility within sixty (60) days following the administrator's written request to the subscriber to recertify eligibility, the credit will be discontinued on the bill and the subscriber will be de-enrolled from Lifeline Assistance within five (5) business days after the expiration of the subscriber's time to respond to recertification efforts. (C) (C) (C)

LOCAL EXCHANGE SERVICE

4. **LIFELINE ASSISTANCE PROGRAM (Continued)** (C)

B. Regulations (Continued)

14) Lifeline subscribers may not seek to receive benefits if they: (M)

a) Have used the Lifeline benefit to enroll in a qualifying Lifeline-supported broadband Internet access service offering with another Lifeline provider within the previous twelve (12) months; or

b) Have used the Lifeline benefit to enroll in a qualifying Lifeline-supported Voice Access Telecommunications service with another Lifeline provider within the previous sixty (60) days. (M)

15) A subscriber may receive Lifeline Assistance prior to completion of the twelve (12) -month period or the sixty (60) -day period only if:

a) the subscriber moves his residential address;

b) the subscriber's current provider ceases operations or otherwise fails to provide service;

c) the provider has imposed late fees for non-payment greater than or equal to the monthly end user charge for the supported service; or

d) the subscriber's current provider is found to be in violation of the FCC's rules during the twelve (12) -month period, and the subscriber is impacted by the violation.

If the subscriber transfers his Lifeline Assistance pursuant to this paragraph, the subscriber's Lifeline Assistance will apply to the newly selected service until the end of the original twelve (12) -month period, and the subscriber will not be required to recertify until the end of the original twelve (12) -month period. The subscriber's original provider must provide the subscriber's eligibility records to either the subscriber's new provider or the subscriber to comply with the twelve (12) -month service period.

(C)

LOCAL EXCHANGE SERVICE

4. **LIFELINE ASSISTANCE PROGRAM (Continued)**

C. **Rates and Charges**

1) The following monthly credit* will apply for each customer eligible for Lifeline Assistance: (C)

	Monthly Credit*
a) Federal Credit	$ 9.25**
Total Credit Amount	$ 9.25

This credit will first be applied to the Federal Subscriber Line Charge, if applicable, and any additional credit balance will be applied to the Lifeline Assistance supported service. (C)

2) The Company shall apply the baseline payments received by the administrator of the Federal Lifeline Assistance program to waive the qualifying customer's Federal End User Common Line Charge. The Company shall apply any additional amount to the qualifying customer's basic local exchange service rate.

3) Partial payments that are received from Lifeline customers shall first be applied to local service charges and then to any outstanding toll charges.

4) Each eligible Lifeline customer who elects to receive Toll Blocking service will receive the credit below, not to exceed the amount of the Toll Blocking service monthly charge. (C)

	Monthly Credit	
a) Toll Limitation Service Credit	$ 2.00	(R)

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate. (C)

** The Federal Subscriber Line Charge Credit will equal the Federal Subscriber Line Charge as approved by the FCC. Credit is based on the FCC Subscriber Line Charge in effect at the time of filing.

LOCAL EXCHANGE SERVICE

(T)
(T) (M)

5. OPTIONAL CALLING PLANS

(T)

A. Applicability

Applicable to optional calling plan services furnished or made available be by company between its points and points reached over facilities of connecting companies.

(T)

B. Territory

Between points in the State of Tennessee where the respective rate centers of such points are located in said state.

Crockett Telephone Company, Inc. assents to, adopts, and concurs in the Optional Calling Plan Service Price List Tariff filed with the Tennessee Regulatory Authority (TRA) by BellSouth Telecommunications, Inc. for (T) Optional Calling Plan Services, as such tariffs now exist, or as they may revised, added to, or supplemented by succeeding sheets or issues. (T) The Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Company subject to the jurisdiction of the TRA as it applies. (T)

C. Description of Service

(T)

Optional Calling Plans are specially designed toll plans applicable to intrastate subscriber-dialed station-to-station sent paid toll messages placed from the Optional Calling Plan subscriber's telephone during the service period to stations in the prescribed terminating exchange, exchanges or area. All other toll messages will be billed as regular toll messages.

D. Contiguous Area Calling Plan

The Contiguous Area Calling Plan will be billed at fifty percent (50%) of the current BellSouth - Tennessee toll rates for the first sixty (60) minutes of intraLATA 1+ Direct Dialed Long Distance calls to contiguous counties from which the customer resides. After the first sixty (60) minutes, toll rates will be at the full billing rate for each additional minute. This plan will remain in effect until IntraLATA bill and keep goes into effect per TRA Docket #96-00774. (T)

(M)

This text formerly appeared on Section IV 2nd Revised Page 4.

LOCAL EXCHANGE SERVICE

(T)

The pages listed below represent blank pages that replaced previous revisions.

All material has been deleted from the specified page by the revision listed here.

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		5	Orig.	20	38	4th	**Deleted**		
24.7	1st	5	Orig.	20	38.1	4th	**Deleted**		
25	1st	5	Orig.	21	39	7th	**Deleted**		
26	2nd	**Deleted**			39.1	2nd	**Deleted**		
27	5th	5	Orig.	23	39.2	1st	**Deleted**		
27.1	1st	5	Orig.	23	39.3	1st	**Deleted**		
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27.2	1st	5	Orig.	24	41	1st	**Deleted**		
		5	Orig.	25	42	1st	**Deleted**		
27.3	2nd	5	Orig.	25	43	1st	**Deleted**		
		5	Orig.	26	44	1st	5	Orig.	55
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The text previously found on this sheet can now be found on Section 1 Original Page 2.

LOCAL EXCHANGE SERVICE

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		5	Orig.	80	98	1st	5	Orig.	121
59.7	7th	5	Orig.	81	99	1st	5	Orig.	122
		5	Orig.	82	100	1st	5	Orig.	123
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		5	Orig.	84			5	Orig.	125
59.9	6th	5	Orig.	85	102	1st	5	Orig.	125
		5	Orig.	86	103	1st	5	Orig.	126
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70	1st	5	Orig.	93	113	1st	5	Orig.	136
71	1st	5	Orig.	94	114	1st	5	Orig.	137
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		5	Orig.	96	117	1st	5	Orig.	140

The text previously found on this sheet can now be found on Section 4 15th Revised Page 1.
The text previously found on this sheet can now be found on Section 4 4th Revised Page 2.

LOCAL EXCHANGE SERVICE

(T)

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118	1st	5	Orig.	141
119	1st	5	Orig.	142
120	1st	5	Orig.	143
121	1st	5	Orig.	144
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123	1st	5	Orig.	146
124	1st	5	Orig.	147
125	1st	5	Orig.	148
126	1st	5	Orig.	149
127	1st	5	Orig.	150
128	1st	5	Orig.	151
129	2nd	**Previously removed**		
173	2nd	5	Orig.	152
174	2nd	5	Orig.	153
175	2nd	5	Orig.	154
176	2nd	5	Orig.	155
177	2nd	5	Orig.	156
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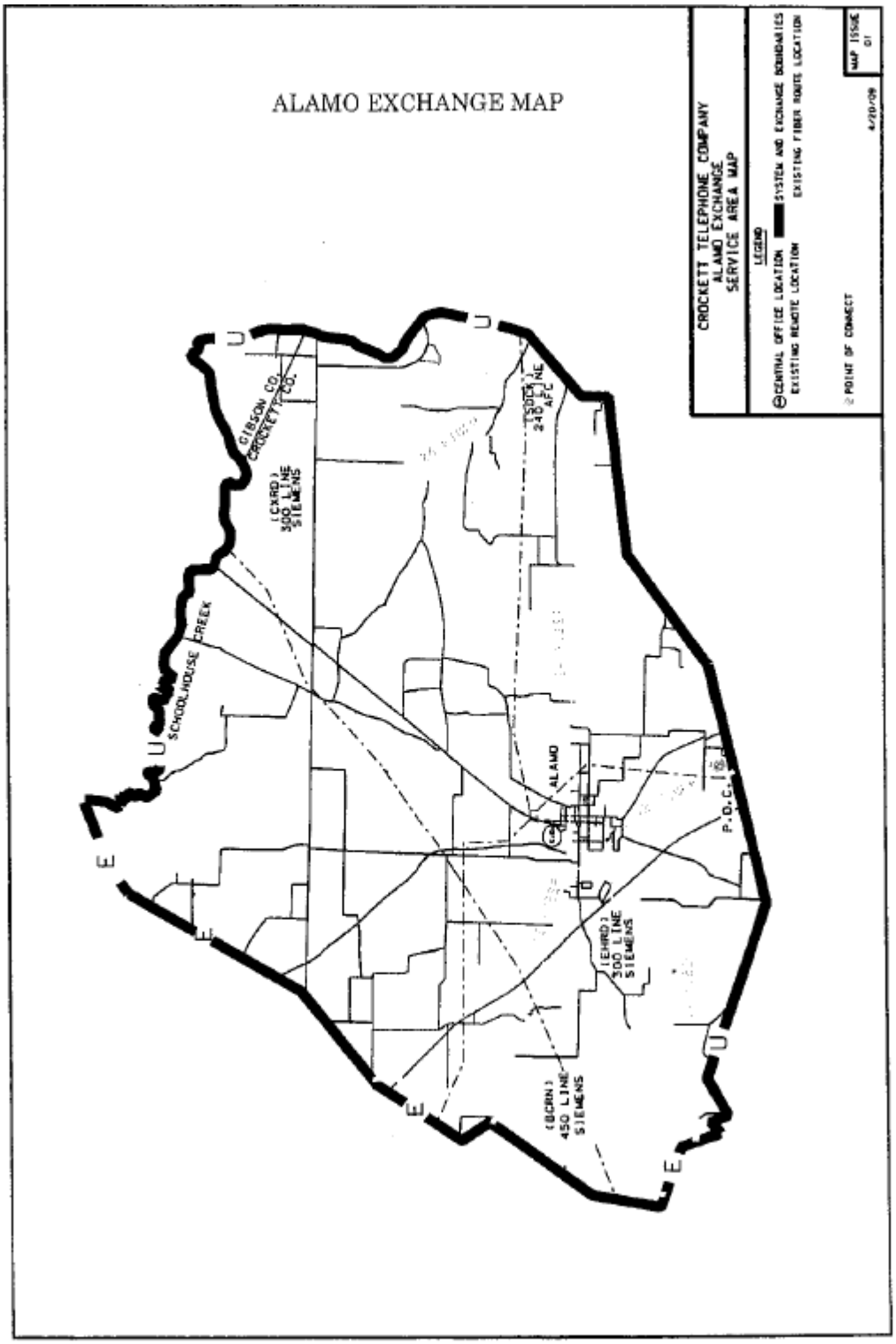
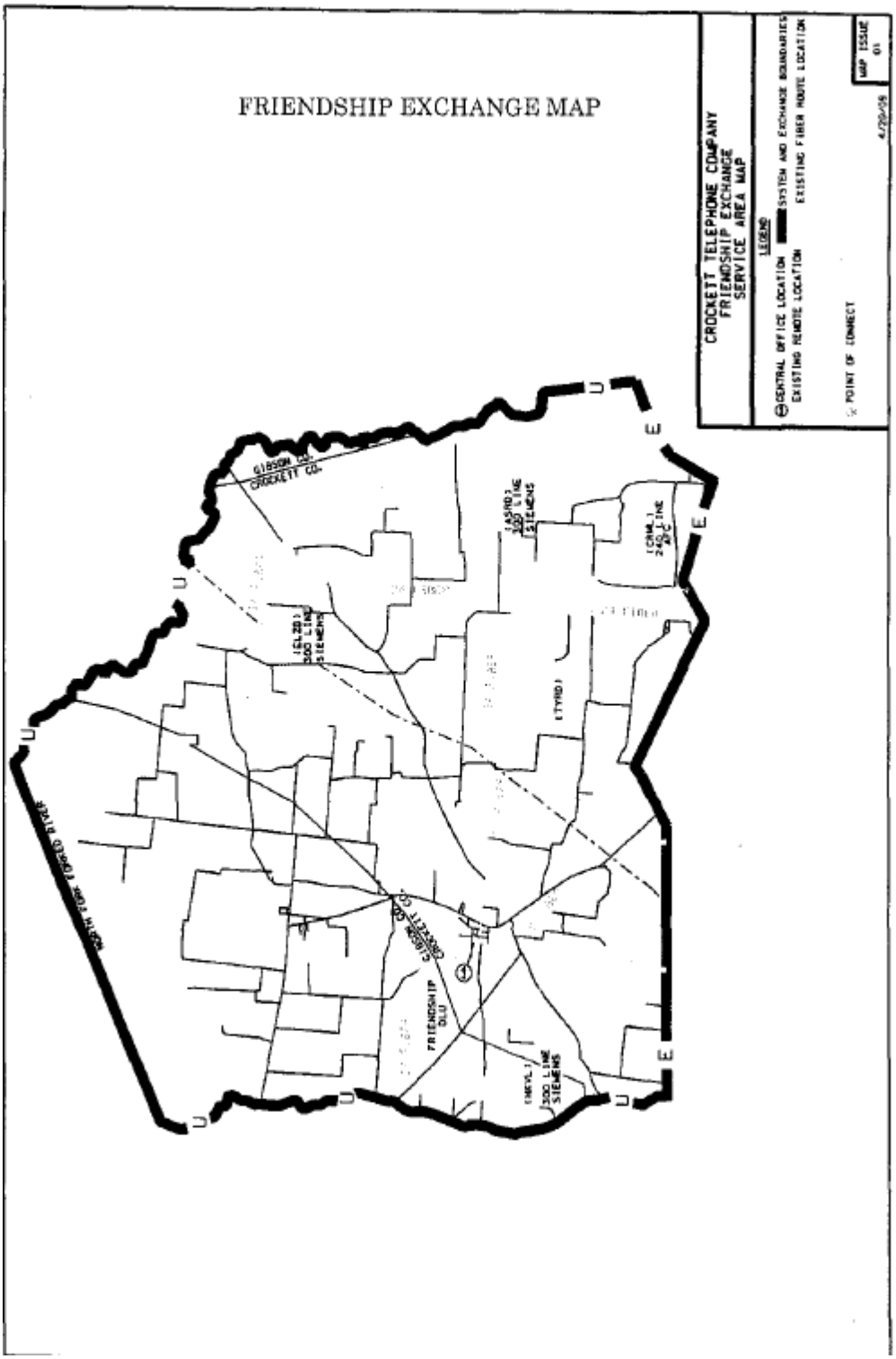
The text previously found on this sheet can now be found on Section 4 15th Revised Page 1.
The text previously found on this sheet can now be found on Section 4 4th Revised Page 2.

ALAMO EXCHANGE MAP

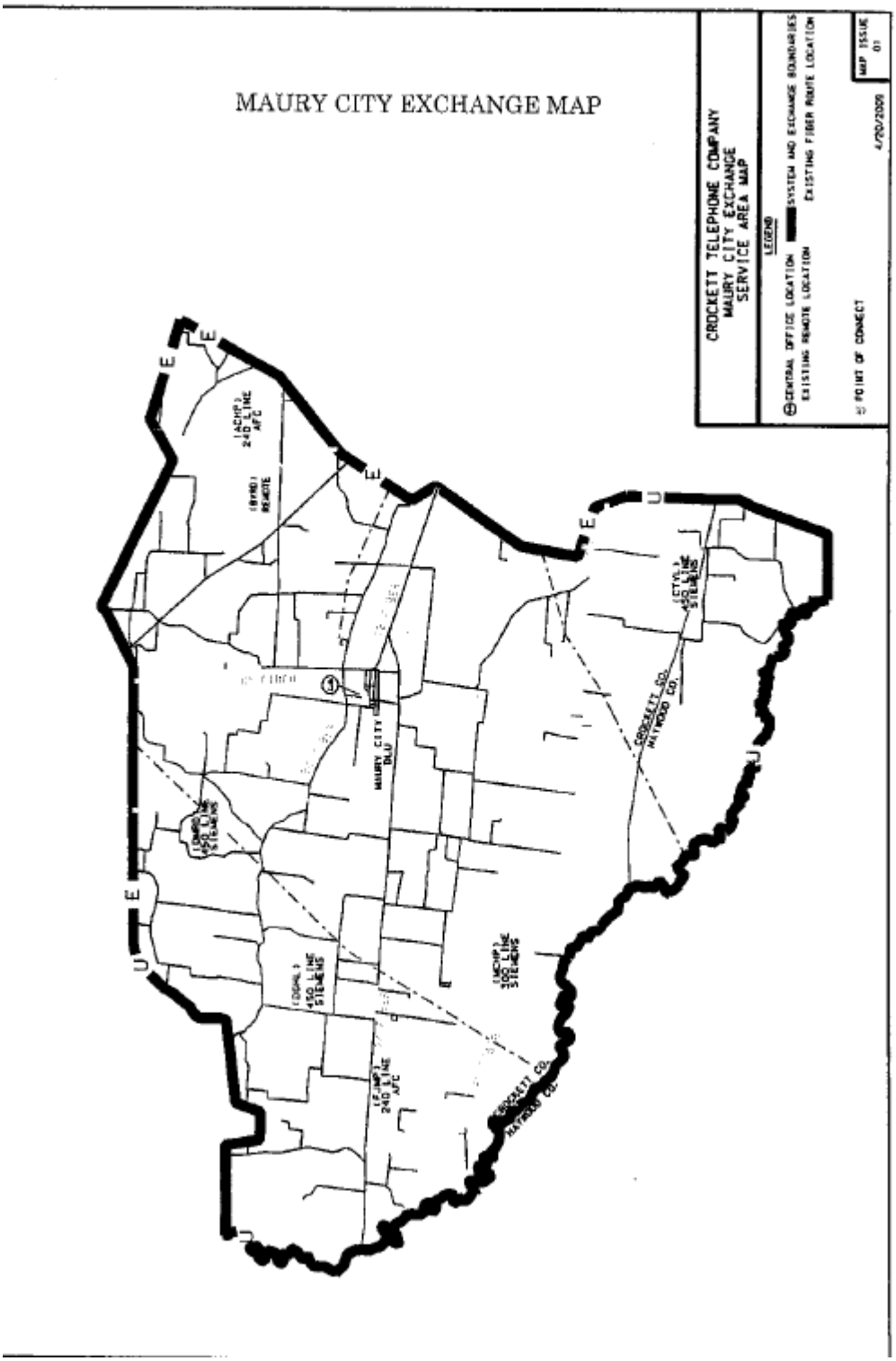


FRIENDSHIP EXCHANGE MAP



The text formerly found on this sheet has been removed.

MAURY CITY EXCHANGE MAP



LOCAL EXCHANGE TARIFF (T)

The pages listed below represent blank pages that replaced previous revisions.

All material has been deleted from the specified page by the revision listed here.

PAGE	REVISION	NOW APPEARS Sec.	Rev.	Pg.
5	3rd	8 Index	Orig.	2
		8 Index	Orig.	3
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7	1st	8	Orig.	2
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10	1st	8	Orig.	5
11	2nd	8	Orig.	6
11.1	1st	8	Orig.	7
12	1st	8	Orig.	8
13	2nd	8	Orig.	9
14	2nd	8	Orig.	10
14.1	1st	8	Orig.	11
15	1st	8	Orig.	12
16	3rd	8	Orig.	13
16.1	1st	8	Orig.	14
16.2	1st	8	Orig.	15
17	2nd	8	Orig.	16
18	2nd	8	Orig.	17
19	1st	DELETED		
20	1st	7	Orig.	1
21	1st	7	Orig.	2
22	1st	7	Orig.	3
23	1st	7	Orig.	4
24	1st	7	Orig.	5
25	1st	5	1st	2
26	2nd	5	1st	3
27	1st	5	1st	4
		5	1st	5
28	1st	5	1st	5
		5	1st	6
28A	1st	5	1st	6
29	3rd	DELETED		
30	3rd	5	Orig,	164
		8	Orig.	19
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		8	Orig.	21
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33	1st	DELETED		
34	1st	8	Orig.	22
35	1st	8	Orig.	23
35.1	1st	8	Orig.	24
36	1st	7	Orig.	6
37	1st	7	Orig.	7
38	1st	8	Orig.	25
39	1st	DELETED		
40	1st	DELETED		
40A	1st	DELETED		
41	2nd	9	Orig.	1
42	2nd	9	Orig.	2
43	2nd	9	Orig.	3
44	2nd	9	Orig.	4
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46	2nd	9	Orig.	2
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58	1st	9	Orig.	19

The text formerly found on this sheet can now be found on Section 8 Index Original Pages 1 and 2.

SERVICE CHARGES

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2.	Regulations	3	
3.	Schedule of Charges	3	
4.	Maintenance of Service Charge	4	
5.	Reconnect Charge	4	
6.	Waiver of Service Connection Charges	4	
7.			(D)
8.	Third Party Service Provider Block	7	

SERVICE CHARGES (T)

1. **DEFINITIONS** (M1)

The term Service Charge as specified herein and in other sections of this Tariff is defined as a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities. Service Charges are categorized as (a) Service Ordering Charge, (b) Central Office Line Connection Charge, (c) Premises Visit Charge, and (d) Premises Work Charge.

CENTRAL OFFICE LINE CONNECTION CHARGE

The term central office line connection charge means the charge that applies for arranging an exchange line to provide service between the central office and the customer's premises. The charge applies for work including but not limited to:

(1) Making and changing connections in the central office.

(2) Making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers. (M1)

(D)(M2)

PREMISES VISIT CHARGE (D) (M2)

(M1)

The term premises visit charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer. When more than one visit is necessary, for Company reasons, to complete the work, only one premises visit charge applies. (T) (M1)

This service is amended pursuant to TRA Docket No. 99-00995 dated April 19, 2002.

The text previously found on this sheet can now be found on Section 2 2nd Revised Page 1.

M1 - This text formerly appeared on Section II 3rd Revised Page 8.
M2 - This text formerly appeared on Section II 3rd Revised Page 9, which has been removed.

SERVICE CHARGES (T)

1. **DEFINITIONS (Continued)** (M1)

PREMISES WORK CHARGE

Premises work is that work performed by a Company representative on a customer's premises exclusive of work required to establish or re-establish network access to a Standard Network Interface (unless specifically stated in this tariff) and includes but is not limited to service ordering and equipment handling. Therefore the appropriate charges for these work functions for residence and simple business applications is the respective Premises Work Charge. Additional charges may apply for services provided which are not tariffed under this tariff. (M1)

SERVICE ORDERING CHARGE (M2)

The term service ordering charge means the charge that applies per customer request for work performed by the Company in connection with the receiving, recording and processing of customer request for service to be completed for the same account, at the same premises, at the same time. (T)

STANDARD NETWORK INTERFACE - RESIDENCE OR NON-KEY BUSINESS (M2)

The Standard Network Interface is that point on the customer's premises where all premises services are connected to the telecommunications network. The Standard Network Interface is a nontariffed weatherproof enclosure consisting of a protector, standard registration program jack or equivalent and an entrance bridging device. (M1) (M1)

This service is amended pursuant to TRA Docket No. 99-00995 dated April 19, 2002.

The text previously found on this sheet can now be found on Section 2 18th Revised Page 2.

M1 - This text formerly appeared on Section II 3rd Revised Page 9.
M2 - This text formerly appeared on Section II 3rd Revised Page 8.

SERVICE CHARGES (T)

2. **REGULATIONS** (M)

Service charges are in addition to all other rates and charges that may be applicable for service and equipment provided by the Company. (T)

Non-recurring service charges shall not apply to service associated with installation of new or additional access lines, pursuant to Order of the Tennessee Regulatory Authority in Docket No. 99-00995, issued April 19, 2002. Any provision to the contrary shall be of no effect.

3. **SCHEDULE OF CHARGES**

	Residence	Business	
A. Service Ordering Charge per customer request: (1) for connecting new or additional central office lines, moving or changing existing service and equipment, adding new or additional service and equipment, or for record purposes only.	$ 8.50	$ 8.50	(T)
B. Central Office Line Connection Charge, per central office line or trunk.	$ 9.00	$ 9.00	(T)
C. Premises Visit Charge per customer request.	$15.00	$15.00	(T)
D. Premises Work Charge per customer request	$ 8.00	$ 8.00	(T)

(M)

This service is amended pursuant to TRA Docket No. 99-00995 dated April 19, 2002.

The text previously found on this sheet can now be found on Section 2 15th Revised Page 3.

This text formerly appeared on Section II 5th Revised Page 10.

SERVICE CHARGES (T)

4. MAINTENANCE OF SERVICE CHARGE (T)(M1)

When service outage is reported or detected, and a Company repairman determines that the outage is caused by subscriber owned equipment, customer-provided or company-provided inside wire or jacks, the subscriber shall be required to pay to the Company a service maintenance charge.

Maintenance of Service Charge $12.50 (T)

5. RECONNECT CHARGE

When a subscriber's service has been temporarily disconnected, as in the case of failure to pay his bill on demand, a reconnection charge shall apply. (T)

Reconnect Charge $ 9.00

6. WAIVER OF SERVICE CONNECTION CHARGES * (T)(M1)

In connection with Marketing and Sales studies, Marketing and Sales programs, the Company reserves the right to waive service connection charges for Custom Calling Services within specified areas for such periods of time as designated by the Company, with a 30-day written notice given to the Commission. (T)(M2) (M2)

This service is amended pursuant to TRA Docket No. 99-00995 dated April 19, 2002.

The text previously found on this sheet can now be found on Section 2 5th Revised Page 5.

M1 This text formerly appeared on Section II 2nd Revised Page 11.
M2 This text formerly appeared on Section II 3rd Revised Page 12.

SERVICE CHARGES

RESERVED FOR FUTURE USE (T)

(D)

(D)

SERVICE CHARGES

RESERVED FOR FUTURE USE (T)

(D)

(D)

SERVICE CHARGES (T)

8. THIRD PARTY SERVICE PROVIDER BLOCK (T) (M)

The Company is required to offer their customers a service that blocks the placing of monthly recurring charges on telephone bills by third party service providers (i.e., internet, chat lines and web pages). (T)
This blocking service will give the subscriber the ability to better prevent unauthorized charges appearing on their telephone bill by not allowing third party service providers the ability to place monthly recurring charges on the customer's bill without proper verification. Authorized casual billing of toll calls such as collect, third party and calls to a carrier's toll access number as well as authorized charges for directory advertising are excluded from this blocking service. The method of verifying charges for customers with the third party bill block service is described below: (T)

A. The third party service provider shall not submit charges to a subscriber's telephone company without first obtaining a letter of authorization (LOA) from an authorized individual for the telephone account. The LOA shall include the name and address of the company providing the service, a description of the service, an itemization of the cost including whether the charge is a one-time or a recurring fee and a statement confirming that the person signing up for the service is an authorized individual for the telephone service.

B. The LOA shall not be combined with inducements of any kind on the same document.

C. A copy of the LOA must be provided to the Company, if requested, as authority from the customer to place a monthly recurring charge on their telephone bill.

D. The Company will not remove third party service provider block without first calling the subscriber and obtaining verbal approval.

E. The subscriber will be required to sign a written Third Party Service Provider Block/Remove Request Form to implement this service. (T)

A nonrecurring charge of **$15.00** will apply to establish Third Party Service Provider Block. There is no charge to remove this service from the subscriber's line.

(T)

(M)

This text formerly appeared on Section II 3rd Revised Page 14.

GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF (T)

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GENERAL EXCHANGE TARIFF (T)

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF (T)

DISTANCE LEARNING VIDEO TRANSPORT SERVICE (M)

Crockett Telephone Company, Inc. hereinafter referred to as the Company, concurs (T)
in the Distance Learning Video Transport Service rates, rules and regulations
governing such communications as filed by BellSouth Telecommunications, Inc.,
together with any amendments or successive issues thereof and makes itself a party (T)
to such rules and charges until this concurrence is revoked or canceled by either
party. The Company hereby expressly reserves the right to cancel this statement of
concurrence at any time when it appears that such cancellation is in the best
interest of the Company, subject to the jurisdiction of the Tennessee Regulatory (T)
Authority (TRA) as it applies.

(T)

(T) (M)

The text previously found on this sheet can now be found on Section 5 Original Page 165.

This text formerly appeared on Section II 2nd Revised Page 15.

GENERAL EXCHANGE TARIFF (T)

DIRECTORY LISTINGS (M)

1. General Regulations (T)

A. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers. (T)

B. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification. (T)

C. Names in directory listings shall be limited to the following:

(1) In connection with residence service: (T)

(a) The individual name of the subscriber, or

(b) The individual name of the subscriber, or of a member of the subscriber's family.

(2) In connection with business service:

(a) The individual name of the subscriber, or (T)

(b) The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or (T)

(c) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or (T)

(d) The individual names of the officers, partners, or employees of the subscriber, or

(e) The names of departments when such listings are deemed necessary from a public reference viewpoint. (T)

(M)

The text previously found on this sheet can now be found on Section 5 Original Page 165.

This text formerly appeared on Section II 2nd Revised Page 15.

GENERAL EXCHANGE TARIFF (T)

DIRECTORY LISTINGS (Continued) (T) (M)

1. General Regulations (Continued) (T)

D. Whenever any question arises as to the right of a customer (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Company is privileged to require the customer to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listing; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company. (T) (T)

E. Primary Listings

(1) One listing without charge, termed the primary listing, is provided as follows: (T)

(a) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing. (T)

(b) For each service station subscriber. (T)

2. Regular Extra Listings

A. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing, such as service, agency, commodity, etc., will be accepted. (T) (T)

B. Residence extra listings may be the names of members of the subscriber's immediate family. (T) (T)

(M)

The text previously found on this sheet can now be found on Section 5 Original Page 168.

This text formerly appeared on Section III 1st Revised Page 26.

GENERAL EXCHANGE TARIFF (T)

DIRECTORY LISTINGS (Continued) (T) (M)

2. Regular Extra Listings (Continued) (T)

C. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of a P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing. (T) (T)

D. Regular Extra Listings are furnished at the rate quoted under "Extra Directory Listings Rates" found in this section of the tariff.

E. Extra listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call numbers and office hours become effective as of the date of the issue of the directory. (T) (T)

3. Special Types of Extra Listings

A. DUPLICATE AND CROSS REFERENCE LISTINGS

(1) Duplicate listings, i.e., listings of nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes. (T) (T)

(2) Cross reference listings are permitted when their use will facilitate in the handling of telephone calls. (T)

(3) The regular Extra Listing rate applies for each Duplicate or Cross Reference Listing. (T)

(T)

(M)

The text previously found on this sheet can now be found on Section 5 Original Page 168.

This text formerly appeared on Section III Original Sheet 27.

GENERAL EXCHANGE TARIFF (T)

DIRECTORY LISTINGS (Continued) (T)(M1)

3. Special Types of Extra Listings (T)

B. ALTERNATE CALL NUMBERS LISTINGS (T)

(1) Listing of an alternate telephone number, other than those covered under "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service. (T)

(2) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished. (M1) (T)(M2)

(3) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

C. FOREIGN EXCHANGE LISTINGS (T)

(1) Foreign exchange listings, i.e., listings of subscribers located in an exchange other than that in which the listed service is furnished, are permitted. (T)

(2) The Regular Extra Listing rate applies for each Foreign Exchange Listing. (T) (T)

D. TEMPORARY TENANT LISTINGS

(1) Residence subscribers who lease their premises for periods of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time. (T)

(2) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges. (T)

(3) The Regular Extra Listing rate applies for each *Temporary Tenant Listing*. (M2)

The text previously found on this sheet can now be found on Section 5 Original Page 168.

M1 - This text formerly appeared on Section III Original Sheet 27.
M2 - This text formerly appeared on Section III Original Sheet 28.

GENERAL EXCHANGE TARIFF (T)

DIRECTORY LISTINGS (Continued) (T) (M1)

3. Special Types of Extra Listings

E. OFFICE HOUR LISTINGS

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listings, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a P.B.X. operator is not on duty may be listed in the directory, at Regular Extra Listing rates whenever night connections are provided. (T)

F. EXTRA DIRECTORY LISTINGS RATES

Regular Extra Listings in the alphabetical section of the directory, and Special Types of Extra Listings that are furnished at Regular Extra Listing rates: (M1)

(T) (M2)

	Monthly Rate
Each extra directory listing	**$ .50**

4. Non-Published Directory Listings

A non-published telephone service will be furnished, at the customer's request, providing for the omission or deletion of the telephone listing from the telephone directory. In addition the customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth below. (M2) (T) (M3)

A. The Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number.

B. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number divulged inadvertently. (T)

C. When a customer with non-published service places a call over a 911 service to a public safety answering point, and the public safety answering point attendant places such call on called party hold, and such call is represented to the Company to be of an emergency nature, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental agency responsible for the 911 service upon request of such governmental authority. (T) (T) (T)

Non-published Telephone Service Monthly Charge **$1.00** (M3)

The text previously found on this sheet can now be found on Section 5 Original Page 169.

This text formerly appeared on Section II 4th Revised Page 17.

GENERAL EXCHANGE TARIFF (T)

(T) (M)

1. General

A. DID service permits calls incoming to a PBX or other CPE from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly serves the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate intra/interexchange rates. No outbound service will be allowed from any trunk in the DID group or DID numbers assigned.

2. Rules and Regulations

A. Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the PBX access line charge, other services and equipment with which this offering is associated.

B. The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.

C. The service must be provided on all trunks in a DID group arrangement. Each trunk group shall be considered a separate service. Hunting Service will not be provided between separate trunk groups.

D. Facilities and operational characteristics or interface signals between the Company-provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

E. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in this tariff.

F. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant intercept or recorded announcement service.

(M)

The text previously found on this sheet can now be found on Section 5 Original Page 169.

This text formerly appeared on Section II 4th Revised Page 17.

GENERAL EXCHANGE TARIFF (T)

DIRECT-IN-DIALING (DID) SERVICE (Continued) (T) (M1)

2. Rules and Regulations (Continued) (T) (M1)

G. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a number block consecutive to any other number block. The Company will not be responsible for interception and administration of reserved numbers. DID numbers are not provided in a hunting arrangement. (M1)

H. Automatic Intercept Service (AIS) for a non-listed disconnected DID telephone number will be provided at the rate following, where facilities permit. AIS will provide a referral to the corresponding new telephone number for a maximum period of twelve months or until the delivery of the new directory, whichever comes first. (M2)

3. Rates and Charges

A. Direct Inward Dialing (DID) Charges

	Nonrecurring Charge	Monthly Rate	
(1) Group of 20 working or reserved DID numbers[1]			(T)
(a) Working numbers, each group of 20	$ 55.00	$ 3.40	
(b) Reserved numbers, each group of 20	55.00	3.40	
(2) DID Trunk Termination in Central Office[2]			
(a) Each, Inward Only Trunk	50.00	20.00	(T)
(3) Multifrequency (MF) Pulsing Option[3]			
(a) Each Trunk	-	7.50	(T)

(M2)

[1] The nonrecurring Charge applies to the first group of DID numbers assigned to a customer per occasion.

[2] This charge is in addition to PBX access line charges and other services provided in connection with DID service.

[3] These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premises equipment.

The text previously found on this sheet can now be found on Section 5 Original Page 169.

M1 - This text formerly appeared on Section II 4th Revised Page 17.
M2 - This text formerly appeared on Section II 1st Revised Page 17.1.

GENERAL EXCHANGE TARIFF (T)

DIRECT-IN-DIALING (DID) SERVICE (Continued) (T)
(M)

3. Rates and Charges (Continued) |
(T) |

A. Direct Inward Dialing (DID) Charges

	Nonrecurring Charge	Monthly Rate	
(4) Dual Tone Multifrequency (DTMF) Option[3]			
(a) Each Trunk	-	$ 7.50	(T)
(5) Automatic Intercept Service[4]			
(a) Per number referred	$16.00	-	

(T)
(M)

[3] These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premises equipment.

[4] Provides automatic referral of calls from a non-listed disconnected DID telephone number to a corresponding new telephone number for twelve months or until the deliver of the new directory, whichever comes first. AIS is available only where facilities permit.

This text formerly appeared on Section II 1st Revised Page 17.1.

GENERAL EXCHANGE TARIFF (T)

MILEAGE CHARGES (T)(M1)

1. Extra Exchange Line Mileage (T)

For telephone service other than Rural Line Service furnished outside the Base Rate Area but within the Exchange Area, the following mileage charges apply. These (T) charges cover the additional facilities required and are in addition to the rates specified in the Local Exchange Service Tariff for the class of service desired and are in addition to Construction Charges when applicable.

		Monthly Rates	
(1)	Individual Line, each one-quarter Mile or fraction thereof.	$ .70	(T)
(2)			
(3)			(D)
(4)	Private Branch Exchange trunk Each one-quarter mile or fraction thereof.	.70	

2. Extension or P.B.X. Station Mileage. (D)

For extension stations or P.B.X. stations located on premises other than those on (T) which the main station or P.B.X. switchboard are located or beyond the distances specified in other parts of these Tariffs, the following Mileage charges apply. These (M1) charges cover the additional facilities required and are in addition to the rate specified for the extension or P.B.X. station. (M2)

	Monthly Rates
Extension or P.B.X. station line, each 1/4 mile or faction thereof	$ .70

3. All measurements are on route of circuit basis.

(M2)

M1 - This text formerly appeared on Section II 1st Revised Page 18.
M2 - This text formerly appeared on Section II 1st Revised Page 19.

GENERAL EXCHANGE TARIFF (T)

PRIVATE LINE SERVICE (T)
(M)

Concurrence

1. Applicability

(T)

Applicable to Private Line Price List furnished or made available by the Company between its points and points reached over facilities of connecting companies.

2. Territory

Between points in the State of Tennessee where the respective rate centers of such points are located in said state. Crockett Telephone Co., Inc. concurs in the Private Line Price List rates, rules and regulations governing such communications as filed by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party. The Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Company subject to the jurisdiction of the Tennessee Regulatory Authority as it applies. (T)

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

IN-CLASSROOM COMPUTER ACCESS SERVICE (T)
(M)

1. General
(T)
(M)

A. In-Classroom Computer Access Service provides local telephone lines for in-classroom use of computers and modems to access various informational databases and shared educational programs as well as accessing students in other classrooms for the purpose of sharing information and learning experiences. These telephone lines may also be used for teacher workroom use of computer and modems to access various informational databases and to share information and ideas with other teachers in an effort to enhance the educational experience of the students. (T)

In-Classroom Computer Access Service is applicable to public libraries; for the purposes of this tariff, public libraries include the state library, archives, regional libraries and free public libraries in any county, city, or town.

B. The access line rate described in "Rates and Charges" includes the rate for Touch-Tone.

C. This access line shall not be used to replace existing administrative lines. (T)

D. Listings will not be provided for these access lines.

E. Nonrecurring charges are to be billed at Residence rates. (T)

F. All rules and regulations that appear in other sections of this Tariff apply unless otherwise stated herein. (T)

2. Regulations
(T)

This offering is available to all full-time educational institutions that are eligible for accreditation by the Southern Association of Colleges and Schools.
(T)

3. Rates and Charges

A. The rates and charges for In-Classroom Computer Access Service include a flat monthly recurring access line rate. (T)

(T)

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

IN-CLASSROOM COMPUTER ACCESS SERVICE (Continued) (T)
(M)

3. Rates and Charges (Continued) |
(T)

B. The access line for In-Classroom Computer Access Service is provided at the following rates: (M)
|
(T)
(M)

Access Line		**Monthly Rate**	
(1)	Outgoing Only	$ 20.00*	(T)
(2)	Both Way	20.00*	(M)

|
|
(T) |

SPECIAL CIRCUITS
(T)

1. Local loops used in connection with interexchange facilities for Private Line Telephone Service will be furnished where facilities are available, at the Business Individual Line Rate. (M)

A. An installation charge equal to the cost of labor required to install such loops applies to each loop in lieu of a Service Connection Charge. The minimum installation charge will be **$10.00**. (T)
(M)
|
(T) |

(T) |

* A **$3.00** monthly credit will apply pursuant to PSC Order.

|
|
|
(T) |

(M)

(M)

GENERAL EXCHANGE TARIFF (T)

SPECIAL CIRCUITS (Continued) (T)
(M)

2. Channels for services not specifically named elsewhere in these Tariffs, and for purposes other than telephonic communication, will be furnished where facilities are available and where in the judgement of the Company the use to be made of such Channels is not contrary to regulations. (T)

	Monthly Rates	
A. Channels for P.B.X. tie lines, or alarm circuits, and like purposes, first mile or fraction thereof circuit measurement	$ 4.00	(T)
Each additional one-quarter mile or fraction thereof	1.00	(M)
B. Channels, for use in connection with interexchange facilities for Radio Broadcasts; channels between pick-up points and a Radio Station or Studio, between a Radio Station and Studio, between Studio and/or Station and Transmitter, first one quarter mile or fraction thereof airline measurement	3.50	(T) (M)
Each additional one-quarter mile or fraction thereof	1.25	

Note: If the use to which these Channels are to be put requires that they be equalized or balanced, the initial equalization or balancing and future adjustments shall be done by the subscriber, or if done by the Company, the cost thereof will be billed to the subscriber.

C. The Company does not hold itself out to furnish Channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint. (T)

D. The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Company. (T) (M)

E. An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The minimum installation charge will be **$10.00**. (T) (T) (M)

This text formerly appeared on Section II Original Sheet 23.

GENERAL EXCHANGE TARIFF (T)

SCHOOLS, LIBRARIES AND HEALTH CARE PROGRAMS (T)
(M)

1. Schools and Libraries Discount Program |
(T) |

A. General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this tariff and the BellSouth Private Line Services Tariff, at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order No. 97-157, issued May 8, 1997. The Rules codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq. (T)

As indicated in **E. Schools and Libraries Discount Matrix** following, the discounts will be between 20% and 90% of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage and will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in **B. Regulations** following. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.
(M)

* Implemented 1/1/98

This does not apply to the existing state discount to schools and libraries contained elsewhere in this tariff. If the federal discount is utilized, the state discount will not apply.

(T)

GENERAL EXCHANGE TARIFF (T)

SCHOOLS, LIBRARIES AND HEALTH CARE PROGRAMS (Continued) (T)(M1)

1. Schools and Libraries Discount Program (Continued)

B. Regulations

1) Obligation of eligible schools and libraries (T)

a. Requests for service

(1) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
(2) Schools, libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
(3) Services requested will be used for educational purposes.
(4) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

2) Obligations of the Company

a. The Company will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this tariff. Those services contained in this tariff which are excluded from the discount program, in accordance with this tariff are listed in **D. Services Ineligible for Schools and Libraries Discounts** following.

b. The Company will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price). (M1)

(M2)

c. In competitive bidding situations, the Company may offer flexible pricing or rates other than in this tariff, where specific flexible pricing arrangements are allowed, subject to TRA approval.

(T)(M2)

M1 - This text formerly appeared on Section II Original Sheet 24.1.
M2 - This text formerly appeared on Section II Original Sheet 24.2.

GENERAL EXCHANGE TARIFF (T)

SCHOOLS, LIBRARIES AND HEALTH CARE PROGRAMS (Continued) (T)(M1)

1. Schools and Libraries Discount Program (Continued)

C. Discounted Rates for Schools and Libraries (T)

1) Discounts for eligible schools, libraries and consortia shall be set at a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.

2) The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.

3) The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.

4) The discount matrix for eligible schools, libraries and consortia are listed in **E. Schools and Libraries Discount Matrix** following.*

D. Services Ineligible for Schools and Libraries Discount

1) Voice Mail Services (T)

E. Schools and Libraries Discount Matrix (M1)

(T)(M2)

How Disadvantaged	**% Discount Level**	
	Urban Discount	Rural Discount
% of students eligible for national school lunch program		
< 1	20	25
1 - 19	40	50
20 - 34	50	60
35 - 49	60	70
50 - 74	80	80
75 - 100	90	90

(M2)

* Implemented 1/1/98

M1 - This text formerly appeared on Section II Original Sheet 24.1.
M2 - This text formerly appeared on Section II Original Sheet 24.2.

GENERAL EXCHANGE TARIFF (T)

SCHOOLS, LIBRARIES AND HEALTH CARE PROGRAMS (Continued) (M)

2. Health Care Providers Support Program

(T) (M)

A. General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers, located in rural areas reduced rates for Company intrastate services available in this tariff. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service order 97-157, issued May 8, 1997. The FCC Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.601 et. seq., and any amendments made thereto.

B. Regulations

1) To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.

2) Reduced rates are available only to the extent that they are funded by the Federal Universal Service Fund.

3) Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal services support shall apply only to the portion of eligible services used by an eligible health care provider.

* Implemented 1/1/98

(M)

M1 - This text formerly appeared on Section II Original Sheet 24.1.
M2 - This text formerly appeared on Section II Original Sheet 24.2.

GENERAL EXCHANGE TARIFF (T)

SCHOOLS, LIBRARIES AND HEALTH CARE PROGRAMS (Continued) (T)(M1)

2. Health Care Providers Support Program (Continued)

B. Regulations (Continued) (T)

4) Responsibility of eligible health care providers:

a. Rural health care providers and consortia shall participate in a competitive bidding process for all services eligible for reduced rates in accordance with any state and local procurement rules. (T)

b. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures. (T)

c. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law. (T)

d. A health care provider that cannot obtain toll-free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider. (T)

e. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.

5) Responsibility of the Company:

a. The Company shall offer the rates and charges as specified in **C. Rates and Charges**, to eligible health care providers to the extent that facilities and services are available and offered in the tariffs specified in **A. General** preceding. (T)

b. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules. (T)

c. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to TRA approval. (M1)

(T)(M2)

* Implemented 1/1/98

M1 - This text formerly appeared on Section II Original Page 24.5.
M2 - This text formerly appeared on Section II 1st Revised Page 24.6.

GENERAL EXCHANGE TARIFF (T)

SCHOOLS, LIBRARIES AND HEALTH CARE PROGRAMS (Continued) (T)(M1)

2. Health Care Providers Support Program (Continued)

C. Rates and Charges (T)

The following price adjustments will be available to eligible rural health care providers, except subparagraph 3) following, which shall be available to all eligible health care providers, regardless of location:

1) A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest tariffed or publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in Tennessee with a population of at least 50,000. (M1)

2) An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in Tennessee with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state. (M2)

3) Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charge credits are available pursuant to applicable toll tariffs. (M2)

* Implemented 1/1/98

(M2)

M1 - This text formerly appeared on Section II 1st Revised Page 24.6.
M2 - This text formerly appeared on Section II Original Page 24.7.

GENERAL EXCHANGE TARIFF (T)

SPECIAL REVERSE CHARGE TOLL SERVICE (T)
(M)

1. Special Reverse Charge Toll Service provides a service whereby a subscriber in one exchange arranges that patrons in one or more other exchanges may call him without toll charges and without requesting reversal of the charge.

2. The Company assigns and list in the directory a special call number designation for the use of patrons in each exchange in which the service is to be furnished. One (T) directory listing for each such exchange is provided without extra charge.

3. Directory listings in connection with the service ordinarily will include the name of the subscriber, his business designation, his city, his special number, and instruction to ask Long Distance for the special number. Where the subscriber so desires, the phrase "No Toll Charge" may also be included.

4. Calls for the special number designation are accepted only when originated at telephones located in the exchange to which the special number has been assigned and only those calls to the special number are considered as coming within the scope of the service. Calls for the special number are completed to the designated telephone in the other exchange without, so far as possible, the calling party being aware that the calls are being established to another place.

5. Subscribers to Special Reverse Charge Toll Service must assume all charges for completed calls made to their special numbers. Each completed call made in connection with this service is charged for at the established rate for a completed sent-paid station-to-station call.

	Monthly Rate
The charge, payable in advance, in addition to toll charges, for each exchange in which a **Special Reverse Charge Toll Service** number is assigned is	$3.50

(M)

This text formerly appeared on Section II Original Sheet 25.

GENERAL EXCHANGE TARIFF (T)

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF (T)

SELECTIVE TOLL RESTRICTION SERVICES (T)(M1)

1. General

A. Selective Toll Restriction (STR) is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks in either flat, message or measured rate service environments.

B. Subscribers dialing restricted codes in the Dialing Plan will be sent to an appropriate recorded announcement.

C. Selective Toll Restriction Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

D. Customers who apply for Selective Toll Restriction Service will be required to sign an agreement, provided by the Company that acknowledges the customer's understanding of the calling limitations imposed by Selective Toll Restriction Service and the Company's limitation of liability as provided in this section. (M1)

E. The Company shall not be liable to any person for damages of any nature of kind arising out of, resulting from, or in connection with the provision of Selective Toll Restriction Services offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder. (M2)

F. Where central office facilities are not available to block all customers, blocking may be provided on an individual basis if facilities are available.

G. Selective Toll Restriction Services will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls and most nonchargeable calls. (M2)

M1 - This text formerly appeared on Section II 4th Revised Page 27.
M2 - This text formerly appeared on Section II Original Page 27.1

GENERAL EXCHANGE TARIFF (T)

SELECTIVE TOLL RESTRICTION SERVICES (Continued) (T)(M1)

1. General (Continued)

H. Selective Toll Restriction Services will be available to basic exchange customer with Individual Line Residence Service, Business Service, Key System or PBX Trunks.

I. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks. Also, options of this service may not be combined with Selective Class of Call Screening or Toll Trunks. The options of this service with their respective sets of codes are listed under "Selective Toll Restriction Options" and are available at the rates as specified in "Rates and Charges."

J. When STR is provided from central offices other than the customer's normal serving central office, Foreign Central Office or Foreign Exchange charges as specified in this tariff, whichever is appropriate, will apply to all lines/trunks equipped with this service. (M1)

K. STR does not provide restriction of non-chargeable calls to company numbers, such as repair service or public emergency service numbers (911). (M2)

L. Subscribing to STR does not relieve the subscribers of responsibility for calls charged to their numbers.

M. Customers who subscribe to Selective Toll Restriction Service options which restrict operator access are required to place stickers on each restricted telephone indicating the operator cannot be reached. In addition, it is the responsibility of the customer to notify all users of their service that an operator cannot be reached. (M2)

M1 - This text formerly appeared on Section II Original Page 27.1
M2 - This text formerly appeared on Section II Original Page 27.2.

GENERAL EXCHANGE TARIFF (T)

SELECTIVE TOLL RESTRICTION SERVICES (Continued) (T)(M1)

2. Selective Toll Restriction Options:

The codes shown for STR options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.

A. Option Number One Restricts: 1 + 976 (T)

Note: The 1 + 976 restriction is only applicable within the subscriber's area code.

B. Option Number Two Restricts: All 1 + 900 + telephone number. (T)

C. Option Number Three Restricts: Vacant Code Recording 1+, 0-, 0+, 00-, (1+/0+) 411, 976*, NPA 900*, IDDD 01 +, IDDD 011+ (T)

D. Option Number Four Restricts: Vacant Code Recording 0-0+, 00-, IDDD 01+, 976* (T)

E. Option Number Five Restricts: Vacant Code Recording 1+, 0-, 0+, 00-, IDDD 011+, NPA 900* (T) (M1)

F. Option Number Six Restricts: Vacant Code Recording 1+976, NPA 900 (T)(M2)

G. Option Number Seven Restricts: Vacant Code Recording 1+, 1+800, 0-, 0+, 00-, (1+/0+) 411, 976*, NPA 900*, IDDD 01 +, IDDD 011+ (T)

H. Option Number Eight Restricts: Vacant Code Recording 1+, 1+800, 0-, 0+, 00-, IDDD 011+, NPA 900* (T)

I. Option Number Nine Restricts: Vacant Code Recording 1+976, 1+800, NPA 900 (T) (M2)

(M2)

* There is no charge for blocking 900/976 numbers.

M1 - This text formerly appeared on Section II Original Page 27.1
M2 - This text formerly appeared on Section II Original Page 27.2.

GENERAL EXCHANGE TARIFF (T)

SELECTIVE TOLL RESTRICTION SERVICES (Continued) (T)(M1)

2. Selective Toll Restriction Options (Continued):

J. Option Number Ten Restricts: International dialing IDDD 01+, and IDDD 011+. In the event the customer wants all 800 NPA's also restricted to prevent calls being forwarded to international locations, the company will do so at no charge. All 800 NPA calls will be blocked and the customer will not be able to make any 800 calls. 800 NPA blocking is not a requirement with Option Number Ten. (T)

3. Rates and Charges

The following rates and charges are for Selective Toll Restriction Services only and are in addition to monthly rates and nonrecurring charges for exchange lines/trunks and other services of equipment with which they may be associated. Additionally applicable service charges apply to any Residence Line or PBX Trunk and any Business Line or PBX trunk for STR Options 3-5, 7 and 8. No service charges apply to Options 6,9 or 10. Only one option may be provided on a line/trunk or group of lines/trunks. In exchanges where facilities are available, Company initiated blocking of 900/976 will be made. Subscribers who want the capability of dialing 900/976 calls will be required to request in writing the unblocking of 900/976 NNX's. (M1)

		Nonrecurring Charge	Monthly Rate	
A.	**Option Number One**			(M2)
				(T)
1)	Residence Line, each	$ -	$ -	
2)	Business Line, each	5.00(1)	-	
3)	Key System or PBX Trunk, each	5.00(1)	-	
B.	**Option Number Two**			
1)	Residence Line, each	$ -	$ -	
2)	Business Line, each	5.00(1)	-	
3)	Key System or PBX Trunk, each	5.00(1)	-	(T)

Note (1): Service charges will not be applicable to **Option Number 1** as follows: The nonrecurring charge will not be applicable to customers who subscribe (1) when the service is offered at the time of their application for new exchange service, (2) within 90 days after central office conversions which make Selective Toll Restriction service available for the first time, (3) within 90 days of the effective date of this tariff. (M2)

M1 - This text formerly appeared on Section II Original Page 27.2.
M2 - This text formerly appeared on Section II 1st Revised Page 27.3.

GENERAL EXCHANGE TARIFF (T)

SELECTIVE TOLL RESTRICTION SERVICES (Continued) (T)(M1)

3. Rates and Charges (Continued)

		Nonrecurring Charge	Monthly Rate	
C.	**Option Number Three - Restricted Codes**			(T)
1)	Residence Line, each	$ 5.00	$ 2.00	
2)	Business Line, each	5.00	4.00	(T)
3)	Key System or PBX Trunk			
	Residence, each	5.00	4.00	
	Business, each	5.00	4.00	
				(T)
D.	**Option Number Four - Restricted Codes**			
1)	Residence Line, each	$ 5.00	$ 2.00	
2)	Business Line, each	5.00	4.00	(T)
3)	Key System or PBX Trunk			
	Residence, each	5.00	4.00	(M1)
	Business, each	5.00	4.00	
				(T)(M2)
E.	**Option Number Five - Restricted Codes**			
1)	Residence Line, each	$ 5.00	$ 2.00	(T)
2)	Business Line, each	5.00	4.00	
3)	Key System or PBX Trunk			
	Residence, each	5.00	4.00	
	Business, each	5.00	4.00	(T)
F.	**Option Number Six - Restricted Codes (2)**			
1)	Residence Line, each	$ B	$ B	
2)	Business Line, each	B	B	
3)	Key System or PBX Trunk			(T)
	Residence, each	B	B	
	Business, each	B	B	

Note (2): When due to technological limitations, customers cannot be blocked on the first occurrence of an adjustment due to unauthorized or mistaken 900 and/or 976 service, *Call Block* shall be offered to the customer at no charge. However, on the second occurrence of adjustment or customer refusal to pay the 900 and/or 976 service charges, Company initiated blocking may be imposed. (M2)

M1 - This text formerly appeared on Section II 5th Revised Page 28.
M2 - This text formerly appeared on Section II Original 28.1.

GENERAL EXCHANGE TARIFF (T)

SELECTIVE TOLL RESTRICTION SERVICES (Continued) (T)(M1)

3. Rates and Charges (Continued)

		Nonrecurring Charge	Monthly Rate	
G.	**Option Number Seven - Restricted Codes**			(T)
1)	Residence Line, each	$ 5.00	$ 2.00	
2)	Business Line, each	5.00	4.00	
3)	Key System or PBX Trunk			(T)
	Residence, each	5.00	4.00	
	Business, each	5.00	4.00	
H.	**Option Number Eight - Restricted Codes**			(T)
1)	Residence Line, each	$ 5.00	$ 2.00	
2)	Business Line, each	5.00	4.00	
3)	Key System or PBX Trunk			(T)
	Residence, each	5.00	4.00	
	Business, each	5.00	4.00	(M1)
I.	**Option Number Nine - Restricted Codes(2)**			(T)(M2)
1)	Residence Line, each	$ -	$ -	
2)	Business Line, each	-	-	
3)	Key System or PBX Trunk			(T)
	Residence, each	-	-	
	Business, each	-	-	
J.	**Option Number Ten - Restricted Codes**			(T)
1)	Residence Line, each	$ -	$ -	
2)	Business Line, each	-	-	
3)	Key System or PBX Trunk			
	Residence, each	-	-	
	Business, each	-	-	(T)

Note (2): Where central office equipment is not available to block all customers, on the first occurrence of an adjustment due to unauthorized or mistaken 900 and/or 976 service calls blocking shall be offered to the customer at no charge. However, on the second occurrence of adjustment or customer refusal to pay the 900 and/or 976 service charges, Company initiated blocking may be imposed. (M2)

M1 - This text formerly appeared on Section II 5th Revised Page 28.
M2 - This text formerly appeared on Section II Original 28.1.

GENERAL EXCHANGE TARIFF (T)

PRIVATE BRANCH EXCHANGE SERVICE (M1)

1. GENERAL (T)

A. Standard Facilities (T)

The rates quoted herein contemplate the use of standard equipment and apply at all business and residence locations; special equipment and arrangements are furnished where practicable at charges, based on costs, determined as outlined under Miscellaneous equipment in this Tariff.

B. P.B.X. Systems Outside the Base Rate Area

When the private branch exchange is located outside of the base rate area, the mileage charges apply as specified under Mileage Charges in this Tariff. (T)

C. Location of Stations (M1)

P.B.X. and P.A.B.X. Stations may be located at any point on the same or other premises of a customer or on the premises of the customer's agents or representatives. Stations located on premises of the customer other than those on which the switchboard is located are offered subject to th availability of circuits and to the requirement that the customer contract for such facilities as are necessary to provide standard operation and transmission. (T)(M2)

The station rates quoted herein are for stations located on the same premises as the private branch exchange switchboard and within 250' of the switchboard or main distribution terminal.

Mileage charges, as specified under Mileage Charges in this Tariff, apply in connection with each station not located within the limits set out above.

D. Operating

All operating at the customer's premises is performed at the expense of the customer and must conform with the regulations which the telephone Company established as necessary in order to maintain a proper standard of service. (T)

(M2)

M1 - This text formerly appeared on Section II 1st Revised Page 29
M2 - This text formerly appeared on Section II 1st Revised Page 30.

GENERAL EXCHANGE TARIFF (T)

PRIVATE BRANCH EXCHANGE SERVICE (Continued) (M1)

1. GENERAL (Continued) (T)(M1)

E. Tie Lines (T)

Tie Lines to connect two manual switchboard or the switching equipment of two dial systems, or to connect a manual board with a dial unit are furnished at the rates specified under Mileage Charges and service Connection Charges in this Tariff. (M1)

2. RATES (T)(M2)

	Per Month	
A. Manual Systems		(T)
(1) Central Office Trunks, each	1-1/2 times business individual line rate computed to the next higher multiple of $.25.	(T)
B. Automatic (dial) Switching Systems		(M2)
(1) Central Office Trunks, each	1-1/2 times business individual line rate computed to the next higher multiple of $.25.	(T)(M3)
C. Automatic (dial) Inter-Communicating Systems		(T) (M3)
(1) Central Office Trunks, each	1-1/2 times business individual line rate computed to the next higher multiple of $.25.	(T)(M4)
D. Automatic (Push Buttons) Inter-Communicating Systems		(T)
(1) Central Office Trunks, each	1-1/2 times business individual line rate computed to the next higher multiple of $.25.	(T) (M4)

M1 - This text formerly appeared on Section II 1st Revised Page 30.
M2 - This text formerly appeared on Section II 1st Revised Page 31.
M3 - This text formerly appeared on Section II 1st Revised Page 32.
M4 - This text formerly appeared on Section II 1st Revised Page 33.

GENERAL EXCHANGE TARIFF (T)

PAYPHONE ACCESS LINES (M)

1. GENERAL (T)

Payphone Access Lines provides telephone service to a customer-leased or owned payphone with or without coin collecting devices. A payphone access line permits providers of such service to provide pay telephone service to the public.

2. DEFINITIONS (T)

A. **Coin Supervision** - provides signaling capability from the central office for payphones that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control. (T)

B. **Customer** - for the purposes of this tariff, the Customer is the paystation service provider.

C. **Network Interface Device** - a company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company. (T)

D. **Originating Line Screening (OLS)** - enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available. (T)

E. **Payphone Access Line** - a basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

PAYPHONE ACCESS LINES (Continued) (M1)

3. RULES AND REGULATIONS (T)

A. Payphone Access Line service will be considered a business service for the purpose of applying terms, rates and conditions found elsewhere in this tariff. (T)

B. Only one paystation instrument may be connected to each payphone access line. Off-premise extensions are not permitted. (T)

C. The customer shall be responsible for the installation, operation and maintenance of any payphone instrument used in connection with this service. (T)

D. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers. (T)

E. Coin-free operator and emergency 911 access must be available from all payphones. (T)

F. One directory will be distributed to the customer without charge for each payphone access line. (T)

G. The customer is responsible for the provision of booths, shelves, directories and all ancillary equipment. (T)

H. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any directory assistance calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's payphone instrument. (T) (M1)

I. The Company reserves the right to disconnect service when the customer does not comply with the FCC and state rules and regulations related to payphone access lines and equipment. (T)(M2)

J. The Multiline Business Subscriber Line Charge, as found in the interstate access services tariff, is applicable to all payphone access lines. (T) (M2)

M1 - This text formerly appeared on Section II 2nd Revised Page 35.
M2 - This text formerly appeared on Section II 10th Revised Page 36.

GENERAL EXCHANGE TARIFF

PAYPHONE ACCESS LINES (Continued)

4. RATES AND CHARGES

		Monthly Rate	Nonrecurring Charge	
A.	Payphone Access Line[1]	$ 31.21		(I) (D) (D)
B.	Coin Supervision	2.21		
C.	Originating Line Screening (OLS)	-	$7.95	

(D)
(D)

Note 1: Installation, moves and change charges will be those applicable to business service.

GENERAL EXCHANGE TARIFF (T)

WRONG PAGE NUMBER
OUT OF ORDER
SEE PREVIOUS PAGES
NOT PART OF THE TARIFF

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GENERAL EXCHANGE TARIFF

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GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (M)

1. General

   A. Centrex is a Central Office-based business communication service which provides capabilities similar to those offered on a Private Branch Exchange without requiring equipment on the customer's premises. Centrex integrates a business customer's lines into a single telecommunications system.

   B. All Centrex station lines will be equipped with the standard features as set forth in 4.A.1) following. Additional optional features may be selected and generally result in additional charges.

2. Definitions

   The following standard and optional features may be provided as a part of the Centrex Service.

   Business Group Automatic Identified Outward Dialing - provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

   Business Group Dialing Plan - allows a Centrex Group to have a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; Single-Digit Dialing; and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

   Call Forwarding Busy Line - causes all calls to be redirected to an alternate station when the called station is busy.

   Call Forwarding Distinctive Ringing - a Call Forwarding line option that allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station. (M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

2. Definitions (Continued)

Call Forwarding Don't Answer - allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

Call Forwarding Incoming Only - an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows only incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

Call Forwarding Variable (All Calls) - allows a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

Call Forwarding Within Group Only - an option that can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

Call Hold - allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

Call Pick-Up - allows a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code.

Call Transfer - allows a station user to transfer calls to another station by flashing the switchhook and dialing the transfer-to number.

Call Waiting - provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or flashing the switchhook. (M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

2. Definitions (Continued)

Cancel Call Waiting - allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

Circle Hunting - allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt list in search of an idle station. The caller is connected to the first idle station encountered.

Code Restriction - blocks the completion of calls that are directed to customer specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

Customer Access Treatment Code Restrictions (CAT Codes) - can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

Delay Announcements for Queued Calls - an option that can be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

Direct Connect Service - allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switchhook. No dialing is required for the calling party to reach the specified destination.

Direct Inward Dialing - allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

Direct Outward Dialing - allows Centrex station users to call outside the Centrex group directly without the assistance of an attendant. (M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

2. Definitions (Continued)

Directed Call Pick-Up - allows a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

Distinctive Alerting/Call Waiting Indication - allows a Centrex station user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

Do Not Disturb - allows a station user to prevent incoming calls from ringing at his or her station by diverting them to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override Do Not Disturb.

Fully-Restricted Line - prevents calls to and/or from stations outside the Centrex group. All calls are prevented to and/or from the attendant, thereby denying indirect access to and/or from outside the Centrex group.

Group Make Busy - used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Group Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

Intercom Dialing - allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

Make Busy - used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station. (M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

2. Definitions (Continued)

Manual Line Service - automatically places a call to the operator when the station user lifts the receiver off the switchhook.

Night Service - allows calls directed to the attendant to be re-routed to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

Off-Premises Stations - allows a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Digital Central Office as the primary location.

Outgoing Call Screening - blocks the completion of calls to specific directory numbers (3, 6, 7 or 10 digit basis). Outgoing Call Screening may be assigned to either an individual line or shared by multiple station users.

Paging Access - allows selected stations to have dial access to customer-provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

Preferential Hunting - allows any station in a Multiline Hunt Group to have its own (preferential) hunting list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire group.

Queuing - an option that can be used when all stations in a hunt group are busy. When this occurs, a call is placed into a queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups. (M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

2. Definitions (Continued)

Regular Hunting (Linear Hunting) - performed in a sequential fashion across all members of a Multiline Hunt Group. The search for an idle station starts with the pilot number. If the first station is busy, the group is sequentially hunted until an idle station is found. If there are no idle stations available, the caller receives a busy signal.

Semi-Restricted Line - prevents calls to and/or calls from stations outside the Centrex group. Outside calls may be made and/or received indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

Series Completion - similar to Multiline Hunt Service; however, a significant difference between the two services is that Series Completion stations always have their own directory number and their own classes of service. Two different hunting arrangements can be selected with Series completion; linear or circle.

Simulated Facility Groups - restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public network. This emulates the physical trunks to a similarly sized PBX.

Single-Digit Dialing - allows a Centrex station user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users in a Centrex group and are preprogrammed by the Telephone Company.

Special Intercept Announcement - an option that can be used to address the following conditions: (a) If a Centrex station user dials a code which is not defined or assigned in the Business Group Dialing Plan, or (b) If the call is restricted due to the various restriction arrangements (i.e., Semi-Restricted, etc.).

Speed Calling 8-Code - allows a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers. (M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M1)

2. Definitions (Continued)

Speed Calling 30-Code - allows a station user to call a list of up to 30 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

Stop Hunt - allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for an idle line to stop there.

Three-Way Calling - allows a station user to add a third party to an existing call, and thus enables a simultaneous conference between parties at multiple locations.

Toll Restriction - blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. A Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

Uniform Call Distribution - is used to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting when the next incoming call is received. Once hunting begins, it proceeds in a circular manner until an idle station is found.

Voice/Data Protection - allows a station user to inhibit intrusion features such as Call Waiting and Operator Verification which are directed to that line when it is busy.

(D)

Warm Line - provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination. (D)(M1)

(M2)

(M2)

CENTREX SERVICE (Continued) (M1)

3. Conditions and Regulations

A. A Centrex customer must have a minimum of two Centrex lines.

B. The minimum charge period for services provided under this tariff shall be for one month or as specified in the Centrex Service Contract.

C. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.

D. One directory listing is provided without charge for each Centrex customer.

E. Subsequent line additions and/or deletions to the original service will be handled by the Telephone Company upon notification from the customer. (M1)

F. Termination Liabilities shall be treated as follows: (M2)

(1) If the service is cancelled by the customer after installation of the required equipment and facilities, but prior to the establishment of the service, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the contracted monthly rate by twelve months. (T)

(2) Where an order is cancelled before the installation is completed, all expenses incurred in connection with the handling of the request before notice of cancellation is received may be billed to the subscriber; such charge, however, is not to exceed all charges applicable if the service had been installed. (T)

(M2)

M1 - This text formerly appeared on Section II 3rd Revised Page 37-H.
M2 - This text formerly appeared on Section II 3rd Revised Page 37-I.

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M1)

3. Conditions and Regulations (Continued)

G. Reduction and/or waiver of service establishment charges may be offered as follows:

At the Telephone Company's discretion, nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations.

H. Customers who subscribe to Centrex may be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply. If an individual contract is negotiated with a customer, the Tennessee Regulatory Authority will be notified of the contract(s). (M1)

I. All exchange lines in a Centrex group must have the same billing arrangement. (M2)

J. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station at which the call is answered. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

K. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served by the same Central Office.

L. Centrex service does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, contract, or may be provided by the customer.

M. Unless specifically exempted, Centrex service shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff. (M2)

M1 - This text formerly appeared on Section II 3rd Revised Page 37-H.
M2 - This text formerly appeared on Section II 3rd Revised Page 37-I.

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M1)

4. Rates and Charges

A. Line Rates

1) The contracted monthly rates for Centrex lines may include the following standard features: (T)

a. DTMF Signaling
b. Direct Inward Dialing*
c. Direct Outward Dialing*
d. Business Group Automatic Identified Outward Dialing
e. Intercom Dialing
f. Call Hold
g. Three-Way Calling
h. Call Transfer

2) Per-line rates and charges shall be the B-1 monthly line rate as specified in Section 2 of this Tariff. (T)

3) Service Establishment Charge, per line the approved tariff charges in Section 4, "Service Charges" for initial implementation of Centrex Service. Future changes in Centrex service will be charged per the terms of the Centrex Service Contract. (M1) (M2)

Initial service charge may be prorated over the first 4 months of service. The full charge becomes due and payable if service is cancelled prior to the fourth month.

(M2)

* Direct Inward Dialing and Direct Outward Dialing capabilities may be limited by Simulated Facilities.

(M1)
(M1)

M1 - This text formerly appeared on Section II 2nd Revised Page 37-K.
M2 - This text formerly appeared on Section II Original Page 37-L.

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

4. Rates and Charges (Continued)

B. Individual Station Features - OPTIONAL (T)

1) Chargeable Individual Station Features

The monthly rates for the following optional individual station features will be the Business rate as specified in this Tariff.

a. Call Forwarding Variable All Calls
b. Call Forwarding Busy Line
c. Call Forwarding Don't Answer
d. Directed Call Pick-Up
e. Call Waiting
f. Cancel call Waiting
g. Voice/Data Protection
h. Do Not Disturb
i. Speed Calling 8-Code
j. Direct Connect Service
(1) Manual Line Service
(2) Warm Line
k. Distinctive Ringing

Other enhanced features may be available under Advanced Custom Calling Services at the rates and charges set forth in other sections of this tariff.

C. The following OPTIONAL Features Associated with Groups of Lines, monthly rates and nonrecurring charges will be the Business rates as specified in other sections of this Tariff. (T)

1) Call Pick-Up
2) Speed Calling 30-Code
3) Toll/Code Restriction Features
4) Business Group Dialing Plan
5) Special Intercept Announcement
6) Paging Access

(M)

GENERAL EXCHANGE TARIFF (T)

CENTREX SERVICE (Continued) (M)

4. Rates and Charges (Continued)

D. Multi-line Hunt Service (T)

1) Hunting Arrangements - The features listed below monthly rates and nonrecurring rates are applied in addition to the per-line rates for Centrex lines, and are as specified in other sections of this Tariff, or as determined in the Centrex Service Contract. The nonrecurring service establishment charges are per-hunt group.

a. Regular Hunting
b. Circle Hunting (T)
c. Uniform Call Distribution
d. Preferential Hunting
e. Series Completion

(T)
(M)

GENERAL EXCHANGE TARIFF

TEC ANNOUNCE

1. General

(N)

TEC Announce is a mass announcement service that enables the user to automate calling a typically large number of contacts, and playing them a pre-recorded announcement. TEC Announce allows the option to configure multiple contact lists which can be started and stopped independently.

2. Service Features

A. TEC Announce Service Administrator can determine the call attempts per contact up to 5 (five) attempts. TEC Announce will stop when all contacts have been called successfully, or when the end date and time is reached, or when TEC Announce has attempted to call the remaining unsuccessful contacts the maximum number of times set.

B. TEC Announce Service Administrator can set time between retries. The amount of time in minutes between call attempts for a single contact is from 60 to 1440 minutes.

C. TEC Announce Service Administrator can disable call forwarding to the contact which prevents the call from being subsequently forwarded.

D. TEC Announce Service contact lists may specify time zones and permitted calling times, delay start date and time, and stop calling date and time.

E. TEC Announce audio files allow the user to upload files in MP3 or WAV formats for the announcement to be played by the TEC Announce Service. The announcement is limited to 60 (sixty) seconds. Customer must provide MP3 or WAV compatible equipment.

F. When a substantial call volume is expected during a short period of time, customer must notify Telephone Company at least 2 hours in advance. The Telephone Company may invoke network management control, (e.g., call gapping and code blocking) to reduce the probability of excessive network congestion. Emergency services will maintain priority in such cases. (N)

GENERAL EXCHANGE TARIFF

TEC ANNOUNCE (CONT'D)

3. Rates and Charges (N)

Toll charges are in addition to any monthly charges for the TEC Announce Service.

Monthly - No Contract Required	Per Month
A. Level One - One call list with up to 100 contacts	$ 79.95
B. Level Two - Two call lists for a total of 250 contacts shared across the two lists	99.95
C. Level Three - Three to Five call lists for a total of 500 contacts shared	119.95
D. Additional Contacts over 500 - increments of 150	19.95

TEC Announce with a 12-Month Service Agreement	Per Month
A. Level One - One call list with up to 100 contacts	$ 49.95
B. Level Two - Two call lists for a total of 250 contacts shared across the two lists	69.95
C. Level Three - Three to Five call lists for a total of 500 contacts shared	89.95
D. Additional Contacts over 500 - increments of 150	9.95

(N)

GENERAL EXCHANGE TARIFF

CONFERENCE ON DEMAND (N)

1. General

Conference on Demand service is a special telephone facility by which three or more people using conventional or cellular phones can be linked up to speak to one another. It offers the ability for participants in different locations to hold a conference by phone.

2. Service Features

A. Conference on Demand can be initiated with toll free or local numbers.

B. The Company will assign conference dial-in numbers, hosting codes, and participant codes.

C. The Conference on Demand Host may restrict the number of participants on the call. The maximum amount of participants for each conference call is 100.

3. Rates and Charges

	Per Month	Per Participant Per Minute
A. Conference on Demand	$9.99	
Local Call-In Participants		$0.025
Toll Free Call-In Participants		$0.15

(N)

ALL MATERIAL ON THIS SHEET IS NEW.

GENERAL EXCHANGE TARIFF (T)

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GENERAL EXCHANGE TARIFF (T)

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF (T)

FOREIGN EXCHANGE SERVICE (M)

The Company concurs in the Foreign Exchange Service rates, rules and regulations (T)
governing such communications as filed by BellSouth Telecommunications, Inc.,
together with any amendments or successive issues thereof, and makes itself a party to
such rates and charges until this concurrence is revoked or canceled by either party.
The Company hereby expressly reserves the right to cancel this statement of
concurrence at any time when it appears that such cancellation is in the best interest of (T)
the Company subject to the jurisdiction of the Tennessee Regulatory Authority as it
applies.
(T)

FOREIGN CENTRAL OFFICE SERVICE (M)

The Company concurs in the Foreign Central Office Service rates, rules and regulations
governing such communications as filed by the BellSouth Telecommunications, Inc., (M)
together with any amendments or successive issues thereof, and makes itself a party to
such rates and charges until this concurrence is revoked or canceled by either party. (T)
The Company hereby expressly reserves the right to cancel this statement of
concurrence at any time when it appears that such cancellation is in the best interest of
the Company subject to the jurisdiction of the Tennessee Regulatory Authority as it
applies.
(T)
(T)
(M)

GENERAL EXCHANGE TARIFF (T)

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF (T)

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF (T)

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF (T)

UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (M)

1. General

A. When requested by local government authorities and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAP) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP. (T)

B. No charge applies to the calling party for calls placed to the 911 emergency number. (T)

2. Rules and Regulations

A. 911 Service is provided by the Company where facility and operating conditions permit. (T)

B. This offering is limited to the use of central office number "911" as the universal emergency number and only one "911" service will be provided within any government agency's locality. (T)

C. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this numbers. (T)

D. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Continued) (M)

2. Rules and Regulations (Continued)

E. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service. (T)

F. 911 will be listed as the emergency number for participating public agencies on the inside front cover of the Company Directory. Dual listing of a seven-digit emergency number for these agencies will not be permitted on the inside front cover. In the white pages of the directory, a seven-digit nonemergency number must be listed along with the 911 number for those agencies. (T)

G. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering. (T)

(M)

This text formerly appeared on Section II Original Page 45.

GENERAL EXCHANGE TARIFF (T)

UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Continued) (M)

2. Rules and Regulations (Continued)

H. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions: (T)

1) That at least one PSAP will be provided and staffed on a 24-hour coverage basis. (T)

2) That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available. (T)

3) That the customer will subscribe to a sufficient number of 911 exchange lines to adequately handle incoming calls as determined by the Company but in all cases subject to a minimum of two lines required at any point in the 911 network including the 911 exchange lines terminated at the PSAP. (T)

4) That the customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Bell or other operators. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Continued) (M)

3. Enhanced 911

A. Definition of Service (T)

A Enhanced 911 (E911) system includes the Company provision of the 911 code or the opening of this code to the exchange network in those central offices that fall within the boundaries of the municipalities or other governmental bodies (township, county, etc.) that subscriber for E911 service. The other components of a E911 system include the station equipment at the PSAP which is provided at existing tariff rates (Key telephone, Call Directors, etc.) and the one way incoming 911 Exchange Lines.

B. Features (T)

The following are standard features:

1) FORCED DISCONNECT - Permits the PSAP attendant to release a connection even though the (911) calling party has not hung up, thereby preventing intentional jamming of the 911 exchange lines. (T)

2) IDLE TONE APPLICATION - Allows the PSAP attendant to distinguish between calls that have been abandoned before they were answered and calls where the calling party is unable to speak for some reason. If the caller abandoned the line just before the PSAP attendant answered, a distinct tone is heard by the attendant. If the caller is still on the line but unable to speak, no tone will be heard. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Continued) (M)

3. Enhanced 911 (Continued)

C. Rates and Charges (T)

1) Messages

(T)

No charges applies to the calling party for calls placed to the 911 emergency number.

2) 911 Exchange Lines

$125.00 per month, per trunk includes ANI functions. (T)

3) Dedicated Facilities

When dedicated-direct arrangements are provided from exchanges or zones other than that in which the PSAP is located due to the customer's (T) request or when dedicated-direct arrangements are provided from exchanges or zones that do not have local calling to the exchange or zone in which the PSAP is located, charges for Foreign Exchange Service will apply for the interexchange mileage, plus **$125.00** per month, per trunk for the exchange line.

4. PSAP Terminal Equipment

Company or customer-provided equipment may be furnished to terminate 911 Exchange Lines at any PSAP.

A. When the Company provides PSAP equipment, it will be provided at rates and charges as outlined under "Special Assemblies of Equipment".

B. When customer-provided terminal equipment is employed at a PSAP, it will be furnished in accordance with the general provisions set forth in this Section. (T)

Tie lines, private lines, extension access lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other (T) appropriate tariffs.

(M)

This text formerly appeared on Section II Original Page 48.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES

1. General

Custom Calling Services consist of optional service features for use in connection with a customer's basic local exchange service.

2. Definitions of Feature Offerings

Anonymous Call Rejection

Anonymous Call Rejection allows subscribers to reject calls from parties who have a privacy feature that prevents the disclosure of the calling party number. When the ACR feature is active, the incoming calls with a calling party number marked as private are routed to a denial announcement. Incoming calls with a calling party number marked as public and incoming calls without calling party number information remain unaffected.

Automatic Wake-Up

Automatic Wake-up provides the user with an immediate or delayed ringback, duration of approximately 30 seconds with a tone burst super imposed immediately upon answer. Delayed ringback occurs at a time programmed by the user. The automatic wake-up feature will cycle a maximum of 3 times, seven minutes apart if there is no answer during the ringback period. Automatic Wake-up may be set by the user to ring 3 - 10 rings. If not set by user, automatic wake-up will automatically set to ring 3 rings.

Call Forwarding

Call Forwarding is an arrangement whereby incoming calls may be transferred to another telephone number by signaling a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded by this feature are subject to local and long distance message charges. These calls are also subject to transmission limitations.

Call Forwarding Busy Line

Call Forwarding Busy Line redirects calls attempting to terminate to a busy line, to another designated line. This feature can be assigned in both residential and business group applications. (M)

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Call Forwarding Don't Answer

Call Forwarding Don't Answer provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via a service order. No Service Charge is applicable if the customer requests a ring count change within thirty days from the establishment of the feature on the subscriber's line.

Call Return

This feature enables a customer to place a call to the last telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICE (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Call Trace

Call Trace enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's security department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Telephone Company Business Office for further action. Call Trace information will only be released to the appropriate law enforcement agency. The customer must sign an authorization at the proper law enforcement agency for the release of information by the Company to the law enforcement agency.

Only calls from within Advanced Custom Calling Service equipped offices are traceable using Call Trace.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified. (M1)

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Trace will not record the correct number. (M2)

Call Trace is available to residence and business customers as follows: (1) monthly subscription, or (2) per activation/occasion. If the customer elects to subscribe to Call Trace on a monthly basis, unlimited access to the feature is provided with no additional charge for each activation. Optionally, where facilities permit, any customer may utilize Call Trace on a non-subscription basis with a per occasion charge for each successful activation of the feature.

Based on availability of facilities, access to Call Trace - Per Activation can be restricted at the customer's request. Appropriate service order charges are applicable on orders involving this capability if no other work is being performed. (M2)

M1 - This text formerly appeared on Section II 3rd Revised Page 51
M2 - This text formerly appeared on Section II 2nd Revised Page 52.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICE (Continued) (M1)

2. Definitions of Feature Offerings (Continued)

Call Transfer

Call Transfer allows subscribers to consult with, add on, or transfer established calls to another station by flashing the switchhook and dialing the transfer-to number. (M1)

Call Waiting (M2)

Call Waiting provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may; hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Before a call is initiated the Call Waiting subscriber may, by dialing a code, activate the cancel feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the cancel feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate Three-Way Calling. Call Waiting is restored automatically on termination of the call. During the time the cancel feature is activated, incoming callers receive a busy tone. (M2)

M1 - This text formerly appeared on Section II 2nd Revised Page 52
M2 - This text formerly appeared on Section II 2nd Revised Page 53.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICE (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Caller ID - Basic

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID must provide his own display unit. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of customer-provided equipment to perform satisfactorily with the network features described herein, all calls may not be subject to number delivery.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group. Caller ID is not available on operator handled calls. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICE (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Caller ID - Deluxe

Caller ID - Deluxe enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party directory name. When Caller ID - Deluxe is activated on a customer's line, the calling party directory name and number will be displayed on the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Deluxe customer.

Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless from any incompatibility of customer-provided equipment to perform satisfactorily with the network features described herein, all calls may not be subject to name and number delivery.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display. If the incoming call originates from a multi-line hunt group, the telephone number and name transmitted will always be the main number of the hunt group, unless, facilities permitting, the lines within the group are TN (Telephone Number) identified. Calling party name and/or telephone number information via Caller ID - Deluxe is not available on operator handled calls. If the incoming call originates from a pay station, the name information transmitted will always be "Pay Phone". (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICE (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Caller ID - Multi-Line

This feature allows residence and business customer with Rotary (Grouping) arrangements to receive and view on a display unit call related information on certain incoming telephone calls.

The following information is transmitted to the Caller ID - Multi-line customer and displayed on the called CPE during the first long silent interval of the ringing cycle: calling Directory Number, time of day (hours and minutes) the call was received and the date (month and day) the call was received.

A service order is required to establish or discontinue Caller ID - Multi-line. Subsequent to establishment, the feature can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID - Multi-line must furnish his own display unit. The installation, repair and technical capability of that equipment to function in conjunction with the features described herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of customer-provided equipment to perform satisfactorily with the network feature described herein.

If the incoming call is from a caller served by a Private Branch Exchange (PBX), only the main number will be transmitted and available for display. If the incoming call originates from Multi-line Hunt Group, the telephone number transmitted and available for display will always be the main number of the hunt group unless the telephone number is Telephone Number (TN) identified.

The Local Exchange Line Access charge, defined in Section 2 of this tariff, will apply to exchange service access facilities associated with this feature. Caller ID - Multi-line is not available on operator handled calls. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Caller ID Enhanced

A. **With Call Management** (T)

This feature is only available to business customers with **non-hunting** where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Management includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in this tariff. This feature must be ordered separate from Enhanced Caller ID with Call Management.

Call disposition options provided with Enhanced Caller ID with Call Management include:

- answer the waiting call, placing the first party on hold
- answer the waiting call, dropping the first party
- direct the waiting caller to hold via a recording
- forward the waiting call to another location
- conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call. (T)

Utilization of the full capabilities of Enhanced Caller ID with Call Management requires the use of an Analog Display Services Interface (ASDI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI - compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Caller ID Enhanced (Continued)

B. **With Call Waiting Deluxe** (T)

This feature is available to single and multiline residence and business customers with **non-hunting**, where facilities permit. This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Enhanced Caller ID with Call Waiting Deluxe includes the functionality of the Call Waiting feature and the Caller ID feature and provides several additional call disposition options.

The customer must subscribe to the Call Forwarding Don't Answer feature in order to forward a waiting call to another location. All terms and conditions, including rates, for this feature are as described in this tariff. This feature must be ordered separate from Enhanced Caller ID with Call Waiting Deluxe.

Call disposition options provided with Enhanced Caller ID with Call Waiting Deluxe include:

- answer the waiting call, placing the first party on hold
- answer the waiting call, dropping the first party
- direct the waiting caller to hold via a recording
- forward the waiting call to another location
- conference the waiting call with the existing, stable call and, if desired, subsequently drop either leg of the "conferenced" call. (T)

Utilization of the full capabilities of Enhanced Caller ID with Call Waiting Deluxe requires the use of an Analog Display Services Interface (ASDI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI - compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. The Company assumes no liability, and will be held harmless, for any incompatibility between this equipment and the network features described herein.

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Calling Number Delivery Blocking - Per Call

Calling Number Delivery Blocking - Per Call allows a customer to temporarily prevent transmission of that customer's Directory Number and/or Directory Name allowing control of its availability to the called party. The transmission of the Directory Number and/or Directory Name to subscribers of Custom Calling features such as Caller ID, can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name. Calling number Delivery Blocking does not prevent transmission of the calling party number on services such as E911 that utilize Automatic Number Identification (ANI) for delivery of the calling number.

Calling Number Delivery Blocking - Permanent

Calling Number Delivery Blocking - Permanent when established on a customer's line, enables subscribers of special agencies as described in this tariff, to prevent transmission of their Directory Number and/or Directory Name to subscribers of features such as Caller ID, on all outgoing calls placed from the customer's line. Calling Number Delivery Blocking - Permanent is established and/or removed from the customer's line via a service order. If the preassigned access code for Calling Number Delivery Unblocking is dialed on a line that is provisioned with Calling Number Delivery Blocking - Permanent, the calling number and/or name will be delivered. Calling Number Delivery Blocking - Permanent does not prevent transmission of the calling party number on services such as E911 that utilize Automatic Number Identification (ANI) for delivery of the calling number.

Direct Connect

The direct connect feature allows analog residential and business subscribers to place a call to a pre-assigned number without dialing. When the direct connect feature is assigned to a line, dial tone is given to the line when the subscriber picks up. If the subscriber dials within a pre-designated period of time, the call proceeds normally. If the subscriber does not begin dialing during the predesignated period of time, the call is automatically routed to the pre-assigned number. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Distinctive Ringing

Distinctive ringing provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

The customer creates a screening list up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer also subscribes to Call Waiting (see "Custom Calling Features" in this tariff) and a call is received from a telephone number on the Distinctive Ringing screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Distinctive Ringing screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Screening list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a telephone number identified number, that represents all the lines in a collection of lines, such as multiline hunt groups.

Do Not Disturb

Do Not Disturb service is an arrangement whereby a customer has the capacity of transferring a terminating call to a recorded announcement without ringing, when he does not wish to be disturbed.

Home Page

Home Page allows the subscriber to dial one of three distinctive ringing intercom codes and then hang up. The phone and all its extensions will begin to ring distinctively according to the intercom code dialed until the designated individual (or any extension) answers the call. This service is limited to residential lines only and cannot be assigned to multiline hunt groups or on a group basis. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Multiline Variety Package (MVP)

Multiline Variety Package (MVP) consist of Call Hold, Conferencing and User Transfer.

MVP Call Hold enables the subscriber to hold any call by flashing the switchhook and dialing an access code. The subscriber can return the call by hanging up and dialing the access code.

MVP Conferencing enables the subscriber to add a third party to a call by flashing the switchhook and dialing the third party number. The third party is added by flashing the switchhook again.

MVP User Transfer enables the subscriber to transfer an established incoming outside call to another outside line by flashing the switchhook and then dialing the third party. When the subscriber hangs up, the incoming call and third party are connected freeing the subscriber's line. Any measured or toll charges are billed to the originating subscriber.

Personal Ringing

Personal Ringing provides the user with the ability to have up to three published telephone numbers on the same line and receive a different ringing code for each number.

Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Screening and the same telephone number is entered on both screening lists, the Call Screening feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number that represents all the lines in a collection of lines such as multiline hunt groups. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued)

2. Definitions of Feature Offerings (Continued)

Preferred Call Rejection

This feature provides the customer the ability to reject incoming calls from up to six (6) different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be rejected. Calls from directory numbers on the screening list are automatically rejected and the calling party receives an announcement stating that their call is not accepted by the called party.

When a telephone number on the Preferred Call Rejection screening list also appears on the Preferred Call Forwarding and/or Special Call Acceptance screening list, Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Preferred Call Rejection screening list, the call will be blocked.

This feature will not work if the incoming call is coming from a telephone number in a multiline hunt group, unless the number is the main number of the hunt group.

Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Special Call Acceptance

This feature provides the customer the ability to accept incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

When a telephone number on the Special Call Acceptance screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Screening list, the call will be blocked.

This feature will not work if the incoming call is coming from a telephone number in a multiline hunt group, unless the number is the main number of the hunt group.

Speed Calling

Speed Calling is an arrangement which provides for the calling of a telecommunications network telephone number by dialing an abbreviated code. Two arrangements are available, either an eight-code capacity or thirty-code capacity, but not both on the same line.

Three-Way Calling

Three-Way Calling permits an existing call to be held and a second call to be established and added to the connection for conferencing. Conference calls made with this service are subject to transmission limitations. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M1)

2. Definitions of Feature Offerings (Continued)

Toll/Code Restriction with PIN

Toll/Code Restriction with PIN allows the subscriber to dial an authorization code and override the Toll Restriction on a per call basis. Subscribers will access the toll network through the use of a feature access code and special PIN (1 - 7 digits). Incoming and local calls are not affected by this feature. When a toll call is attempted on the subscriber's line prior to dialing the access code and PIN, the call completion will be denied. The subscribers line is automatically returned to the "toll restricted" state each time the subscriber goes on-hook. When the Toll/Code Restriction feature is initiated, hookflash will initiate other assigned features, such as Three-Way Calling, etc. (M1)

Feature Service Packages (M2)

Crockett Telephone Company, Inc. offers an optional Enhanced Custom Calling Feature Service Package for residential customers only, under the following two options:

Option 1: includes Caller ID - Deluxe, Call Return, Call Waiting, Three-Way Calling, Speed Calling (30 codes), Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer, Special Call Acceptance, Repeat Dialing, Distinctive Ringing, Preferred Call Forwarding, Preferred Call Rejection, Anonymous Call Rejection, Call Trace (per line), Automatic Wake-up, and Tel-Touch Telephone Service. (T)

	Monthly Rate	
Residential	**$19.95***	(T)

Option 2: includes Caller ID - Enhanced, Call Return, Call Waiting, Three-Way Calling, Speed Calling (30 codes), Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer, Special Call Acceptance, Repeat Dialing, Distinctive Ringing, Preferred Call Forwarding, Preferred Call Rejection, Anonymous Call Rejection, Call Trace (per line), Automatic Wake-up, Personal Ringing-Ring 3, Home Page, and Tel-Touch Telephone Service. (T)

	Monthly Rate	(T)
Residential	**$29.95***	

(M2)

* These rates are in addition to all local access line services found in this tariff.

M1 - This text formerly appeared on Section II 1st Revised Pages 59.3.
M2 - This text formerly appeared on Section II 1st Revised Pages 59.3.1.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definitions of Feature Offerings (Continued)

Privacy Control

A. General

The Privacy Control feature is used to inform callers that the subscriber does not want to receive telemarketing calls. The subscriber can activate or deactivate the Privacy Control feature. When the feature is active, all incoming calls are routed to a recorded announcement stating, "*You have called a number which does not accept calls from telemarketers. All other callers may press 1 if they wish to complete the call.*" If the calling party enters 1, the call gets normal treatment. If the calling party enters any digit other than 1 or does not enter any digit (timeout), the calling party receives a busy tone.

If the subscriber has Caller ID and Enhanced Privacy Control, the recorded announcement will be omitted as long as the calling number is not marked private, unavailable, unknown, or blocked.

If the subscriber does not have Caller ID, every incoming call will be routed to the recorded announcement.

B. Regulations and Limitations of Service

The following regulations and limitations apply:

1) Privacy Control is provided subject to the availability of facilities. (T)

2) Privacy Control is available to single line business and residence subscribers. (T)

3) Privacy Control is not compatible with ISDN, Centrex, or Multiline Hunt Group. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

2. Definition of Feature Offerings (Continued)

Privacy Control (Continued)

C. Rates and Charges

The following rates and charges are for Privacy Control service only and are in addition to the applicable service charges and monthly rates for exchange access lines and other services with which this service is associated.

	Monthly Rate
1) **Residential**	
a. Privacy Control	
(1) 1st feature	$ 3.00
(2) Additional feature	2.50
b. Enhanced Privacy Control	
(1) 1st feature	$ 4.00
(2) Additional feature	3.50
2) **Business**	
a. Privacy Control	
(1) 1st feature	$ 4.00
(2) Additional feature	3.50
b. Enhanced Privacy Control	
(1) 1st feature	$ 5.00
(2) Additional feature	4.50

(T) (T) (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

3. Regulations and Limitations of Service (T)

The following limitations apply:

A. Custom Calling Services are provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within Custom Calling Service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of Custom Calling Service equipped offices. (T)

B. Custom Calling Service is available to single party and multi-line residence and business customers who have rotary dial or Touch-tone service. Caller ID on a flat rate basis is available to single exchange line non-grouped residence and business customers. Caller ID - Multi-line is available only for line side terminations equipped with hunting (grouping) arrangements and all lines in the Multi-Line Hunt Group must be provisioned with the Caller ID - Multi-line feature. Caller ID - Multi-line is not available for Private Branch Exchange (PBX) customers. (T)

C. Custom Calling Service features cannot be provisioned on pay station telephone service, party line service, toll terminals, trunks or some remote switching locations. (T)

D. Appropriate service order charges apply except during Company selected periods of special promotions.

E. This tariff sets forth rates for Custom Calling Service as described in "Rates and Charges" following. (T)

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

3. Regulations and Limitations of Service (Continued) (T)

The following limitations apply (continued): (N)

F. The Company may from time to time offer a special promotion of Custom Calling Service, lasting no longer than two (2) consecutive calendar months, designed to attract new customers or to increase customer awareness of this tariff offering. The offering of this trial period includes, but is not limited to, waiving any installation fees or monthly service fees. The customer is responsible for any applicable service charges as specified in Part 4. of this tariff, following. (T) (T)

G. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in this tariff. (T)

H. Neither Caller ID or Caller ID - Multi-line is available on operator handled calls. (T)

I. The Exchange Access Line Charge, defined in Section 2 of this Tariff, will apply to exchange service access facilities associated with Caller ID - Multi-Line. (T)

J. The Company's liability arising out of the provision of any Custom Calling Service feature, including, but not limited to the delivery or non-delivery of calling numbers, is limited as set forth in this tariff. (T)

K. Custom Calling Service features are not available on trunks except as specifically noted in B. preceding. (T)

L. A Service Ordering Charge and a Central Office Line Connection charge will be applicable for establishment of Custom Calling Feature(s). (T)

M. Subscribers to Call Waiting Deluxe must have Touch-Tone service. (T)

(D) (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

3. Regulations and Limitations of Service (Continued)

The following limitations apply (continued): (N)

N. In addition to the rate in this tariff section for the Call Forwarding features, the following charges apply for the call being forwarded: (T)

1) between the originating station line and the call forwarding location; the charge for this portion of a forwarded call shall be the charge specified in this tariff, or any other applicable tariff, for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to the call forwarding location, and (T)

2) between the call forwarding location and the terminating station line; for calls forwarded outside the local calling area, the Call Forwarding customer is responsible for the applicable toll charges; and, for calls forwarded inside the local calling area, a measured or message rate service Call Forwarding customer is responsible for the applicable customer-dialed measured or message rate service charges specified in this tariff, as appropriate, for each call answered at the answering location. Such charges apply to all calls answered at the terminating station line, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. (T)

O. Calling Number Delivery Blocking - Permanent is available to the following customers only: (T)

1) Domestic violence intervention agencies (T)
2) State and County Departments of Human Resource Shelters
3) Attorney General Crime Victim Assistance Office, and; (T)

Other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without blocking.

Pursuant to 1220-4-11-.02 section (5), local exchange companies and inter-exchange carriers are prohibited from providing any network element or service to telephone solicitors that would block or otherwise interfere with on a per line basis, the display of the telephone solicitor's name and telephone number on the residential subscriber's caller ID equipment. (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

3. Regulations and Limitations of Service (Continued) (T)

The following limitations apply (continued):

(N)

P. Screening List

The following features require the subscriber to establish a screening list of up to six (6) numbers. The list is associated with a specific screening list feature, listed below, which identifies the treatment that will be imposed on the incoming call. Prior to using these features on a usage sensitive basis the subscriber must establish a screening list. (T)

1) Distinctive Ringing
2) Special Call Acceptance
3) Preferred Call Forwarding
4) Preferred Call Rejection (T)

(T) (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (T)

A. **Residence Service**

1) Single or First Service Features	**Monthly Rate**
a) Anonymous Call Rejection	$ 3.00
b) Automatic Wake-up	4.00
c) Call Forwarding	2.25
d) Call Forwarding Busy Line	1.00
e) Call Forwarding Don't Answer	1.00
f) Call Return	4.00
B Per Call	.75
g) Call Trace	4.00
(Per successful trace)*	4.50
h) Call Transfer	1.00
i) Call Waiting	2.25
j) Caller ID - Basic	6.00
k) Caller ID - Deluxe	7.50
l) Caller ID Enhanced	
B (With Call Waiting Deluxe)	10.50
m) Caller ID Multiline	7.50
n) Calling Number Delivery Blocking	
B Per Call	0.00
B Permanent	0.00
o) Direct Connect	.50
p) Distinctive Ringing	3.00
B Per Call	.75
q) Do Not Disturb	2.50
r) Home Page	5.00
s) Multiline Variety Package (MVP)	4.00 (M)

* A non-recurring charge of **$6.00** will apply to establish Call Trace Service on a per trace arrangement, in addition to the applicable Service Charges. (M) (M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued) (T)

A. **Residence Service (Continued)**

1) Single or First Service Features (Continued) **Monthly Rate** (T)

t)	Personal Ringing	
	B Ring 2	$ 3.50
	B Ring 3	4.00
u)	Preferred Call Forwarding	3.00
	B Per Call	.75
v)	Preferred Call Rejection	3.00
	B Per Call	.75
w)	Repeat Dialing	4.00
	B Per Call	.75
x)	Special Call Acceptance	4.00
	B Per Call	.75
y)	Speed Calling	
	B Eight Code Capacity	2.25
	B Thirty Code Capacity	3.00
z)	Three-Way Calling	2.25
	B Per Call	.75
aa)	Toll/Code Restriction with PIN	3.00

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

A. **Residence Service (Continued)**

2) Additional Service Features **Monthly Rate** (T)

a)	Anonymous Call Rejection	$ 2.00
b)	Automatic Wake-up	3.50
c)	Call Forwarding	1.75
d)	Call Forwarding Busy Line	1.00
e)	Call Forwarding Don't Answer	1.00
f)	Call Return	3.00
	B Per Call	.75
g)	Call Trace	4.00
	(Per successful trace)*	4.50
h)	Call Transfer	1.00
i)	Call Waiting	1.75
j)	Caller ID - Basic	5.50
k)	Caller ID - Deluxe	7.50
l)	Caller ID Enhanced	
	B (With Call Waiting Deluxe)	10.50
m)	Caller ID Multiline	7.50
n)	Calling Number Delivery Blocking	
	B Per Call	0.00
	B Permanent	0.00
o)	Direct Connect	.50
p)	Distinctive Ringing	2.50
	B Per Call	.75
q)	Do Not Disturb	2.00
r)	Home Page	4.00
s)	Multiline Variety Package (MVP)	3.50

(M)

* A non-recurring charge of **$6.00** will apply to establish Call Trace Service on a per trace arrangement, in addition to the applicable Service Charges. (M)

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

A. **Residence Service (Continued)**

2) Additional Service Features (Continued) **Monthly Rate** (T)

t)	Personal Ringing	
	B Ring 2	$ 3.00
	B Ring 3	3.50
u)	Preferred Call Forwarding	2.50
	B Per Call	.75
v)	Preferred Call Rejection	3.00
	B Per Call	.75
w)	Repeat Dialing	3.00
	B Per Call	.75
x)	Special Call Acceptance	3.00
	B Per Call	.75
y)	Speed Calling	
	B Eight Code Capacity	1.75
	B Thirty Code Capacity	2.50
z)	Three-Way Calling	1.75
	B Per Call	.75
aa)	Toll/Code Restriction with PIN	3.00

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

B. **Business Service (Continued)** (T)

1) Single or First Service Feature **Monthly Rate** (T)

a)	Anonymous Call Rejections (ACR)	$ 3.50
b)	Call Forwarding	2.50
c)	Call Forwarding Busy Line	2.75
d)	Call Forwarding Don't Answer	3.25
e)	Call Return (per line)	4.50
	B Per Call	.75
f)	Call Trace (per line)	5.00
	(per successful trace)*	5.50
g)	Call Transfer	2.75
h)	Call Waiting	2.50
i)	Caller ID Basic (per line)	7.50
j)	Caller ID - Deluxe	10.00
k)	Caller ID Enhanced	
	B with Call Management	16.95
	B with Call Waiting Deluxe	15.00
l)	Caller ID Multiline	10.00
m)	Calling Number Delivery Blocking	
	B Per Call	0.00
	B Permanent	0.00
n)	Direct Connect	.50
o)	Distinctive Ringing	3.50
	B Per Use	.75

(M)

* A non-recurring charge of **$7.50** will apply to establish Call Trace Service on a per trace arrangement, in addition to the applicable Service Connection Charges. (M) (M)

This text formerly appeared on Section II 5th Revised Page 59.9.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

B. **Business Service (Continued)** (T)

1) Single or First Service Feature (Continued) **Monthly Rate** (T)

p)	Do Not Disturb	$ 2.50
q)	Multiline Variety Package (MVP)	5.00
r)	Personal Ringing	
	B Ring 2	4.00
	B Ring 3	4.50
s)	Preferred Call Forwarding (per line)	3.50
	B Per Call	.75
t)	Preferred Call Rejection	3.50
	B Per Call	.75
u)	Repeat Dialing (per line)	4.50
	B Per Call	.75
v)	Special Call Acceptance (per line)	4.50
	B Per Call	.75
w)	Speed Calling	
	B Eight Code Capacity	2.50
	B Thirty code Capacity	3.50
x)	Three-Way calling	2.50
	B Per Call	.75
y)	Toll/Code Restriction with PIN	4.00

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

B. **Business Service (Continued)**

2) Additional Service Features **Monthly Rate** (T)

a)	Anonymous Call Rejections (ACR)	$ 3.50
b)	Call Forwarding	2.00
c)	Call Forwarding Busy Line	2.25
d)	Call Forwarding Don't Answer	2.75
e)	Call Return (per line)	3.50
	B Per Call	.75
f)	Call Trace (per line)	5.00
	(per successful trace)*	5.50
g)	Call Transfer	2.25
h)	Call Waiting	2.00
i)	Caller ID Basic (per line)	7.00
j)	Caller ID - Deluxe	10.00
k)	Caller ID Enhanced	
	B with Call Management	16.95
	B with Call Waiting Deluxe	14.50
l)	Caller ID Multiline	10.00
m)	Calling Number Delivery Blocking	
	B Per Call	0.00
	B Permanent	0.00
n)	Direct Connect	.50
o)	Distinctive Ringing	3.00
	B Per Call	.75

(M)

* A non-recurring charge of **$7.50** will apply to establish Call Trace Service on a per trace arrangement, in addition to the applicable Service Connection Charges. (M)

(M)

This text formerly appeared on Section II 5th Revised Page 59.10.

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

B. **Business Service (Continued)**

2) Additional Service Features **Monthly Rate** (T)

p)	Do Not Disturb	$ 2.00
q)	Multiline Variety Package (MVP)	4.50
r)	Personal Ringing	
	B Ring 2	4.00
	B Ring 3	4.50
s)	Preferred Call Forwarding (per line)	3.00
	B Per Call	.75
t)	Preferred Call Rejection	3.00
	B Per Call	.75
u)	Repeat Dialing (per line)	3.50
	B Per Call	.75
v)	Special Call Acceptance (per line)	3.50
	B Per Call	.75
w)	Speed Calling	
	B Eight Code Capacity	2.00
	B Thirty code Capacity	3.00
x)	Three-Way calling	2.00
	B Per Call	.75
y)	Toll/Code Restriction with PIN	4.00

(M)

GENERAL EXCHANGE TARIFF (T)

CUSTOM CALLING SERVICES (Continued) (M)

4. Rates and Charges (Continued)

C. **Per Subscription**[1]

1) Rotary (Grouping) Arrangements (T)

a. Caller ID - Multi-line (per line) - Per Calling Number Delivered Usage Charge[2]

(1) Residence

Quantity of Calls	**Rate**
a) First 50,000	$ 0.02
b) 50,001 - 400,000	0.02
c) Over 400,000	0.02

(2) Business

Quantity of Calls	**Rate**
a) First 50,000	$ 0.02
b) 50,001 - 400,000	0.02
c) Over 400,000	0.02

(M)

Note 1: Caller ID - Multi-line should not be included in the determination of appropriate rates when purchased in combination with other Advanced Custom Calling Service features. (M)

Note 2: Total usage charge will not exceed **$10.00** per line. (M)

This text formerly appeared on Section II Original Page 59.11.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (M)

1. **Business Service (IBS)**

A. General

1) ISDN - Business Service (IBS) is a new intraLATA group of offerings supported by the Integrated Service Digital Network (ISDN) architecture. IBS supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery and Call Hold are included with this service. IBS is available where facilities permit.

2) IBS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (**B**) channels and one 16 Kbps (**D**) channel at the service delivery point.

3) IBS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.

4) **B** Channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the **B** channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN). (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M1)

1. Business Service (IBS) (Continued)

A. **General (Continued)**

5) The following parameters may be provided with Packet Switched **B** channel and **D** channel services:

Each **B** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 64 kbps.

Each **D** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 9.6 kbps. Each logical channel may be established as one of the following types:

- Two-Way Switched Virtual Circuit (default)
- One-Way Incoming Switched Virtual Circuit (T)
- One-Way Outgoing Switched Virtual Circuit

a. **Flow Control Parameter Negotiation** - This parameter negotiates on a per call basis the flow control parameters. This consists of automatic negotiation of the maximum packet size and (T) window size for each direction of data transmission.

b. **Throughput Class Negotiation** - This parameter allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission. (T)

c. **Recognized Private Operation Agency (RPOA) Selection** - This parameter allows an ISDN user to specify an intraLATA carrier (IC) for packet-switching on a per-call basis when the customers want it different from presubscribed IC.

d. **Interexchange Packet** - This parameter allows an ISDN user (T) to specify an interLATA carrier for packet switching at the time of subscription.

e. **Fast Select Option** - This parameter permits user data to be (M1) passed in the call set up packets of a virtual call. (T) (M2)

f. **Reverse Charging Option** - This parameter permits the data communications equipment to transmit incoming calls requesting (T) reverse charging to the user. The user must be subscribed to the destination line for X.25 Reverse Charge calls to be completed. If not, the call requesting reverse charging is refused. (M2)

M1 - This text formerly appeared on Section II Original Pages 67.
M2 - This text formerly appeared on Section II Original Pages 68.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M1)

1. Business Service (IBS) (Continued)

A. **General (Continued)**

6) Optional **B** channel packet services are defined as follows and may be ordered at an additional charge.

B channel packet services are available in the following options. Each **B** channel packet terminal will be provided logical channels up to the technical capability of the central office. Each logical channel can carry an independent call with a throughput of up to 64 Kbps. These options include one data telephone number per option. (T)

(1) **Dedicated High Speed Packet Switched Data** - This option permits the customer to establish packet data calls at speeds greater than 9.6 Kbps on the **B** channel.

(2) **On-Demand High Speed Packet Switched Data** - This allows users to use a **B** channel for packet switching on demand. This feature may be used in either a multipoint or a point-to-point environment. A **B** channel is allocated based on user preference and on **B** channel availability. (M1)

7) **D** channels are equipped for Low Speed Packet Switched Data. This allows packet data (X.25) to be transmitted up to 9.6 Kbps on the **D** channel. Service includes logical channels up to the technical capability of the central office. Multiple packet calls can be active simultaneously by a user on a single **D** channel. Up to eight data terminals can be supported per Basic Rate Access. Service includes one data telephone number. (M2)

8) IBS will consist of the following components:

- Basic Rate Digital Subscriber Line (DSL) Access
- At least one channel, either **B** or **D**, must be activated. A maximum of two simultaneous **B** channels can be in use per Basic Rate Access.
- Minimum of one and maximum of eight User Profiles per Basic Rate Digital Subscriber Line (DSL) Access Arrangement.

9) Grouping Service (Hunting) is available for ISDN Individual Service. (M2)

M1 - This text formerly appeared on Section II Original Pages 68.
M2 - This text formerly appeared on Section II Original Pages 69.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

B. **Regulations**

1) Customer Premises Equipment (CPE) that is compatible with the ISDN Interface is the responsibility of the user for provisioning.

2) The Company will be responsible for publishing and maintaining ISDN Interface Specifications.

3) The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate Access render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

4) Suspension of service is not allowed.

5) Installation Charges are applicable per Basic Rate DSL access in rates and charges following.

6) IBS will be available where facilities permit. Combinations of service will be restricted by the limits of the Company central office type and switch load.

7) IRS in this tariff is available for use by full-time educational institutions that are eligible for accreditation by the Southern Association of Colleges and Schools. This service is intended for in-classroom use of computers by students to access information databases, shared educational programs and students in other classrooms. Teachers and researchers may also subscribe to this service for on-campus use. These lines shall not be used to replace existing administrative lines.

IRS in this tariff is also available to public libraries including the state library and archives, regional libraries, and public libraries in any county, city or town. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

B. **Regulations (Continued)**

8) Enhancements (i.e., the performance of protocol conversion) to the basic packet service offered in this section of the tariff are available on a detariffed basis through vendors who subscribe to the Company's Public Packet Switching Network Service.

9) Each ISDN Basic Rate Access Arrangement will be counted as one line in determining the application of the Service Charges specified in Section 4 of this tariff and the End User Charges as specified in the End User Common Access Section of NECA's FCC No. 5.

10) IBS lines may be purchased out of this tariff to be associated with Centrex service, located in Section 5 of this tariff. Terms and conditions for Centrex service will apply to these IBS lines except as otherwise stated in this section of the tariff.

Each ISDN Basic Rate DSL Access Arrangement will be counted as a Centrex service line in determining the total system size.

IBS lines associated with Centrex service may purchase Optional Features compatible with ISDN from the Centrex service Optional Features section of the Centrex service tariff in addition to features unique to ISDN from the Optional Features in this section of the tariff. Centrex service feature groups are not available for use with these IBS lines.

IBS lines not associated with a Centrex service may not purchase features from the Centrex service section of the tariff.

Only 36 - 120 months contract periods are available under the Rate Stability Plan in this section of the tariff for IBS lines associated with Centrex service main station lines. (M)

GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M1)

1. Business Service (IBS) (Continued)

C. **Definitions**

1) **B Channel** - a bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

2) **D Channel** - a 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the Basic Rate Interface.

3) **64 Kbps Clear Channel Capacity (CCC)** - A **B** channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

4) **Packet Switching** - ISDN packet switching service is a data transport service based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol.

D. **Optional Features**

Customers are required to subscribe to ISDN - Business Service (IBS) before ordering these features. Calling/Called Number delivery and Call Hold are provided with this service. Features are available to increase the capability of IBS and may be subscribed to on an as needed basis. Availability of Custom ISDN and National ISDN features are limited to where facilities permit and may be limited by central office type and switch load.

Optional Features: (T)

Availability of features as described in a) and b) following is dependent upon whether the central office is equipped with Custom ISDN or National ISDN.

1) Features for use with Electronic Key Telephone Service (EKTS): (T)

This option provides a group of features that increase the user's voice terminal flexibility and offers the functionality of a key system to groups of users with EKTS equipment.

a. **Shared Primary DN** - This is a primary DN that appears on one or more terminals. (M1)

(M2)

M1 This text formerly appeared on Section II Original Pages 72.
M2 This text formerly appeared on Section II Original Pages 73.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

1) (Continued)

b. **Secondary - Only DN** - This is a secondary DN that appears on one or more terminals, but is not the primary DN on any of those terminals. (T)

c. **Shared Secondary - Only DN** - First Appearance - the first appearance of a secondary DN that appears on more than one terminal but is not the primary DN on any of those terminals. (T)

d. **Shared non - ISDN DN** - This feature allows call coverage for an analog set. (T)

e. **Privacy Release** - This is a privacy feature that allows a customer to specify, on an EKTS group basis, that no other user can bridge on to calls. On a call by call basis, this feature can be disabled to allow bridging to occur. (T)

f. **Manual Exclusion** - This is the opposite of Privacy Release. On a call by call basis the user can restrict bridging. (T)

g. **EKTS Intercom Calling - Dial** - This feature allows the EKTS user to call other terminals in the EKTS group with one or two-digit dialing. (T)

h. **EKTS Intercom Calling - Automatic** - This feature allows an EKTS user to call another terminal in the EKTS group by activating a button on the EKTS set. (T)

i. **EKTS Intercom Calling - Call Appearance** - This feature allows EKTS Intercom Calling to be provisioned on a Call Appearance. (T)

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) The following features are available with either Custom ISDN or National ISDN. National ISDN customers may purchase these features for use with either EKTS sets or non-EKTS sets. (T)

a. **Call Forwarding Variable** - This feature allows the ISDN user to have the ability to forward all incoming calls to a user specified directory number. (T)

b. **Call Forwarding - Busy Line** - This feature automatically routes calls to a preselected number when the called line is busy. This feature may be either fixed (changeable by service order only) or programmable (customer changeable) by station user via feature activation code. (T)

c. **Call Forwarding - Don't Answer** - This feature automatically routes calls to a preselected number when the called line does not answer in a preset ringing cycle. This feature may be either fixed (changeable by service order only) or programmable (customer changeable) by station user via feature activation code. (T)

d. **Call Forwarding - Multiple Simultaneous** - This feature allows a station line to forward more than one call at a time.

e. **Call Pickup** - Allows a user to answer calls directed to another line in the same preset Call Pickup Group. (T)

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)** (T)

2) (Continued)

f. **Conference, Drop, Hold, Transfer** - this feature may require an additional call appearance or an additional DN. (T)
- Conference - allows the user to add a third party to an existing conversation. This feature is for use with voice calls only.
- Drop - this central based feature allows the user to disconnect the last party added to a conference call.
- Hold - allows the user to place a call on hold by pressing the function button. Any set with the call appearance for the call on hold can pick up the call by pressing the call appearance button.
- Transfer - this feature allows the user to transfer a call to another DN. This feature is for use with voice calls only.

g. **Six-Way Conference, Drop, Hold, Transfer** - This feature has the same functionality as Conference, Drop, Hold, and Transfer feature except that six-way conference is allowed. (T)

h. **Multi-Line Hunting** - This feature provides for a predefined search for an idle directory number to which a call can be completed. Directory numbers subscribing to hunting may not have multiple call appearances. (T)

i. **Speed Calling** - This feature allows each user to assign up to thirty telephone numbers to a two-digit code for the purpose of enabling abbreviated dialing. (T) (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) (Continued) (T)

j. **Calling / Called Number Delivery** - This feature provides the user who is receiving/originating a call with information about the calling/called party and the facility or destination and is provided with IBS. Some "privacy" options may be in effect in certain areas and will be located in CC7, ECC7 or STAR features of this tariff. (T)

k. **Calling Number Identification Service - National ISDN** - This feature provides redirected call information in addition to the information provided with Calling/Called Number Delivery and is provided with IBS. (T)

l. **Visual Message Waiting Indicator** - Provides the user of a message service with a visual indication that a message is waiting.

m. **Audible Message Waiting Indicator** - Provides the user of a message service with an indication that a message is waiting. (T)

n. **Additional Call Appearance - PDN or DN** - This feature allows the terminal to have more than one DN button assigned to the same DN or Primary Directory Number (PDN). (T)

o. **Call Tracing** - This feature enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) (Continued) (T)

p. **Call Return** - This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code or press a feature button to request that the network place the call. (T)

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard. Once the customer hangs up, the network will monitor the busy/idle status of both lines every forty-five seconds for up to thirty minutes. If during the queuing process both lines become idle, the customer is alerted that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. If unanswered by the customer the alerting will repeat every five minutes until answered, or for the remainder of the thirty minute monitoring interval. Multiple numbers may be placed in queue. The first idle number will be connected first. Both the customer and the called party may originate the receive calls without affecting the call return feature status. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) (Continued) (T)

q. **Preferred Call Forwarding** - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list. (T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified. (T)

r. **Call Block** - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) (Continued) (T)

r. **Call Block (Continued)** (T)

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

s. **Call Selector** - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

The customer's line will not produce an alert if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) (Continued) (T)

t. **Automatic Line/Direct Connect** - Station specially programmed to dial specific internal station number or "0" or the attendant when the station user goes off-hook. (T)

u. **Make Set Busy** - Provides the individual station user the option of making the line or Directory Number appear busy/unavailable to incoming calls. The All Calls feature enables the user to make the line appear busy to all types of incoming calls. The Intragroup feature makes the line appear busy to intragroup calls with external calls not blocked. (T)

v. **Selective Call Acceptance** - Allows customers to accept incoming voice calls only from certain telephone numbers selected by the customer. (T)

w. **Station Restriction** - Allows a station line to be assigned various types of restriction. (T)
- Denied Termination allows the station line to be used for outgoing calls only. It cannot receive incoming calls. All incoming calls are routed to common intercept announcement. (T)
- Denied Originating from Outgoing Calls allows the station line to be used for incoming calls only. No outgoing calls can be originated from it. (M)

This text formerly appeared on Section II Original Page 80.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

2) (Continued) (T)

x. **Call Park/Call Retrieve** - The Call Park feature allows a user, active on a call, to park a call against the user's DN. When parked, the call is in a state similar to Hard Hold. After being parked, the call can be retrieved by the user. (T)

y. **Call Transfer System Exception** - This feature allows the user to have Call Transfer capabilities that differ from the capabilities established for the customer group. The different capabilities may include the type of call that can be transferred and/or the destination to which it can be transferred. (T)

z. **Dial Call Waiting** - The Dial Call Waiting feature provides the ability for originating main station lines to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the main station line to be call waited. (T)

aa. **Additional Call Offering Unrestricted** - This feature allows the user to be notified, by a distinctive tone, of an additional call when the ISDN circuit is in use. When the call is terminated to the ISDN circuit, or another number assigned to the ISDN circuit, the transmission speed slows down until the call is completed, then the line transmission speeds back up to the original channel speed. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

D. **Optional Features (Continued)**

3) Packet Switched Features - The following features are available for use with Packet Switched **B** and **D** channel Bearer Services: (T)

a. X.25 Hunting - This feature provides hunting between multiple DNs assigned to X.25 terminals. (Where facilities are available.) (T)

b. International Closed User Groups (ICUG) - This feature allows packet subscribers to form sub-networks within which members can communicate. The ICUG is billed on a per-member basis. Users can be members of more than one ICUG. The ICUG can be designed with the following configurations: (T)

- Incoming calls barred within the ICUG
- Outgoing calls barred within the ICUG
- ICUG with incoming access
- ICUG with outgoing access

4) Feature Function Buttons Programming - These allow the user to assign certain features to a particular button on their ISDN set. When depressed, the button will activate the assigned feature. (T)

(M)

GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

1. Business Service (IBS) (Continued)

E. **Rates and Charges**

1) Interface

a. **Basic Rate DSL Access Arrangement/Business Service**

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	Rate Stability Monthly Rate 60 - 120 Mos. Plan	
- ISDN Access/ISDN with High Speed Packet Access	$ 58.50*	$ 55.00*	$ 55.00*	$ 55.00*	(I) (D) (D) (D)

b. **Channels Activated**

- **B** Channel (Maximum of 2)[1]				
- Circuit Switched Voice/Data, each				
- Flat Rate	$ 24.00*	$ 16.25	$ 13.25	$ 11.25
- Permanent High Speed Packet, each	$ 24.00*	$ 120.00	$ 110.00	$ 100.00

* Does not apply at initial installation of ISDN Service. Applicable only for subsequent changes.

(D)
(D)

Note 1: On-Demand High Speed Packet **B** channel requires both Circuit Switched Voice/Data and On-Demand High Speed Packet to indicate one activation.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M1)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)** (T)

1) Interface (Continued)

b. **Channels Activated (Continued)** (T)

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	60 - 120 Mos. Plan	(T)
- **D** Channel (Maximum of 1)					
- Low Speed Packet as a single service - one only	$24.00*	$13.50	$12.50	$12.00	
- Low Speed Packet with a **B** channel service, each	$24.00*	$13.50	$12.50	$12.00	

2) Interface Users

a. **Per User/Terminal Profile**

- Access to **B** Channel CSV/CSD					(M1)
- Flat rate, each	$24.00*	$ --	$ --	$ --	(M2)
- Access to **B** Channel Permanent High Speed Packet					
- With a Unique DN, each	$25.00	$ --	$ --	$ --	
- Without a Unique DN, each	$25.00	$ --	$ --	$ --	
- Access to **D** Channel Low Speed Packet					
- As a Single Service, each	$24.00*	$ --	$ --	$ --	
- With a Unique DN, each	$24.00*	$ --	$ --	$ --	
- Without a Unique DN, each	$24.00*	$ --	$ --	$ --	(M2)

* Does not apply at initial installation of ISDN Service. Applicable only for subsequent changes. (M1)
Note 1: Shares DN with any other bearer service on the same user profile. (M2)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	Rate Stability Monthly Rate 60 - 120 Mos. Plan
a. **Feature for use with EKTS CPE Circuit Switched Voice/Circuit Switched Data**				
- Shared Primary DN - first appearance on each add'l terminal, each	$ 2.00	$ 4.00	$ 2.75	$ 1.50
- Shared Secondary Only DN - first appearance on each add'l terminal, each	$ 2.00	$ 4.00	$ 2.75	$ 1.50
- Shared Non-ISDN DN, each	$ 2.00	$ 4.00	$ 2.75	$ 1.50
- Privacy Release, per shared DN	$ 2.00	$ .50	$ .40	$ .25
- Manual Exclusion, per shared DN	$ 2.00	$ .50	$ .40	$ .25
- EKTS Intercom Calling - Dial, each member	$ 2.00	$ 3.00	$ 2.05	$ 1.10
- EKTS Intercom Calling-Automatic, each member	$ 2.00	$ 3.00	$ 2.05	$ 1.10
- EKTS Intercom Calling - Call Appearance, each member	$ 2.00	$ 3.00	$ 2.05	$ 1.10

(T)

Note 1: Due to current technological limitations, this feature may not be available in some locations.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	Rate Stability Monthly Rate 60 - 120 Mos. Plan
b. **Optional Circuit Switched Features for use with non-EKTS or EKTS CPE**				
- Call Forwarding Variable				
- Voice or Voice/Data - per user[1]	$ 2.00	$ 3.00	$ 2.05	$ 1.10
- Call Forwarding Variable-Feature				
- Call Forwarding Busy Line				
- Voice or Voice/Data- per user[1]	$ 2.00	$ 2.50	$ 1.55	$ .60
- Call Forwarding Busy Line-Programmable[2]				
- Voice or Voice/Data- per user[1]	$ 2.00	$ 2.50	$ 1.55	$ .60
- Call Forwarding Don't Answer				
- Voice or Voice/Data- per user[1]	$ 2.00	$ 2.50	$ 1.55	$ .60
- Call Forwarding Don't Answer - Programmable[2]				
- Voice or Voice/Data	$ 2.00	$ 2.50	$ 1.55	$ .60

(T)

Note 1: Voice/Data for use only with DMS.
Note 2: Call Forwarding Don't Answer - Programmable may not be assigned to the same DN as Call Forwarding Don't Answer.

(M)

This text formerly appeared on Section II Original Page 86.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

b) **(Continued)** (T)

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	Rate Stability Monthly Rate 60 - 120 Mos. Plan
- Call Pickup				
- Per group	$ 2.00	$ 4.00	$ 2.75	$ 1.50
- Per member	$ 2.00	$ 2.00	$ 1.00	$ .50
- Conference, Drop, Hold and Transfer[1]				
- Per User Profile	$ 2.00	$ 3.00	$ 2.05	$ 1.10
- Six-Way Conference, Drop, Hold and Transfer[1]				
- Per user profile	$ 2.00	$12.00	$ 9.50	$ 7.00
- Multi-Line Hunt Group - Voice or Voice/Data[3]				
- Per flat rate line - Voice or Voice/Data	$34.00	$75% B-1	$75% B-1	$75% B-1
- Speed Calling				
- Per User	$ 2.00	$ 4.00	$ 2.75	$ 1.50
- Visual Message Waiting Indicator				
- Per PDN	$ 2.00	$ .50	$ .40	$ .25
- Audible Message Waiting Indicator				
- Per PDN	$ 2.00	$ .50	$ .40	$ .25
- Add'l Call Appearance, PDN or DN,[2] each	$ 2.00	$ 2.00	$ 1.00	$ .50

Note 1: Only one type of Conference, Drop, Hold and Transfer is allowed per user.
Note 2: Additional call appearances on PDN or Secondary Only DN - First Appearance will appear on all sets where these numbers appear.
Note 3: Voice/Data for use only with DMS. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	Rate Stability Monthly Rate 60 - 120 Mos. Plan
b. **(Continued)**				
- Call Tracing				
- Per User Profile	$ 2.00	$ 4.50	$ 3.25	$ 2.00
- Preferred Call Forwarding				
- Per User Profile	$ 2.00	$ 3.00	$ 2.05	$ 1.50
- Call Block				
- Per User Profile	$ 2.00	$ 4.00	$ 2.75	$ 1.50
- Call Selector				
- Per User Profile	$ 2.00	$ 3.00	$ 2.05	$ 1.10
- Automatic Line/ Direct Connect				
- Per PDN per Terminal	$ 2.00	$ 1.00	$ .75	$ .50
- Make Set Busy				
- Per PDN (DMS)	$ 1.00	$ 1.00	$ .75	$ .50
- Selective Call Acceptance				
- Per User Profile	$ 1.00	$ 3.00	$ 2.05	$ 1.10
- Station Restriction- Denied Origination				
- Per User Profile	$ 1.00	$ 1.00	$ .75	$ .50
- Station Restriction- Denied Termination				
- Per User Profile	$ 1.00	$ 1.00	$ .75	$ .50
- Call Park/Call Retrieve				
- Per PDN	$ 2.00	$ 1.00	$ .75	$ .50
- Additional Call Offering Unrestricted				
- Per User Profile	$ 2.00	$ 4.00	$ 3.50	$ 3.00

(T) (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	60 - 120 Mos. Plan	
					(T)
c. **Packet Features**					
- X.25 Hunting, each	$ 15.00	--	--	--	
- Transport Charges X.25 Transport					
- Per Access Port					
- 1.2,2.4, 4.8 Kbps	$ --	$ 38.00	$ --	$ --	
- 9.6 Kbps	$ --	$ 55.00	$ --	$ --	
- 56 Kbps	$ --	$145.00	$ --	$ --	
- X.25 Interface					
- Per Access Port					
- 1.2 Kbps	$115.00	$ 15.00	$ --	$ --	
- 2.4 Kbps	$115.00	$ 15.00	$ --	$ --	
- 4.8 Kbps	$115.00	$ 15.00	$ --	$ --	
- 9.6 Kbps	$135.00	$ 60.00	$ --	$ --	
- 56 Kbps	$135.00	$120.00	$ --	$ --	
- International Closed User Group					
- Group (incl. first member)	$ 17.00	$ --	$ --	$ --	
- Each add'l member	$ 10.00	$ --	$ --	$ --	
- Feature Change Charge					
- Each occurrence, per Access Port affected					
- Closed User Group	$100.00	$ --	$ --	$ --	
- Multiline Hunt Group	$100.00	$ --	$ --	$ --	(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Business Service (IBS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Month to Month	Rate Stability Monthly Rate 24 - 59 Mos. Plan	60 - 120 Mos. Plan	
d. **Feature Function**					(T)
Button Programming[1]					
- Programmable Buttons					
- Per terminal (DMS)	$ 1.00	$ --	$ --	$ --	(M)

Note 1: Charges for Multi-Button ISDN features will be based on the total number of terminals programmed. (M)
(M)

This text formerly appeared on Section II Original Page 90.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS)

A. **General**

1) ISDN - Residence Service (IRS) is a new intraLATA group of offerings supported by the Integrated Service Digital Network (ISDN) architecture. IRS supports simultaneous transmission of voice, data, and packet services on the same exchange access line. Calling/Called Number Delivery is included with this service. IRS is available where facilities permit.

2) IRS provides a new method of access to the telephone network called Basic Rate Access. Basic Rate Access will consist of one or two 64 Kbps (**B**) channels and one 16 Kbps (**D**) channel at the service delivery point.

3) IRS is provided through Basic Rate Access. Features are available to increase the capability of the Bearer Alternative Service and may be subscribed to on an as-needed basis.

4) **B** Channel circuit switched services offer up to 64 Kbps intra-office transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the **B** channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps. This option includes one directory number (DN).

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

A. **General (Continued)**

5) The following parameters may be provided with Packet Switched **B** channel and **D** channel services:

Each **B** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 64 kbps.

Each **D** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 9.6 kbps. Each logical channel may be established as one of the following types:

- Two-Way Switched Virtual Circuit (default)
- One-Way Incoming Switched Virtual Circuit
- One-Way Outgoing Switched Virtual Circuit

a. **Flow Control Parameter Negotiation** - This parameter negotiates on a per call basis the flow control parameters. This consists of automatic negotiation of the maximum packet size and window size for each direction of data transmission. (T)

b. **Throughput Class Negotiation** - This parameter allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission. (T)

c. **Recognized Private Operation Agency (RPOA) Selection** - This parameter allows an ISDN user to specify an intraLATA carrier (IC) for packet-switching on a per-call basis when the customers want it different from presubscribed IC. (T)

d. **Interexchange Packet** - This parameter allows an ISDN user to specify an interLATA carrier for packet switching at the time of subscription. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

A. **General (Continued)**

5) (Continued)

e. **Fast Select Option** - This parameter permits user data to be passed in the call set up packets of a virtual call. (T)

f. **Reverse Charging Option** - This parameter permits the data communications equipment to transmit incoming calls requesting reverse charging to the user. The user must be subscribed to the destination line for X.25 Reverse Charge calls to be completed. If not, the call requesting reverse charging is refused. (T)

6) Optional **B** channel packet services are defined as follows and may be ordered at an additional charge.

a. **B** channel packet services are available in the following options. Each **B** channel packet terminal will be provided logical channels up to the technical capability of the central office. Each logical channel can carry an independent call with a throughput of up to 64 Kbps. These options include one data telephone number per option. (T)

(1) **Dedicated High Speed Packet Switched Data** - This option permits the customer to establish packet data calls at speeds greater than 9.6 Kbps on the **B** channel.

(2) **On-Demand High Speed Packet Switched Data** - This allows users to use a **B** channel for packet switching on demand. This feature may be used in either a multipoint or a point-to-point environment. A **B** channel is allocated based on user preference and on **B** channel availability.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

A. **General (Continued)**

7) **D** channels are equipped for Low Speed Packet Switched Data. This allows packet data (X.25) to be transmitted up to 9.6 Kbps on the **D** channel. Service includes logical channels up to the technical capability of the central office. Multiple packet calls can be active simultaneously by a user on a single **D** channel. Up to eight data terminals can be supported per Basic Rate Access. Service includes one data telephone number.

8) IRS will consist of the following components:

- Basic Rate Digital Subscriber Line (DSL) Access
- Two **B** channels CSV/CSD and one **D** channel Low Speed Packet Switched Data. Optional **B** channel packet services may be purchased in place of the **B** channel CSV/CSD. A maximum of two simultaneous **B** channels can be in use per Basic Rate Access.
- Minimum of one and maximum of eight User Profiles per Basic Rate Digital Subscriber Line (DSL) Access Arrangement.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

B. **Regulations**

1) Customer Premises Equipment (CPE) that is compatible with the ISDN Interface is the responsibility of the user for provisioning.

2) The Company will be responsible for publishing and maintaining ISDN Interface Specifications.

3) The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of Basic Rate Access render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

4) Suspension of service is not allowed.

5) Installation Charges are applicable per Basic Rate DSL access in rates and charges following.

6) IRS will be available where facilities permit. Combinations of service will be restricted by the limits of the Company central office type and switch load.

7) IRS is available to full-time educational institutions that are eligible for accreditation by the Southern Association of Colleges and Schools. This service is intended for in-classroom use of computers by students to access information databases, shared educational programs and students in other classrooms. Teachers and researchers may also subscribe to this service for on-campus use. These lines shall not be used to replace existing administrative lines.

IRS is also available to public libraries including the state library and archives, regional libraries, and public libraries in any county, city or town.

(T)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

B. **Regulations (Continued)**

8) Enhancements (i.e., the performance of protocol conversion) to the basic packet service offered in this section of the tariff are available on a detariffed basis through vendors who subscribe to the Company's Public Packet Switching Network Service.

9) Each ISDN Basic Rate Access Arrangement will be counted as one line in determining the application of the Service Charges specified in Section 4 of this tariff and the End User Charges as specified in the End User Common Access Section of NECA's FCC No. 5. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

C. **Definitions**

1) **B Channel** - a bidirectional synchronous channel capable of supporting 64 Kbps of digital transmission.

2) **D Channel** - a 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the Basic Rate Interface.

3) **64 Kbps Clear Channel Capacity (CCC)** - A **B** channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

4) **Packet Switching** - ISDN packet switching service is a data transport service based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol.

D. **Optional Features**

Availability of features as described in a) and b) following is dependent upon whether the central office is equipped with Custom ISDN or National ISDN.

1) Features for use with Electronic Key Telephone Service (EKTS):

This option provides a group of features that increase the user's voice terminal flexibility and offers the functionality of a key system to groups of users with EKTS equipment. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

D. **Optional Features (Continued)**

1) (Continued)

a. **Shared Primary DN** - This is a primary DN that appears on one or more terminals. (T)

b. **Secondary - Only DN** - This is a secondary DN that appears on one or more terminals, but is not the primary DN on any of those terminals. (T)

c. **Shared Secondary - Only DN** - First Appearance - the first appearance of a secondary DN that appears on more than one terminal but is not the primary DN on any of those terminals. (T)

d. **Shared Non - ISDN DN** - This feature allows call coverage for an analog set.

e. **Privacy Release** - This is a privacy feature that allows a customer to specify, on an EKTS group basis, that no other user can bridge on to calls. On a call by call basis, this feature can be disabled to allow bridging to occur. (T)

f. **Manual Exclusion** - This is the opposite of Privacy Release. On a call by call basis the user can restrict bridging. (T)

g. **ISDN Intercom Calling - Dial** - This feature allows the EKTS user to call other terminals in the EKTS group with one or two-digit dialing. (T)

h. **ISDN Intercom Calling - Automatic** - This feature allows an EKTS user to call another terminal in the EKTS group by activating a button on the EKTS set. (T)

i. **ISDN Intercom Calling - Call Appearance** - This feature allows EKTS Intercom Calling to be provisioned on a Call Appearance.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Residence Service (IRS) (Continued) (T)

D. **Optional Features (Continued)**

2) The following features are available with either Custom ISDN or National ISDN. National ISDN customers may purchase these features for use with either EKTS sets or non-EKTS sets.

a. **Call Forwarding Variable** - This feature allows the ISDN user to have the ability to forward all incoming calls to a user specified directory number. (T)

b. **Call Forwarding - Busy Line** - This feature automatically routes calls to a preselected number when the called line is busy. This feature may be either fixed (changeable by service order only) or programmable (customer changeable) by station user via feature activation code. (T)

c. **Call Forwarding - Don't Answer** - This feature automatically routes calls to a preselected number when the called line does not answer in a preset ringing cycle. This feature may be either fixed (changeable by service order only) or programmable (customer changeable) by station user via feature activation code. (T)

d. **Call Forwarding - Multiple Simultaneous** - This feature allows a station line to forward more than one call at a time.

e. **Call Pickup** - Allows a user to answer calls directed to another line in the same preset Call Pickup Group. (T)

(T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

D. **Optional Features (Continued)**

2) (Continued)

f. **Conference, Drop, Hold, Transfer** - this feature may require an additional call appearance or an additional DN. (T)
- Conference - allows the user to add a third party to an existing conversation. This feature is for use with voice calls only.
- Drop - this central based feature allows the user to disconnect the last party added to a conference call.
- Hold - allows the user to place a call on hold by pressing the function button. Any set with the call appearance for the call on hold can pick up the call by pressing the call appearance button.
- Transfer - this feature allows the user to transfer a call to another DN. This feature is for use with voice calls only.

g. **Six - Way Conference, Drop, Hold, Transfer** - This feature has the same functionality as Conference, Drop, Hold, and Transfer feature except that six-way conference is allowed. (T)

h. **Speed Calling** - This feature allows each user to assign up to thirty telephone numbers to a two - digit code for the purpose of enabling abbreviated dialing. (T)

i. **Calling/Called Number Delivery** - This feature provides the user who is receiving/originating a call with information about the calling/called party and the facility or destination and is provided with IRS. Some "privacy" options may be in effect in certain areas and will be located in CC7, ECC7 or STAR features of this tariff. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

D. **Optional Features (Continued)**

2) (Continued)

j. **Calling Number Identification Service-National ISDN** - This feature provides redirected call information in addition to the information provided with Calling/Called Number Delivery and is provided with IRS. (T)

k. **Visual Message Waiting Indicator** - Provides the user of a message service with a visual indication that a message is waiting. (T)

l. **Audible Message Waiting Indicator** - Provides the user of a message service with an indication that a message is waiting. (T)

m. **Additional Call Appearance - PDN or DN** - This feature allows the terminal to have more than one DN button assigned to the same DN or Primary Directory Number (PDN). (T)

n. **Call Tracing** - This feature enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M1)

2. Residence Service (IRS) (Continued)

D. **Optional Features (Continued)**

2) (Continued)

o. **Call Return** (T)

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.

If the called line is not busy, the call is placed. If the called line is (M1) busy, a confirmation announcement is heard. Once the customer hangs up, the network will monitor the busy/idle status of both lines (M2) every forty-five seconds for up to thirty minutes. If during the queuing process both lines become idle, the customer is alerted that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. If unanswered by the customer the alerting will repeat every five minutes until answered, or for the remainder of the thirty minute monitoring interval. Multiple numbers may be placed in queue. The first idle number will be connected first. Both the customer and the called party may originate the receive calls without affecting the call return feature status.

p. **Preferred Call Forwarding** - Allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are (T) forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to be forwarded.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified. (M2)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

D. **Optional Features (Continued)**

2) (Continued)

q. **Call Block** - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers. (T)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by preselecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

r. **Call Selector** - This feature provides an alerting to the subscribing customer for up to six specific telephone numbers. (T)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted. Calls from the telephone numbers not included on the screening list will produce a normal ring. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

D. Optional Features (Continued)

2) (Continued)

r. **Call Selector (Continued)** (T)

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

The customer's line will not produce an alert if the incoming call is from a telephone number in a multi-line hunt group unless the telephone number is the main number of the hunt group, or is Telephone Number identified.

s. **Automatic Line/Direct Connect** - Station specially programmed to dial specific internal station number or "0" or the attendant when the station user goes off-hook. (T)

t. **Selective Call Acceptance** - Allows customers to accept incoming voice calls only from certain telephone numbers selected by the customer. (T)

u. **Station Restriction** - Allows a station line to be assigned various types of restriction.

- Denied Termination allows the station line to be used for outgoing calls only. It cannot receive incoming calls. All incoming calls are routed to common intercept announcement. (T)
- Denied Originating from Outgoing Calls allows the station line to be used for incoming calls only. No outgoing calls can be originated from it.

(M)

GENERAL EXCHANGE TARIFF

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

D. **Optional Features (Continued)**

2) (Continued)

v. **Additional Call Offering Unrestricted** - allows the user to be notified, by a distinctive tone, of an additional call when the ISDN circuit is in use. When the call is terminated to the ISDN circuit, or another number assigned to the ISDN circuit, the transmission speed slows down until the call is completed, then the line transmission speeds back up to the original channel speed. (T)

3) Packet Switched Features - The following features are available for use with Packet Switched **B** and **D** channel Bearer Services:

a. X.25 Hunting - This feature provides hunting between multiple DNs assigned to X.25 terminals. (Where facilities are available.) (T)

b. International Closed User Groups (ICUG) - This feature allows packet subscribers to form sub-networks within which members can communication. The ICUG is billed on a per-member basis. Users can be members of more than one ICUG. The ICUG can be designed with the following configurations: (T)

- Incoming calls barred within the ICUG
- Outgoing calls barred within the ICUG
- ICUG with incoming access
- ICUG with outgoing access

4) Feature Function Buttons Programming - These allow the user to assign certain features to a particular button on their ISDN set. When depressed, the button will activate the assigned feature.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

E. **Rates and Charges**

1) Interface

a. **Basic Rate DSL Access Arrangement** (T)
(In addition to Individual residential line rate in Section 2 in this tariff.)

	Installation Charge	Monthly Rate
- ISDN Access	$41.50	$ --
- ISDN Access for use with High Speed Packet	$41.50	$ --

b. **Channels Activated**

- Up to 2 **B** Channels Switched Voice/Data and 1 **D** channel Low Speed Packet Per DSL (T)		
- Flat Rate, per DSL	$20.00*	$ 13.85
- Permanent High-Speed Packet Additive, each	$20.00*	$110.00

(M)

* Does not apply at initial installation of ISDN Service. Applicable only for subsequent changes.

(M)
(M)

This text formerly appeared on Section II Original Page 106.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

E. **Rates and Charges (Continued)**

2) Interface Users	Installation Charge	Monthly Rate
a. **Per User Profile**		
- Access to **B** Channel CSV/CSD (T)		
- Flat rate, each	$20.00*	$ --
- Access to **B** Channel Permanent High Speed Packet		
- With a Unique DN, each	$25.00	$ --
- Without a Unique DN[2], each	$25.00	$ --
- Access to On-Demand **B** Channel High Speed Packet[3]		
- With a Unique DN, each	$25.00	$ --
- Without a Unique DN[2], each	$25.00	$ --
- Access to **D** Channel Low Speed Packet		
- As a Single Service, each	$20.00*	$ --
- With a Unique DN, each	$20.00*	$ --
- Without a Unique DN[2], each	$20.00*	$ --

* Does not apply at initial installation of ISDN Service. Applicable only for subsequent changes.

Note 1: On-Demand High Speed Packet **B** channel requires both Circuit Switched Voice/Data and On-Demand High Speed Packet to indicate one activation.
Note 2: Shares DN with any other bearer service on the same user profile.
Note 3: On-Demand High Speed Packet **B** channel requires at lease one **B** channel circuit switched voice/data on DSL. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features

	Installation Charge	Monthly Rate
a. **Feature for use with EKTS CPE Circuit Switched Voice/Circuit Switched Data**		(T)
- Shared Primary DN - first appearance on each add'l terminal, each	$ 1.00	$ 1.50
- Shared Secondary Only DN - first appearance on each add'l terminal, each	$ 2.00	$ 1.50
- Shared Non-ISDN DN[1], each	$ 1.25	$ 1.50
- Privacy Release, per shared DN	$ 1.00	$ .25
- Manual Exclusion, per shared DN	$ 1.00	$ .25
- EKTS Intercom Calling-Dial, each member	$ 1.00	$ 1.50
- EKTS Intercom Calling - Automatic, each member	$ 1.00	$ 1.50
- EKTS Intercom Calling - Call Appearance, each member	$ 1.00	$ 1.50

Note 1: Due to current technological limitations, this feature may not be available in some locations. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Monthly Rate
b. **Optional Circuit Switched Features for use with non - EKTS or EKTS CPE**		
- Call Forwarding Variable		
- Voice or Voice/Data - per user[1]	$ 1.00	$ 2.00
- Call Forwarding Busy Line		
- Voice or Voice/Data- per user[1]	$ 1.00	$ 1.00
- Call Forwarding Busy Line - Programmable[2]		
- Voice or Voice/Data- per user[1]	$ 1.00	$ 2.00
- Call Forwarding Don't Answer		
- Voice or Voice/Data- per user[1]	$ 1.00	$ 1.00
- Call Forwarding Don't Answer - Programmable[2]		
- Voice or Voice/Data[1]	$ 1.00	$ 2.00
- Conference, Drop, Hold and Transfer;		
- Per User Profile	$ 1.00	$ 2.00

(T)

Note 1: Voice/Data for use only with DMS.
Note 2: Call Forwarding Busy Line - Programmable may not be assigned to the same DN as Call Forwarding Busy Line.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Monthly Rate
b. **(Continued)**		
- Call Pickup		
- Per group	$ 1.00	$ 4.00
- Per member	$ 1.00	$ 2.00
- Six-Way Conference, Drop, Hold and Transfer		
- Per user profile	$ 1.00	$12.00
- Speed Calling		
- Per User	$ 1.00	$ 3.00
- Visual Message Waiting Indicator		
- Per PDN	$ 1.00	$ .50
- Audible Message Waiting Indicator		
- Per PDN	$ 1.00	$ .75
- Add'l Call Appearance, PDN or DN,[1] each	$ 1.00	$ .75
- Call Tracing		
- Per User Profile	$ 1.00	$ 3.50
- Call Return		
- Per User Profile	$ 1.00	$ 3.50
- Preferred Call Forwarding		
- Per User Profile	$ 1.00	$ 2.50
- Call Block		
- Per User Profile	$ 1.00	$ 3.50
- Call Selector		
- Per User Profile	$ 1.00	$ 2.50

(T)

Note 1: Additional call appearances on PDN or Secondary Only DN - First Appearance will appear on all sets where these numbers appear. (M)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

2. Residence Service (IRS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Monthly Rate	
b. **(Continued)**			(T)
- Automatic Line/ Direct Connect			
- Per PDN per terminal	$ 1.00	$ .75	
- Selective Call Acceptance			
- Per User Profile (DMS)	$ 1.00	$ 2.00	
- Station Restriction- Denied Origination			
- Per User Profile	$ 1.00	$ 1.00	
- Station Restriction- Denied Termination			
- Per User Profile	$ 1.00	$ 1.00	
- Additional Call Offering Unrestricted			
- Per User Profile	$ 2.00	$ 4.00	
c. **Packet Features**			
- X.25 Hunting, each	$15.00	$ --	(T)
- Transport Charges			
X.25 Transport			
- Per Access Port			
- 1.2, 2.4, 4.8 Kbps	$ --	$ 38.00	
- 9.6 Kbps	$ --	$ 55.00	
- 56 Kbps	$ --	$145.00	
- X.25 Interface			
- Per Access Port			
- 1.2 Kbps	$115.00	$ 15.00	
- 2.4 Kbps	$115.00	$ 15.00	
- 4.8 Kbps	$115.00	$ 15.00	
- 9.6 Kbps	$135.00	$ 60.00	
- 56 Kbps	$135.00	$120.00	

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

1. Residential Service (IRS) (Continued)

E. **Rates and Charges (Continued)**

3) Optional Features (Continued)

	Installation Charge	Monthly Rate	
c. **(Continued)**			(T)
- International Closed User Group			
- Group (incl. first member)	$17.00	$ --	
- Each add'l member	$10.00	$ --	
d. **Feature Function Button Programming**[1]			(T)
- Programmable Buttons			
- Per terminal (DMS)	$ 1.00	$ --	

(M)

Note 1: Charges for Multi-Button ISDN features will be based on the total number of terminals programmed. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI)

A. **General Description**

1) Integrated Services Digital Networks are a public network-based set of communications services that make it possible to send and receive digital information using regular telephone facilities. These services provide end-to-end digital communications with the ability to transmit data and voice over the same telephone line simultaneously. For example, a user can speak with a person while simultaneously sending a digital file to their personal computer. This functionality is based on the Integrated Services Digital Network (ISDN) technology and conforms to National ISDN standards.

The ISDN architecture provides two access methods that connect customers' premises to network switching systems. Primary Rate Interface (PRI) facilities are typically used when a customer wants large quantities of digital connections to the network. ISDN IBS/IRS lines are used for both residential and business, while PRI facilities are typically used for business only. ISDN services using the Primary Rate Interface are the subject of this tariff.

2) ISDN PRI is an optional service arrangement that can be used in conjunction with a customer's business lines or Centrex service. It can also be used in conjunction with, or in place of, a customer's Private Branch Exchange trunks. This service arrangement uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, ISDN PRI provides the customer with access to Circuit - Switched Voice Services, Circuit-Switched Data Services and Packet - Switched Data Services. In general, this tariff addresses standardized national ISDN-2 (NI-2) capabilities and features. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

B. **Primary Rate Interface Service Arrangement**

1) An ISDN PRI Service Arrangement connects an ISDN - capable Telephone Company central office switch to ISDN - capable Class II Customer Premise Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI Service Arrangement supports up to five PRI Access Facilities, each with up to twenty-four digital communications channels.

These communication channels can be either **B** (Bearer) Channels or **D** (Data) Channels:

a. **B Channel -** The **B** Channel is a bidirectional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each **B** Channel of an ISDN PRI may carry: (T)

(1) Circuit - Switched Voice
(2) Circuit - Switched Data, or
(3) Packet - Switched Data

b. **D Channel** - The **D** Channel is a 64 kbps digital signaling channel that carries signaling and control for the **B** Channels. (T)

c. **Primary Rate Access Facility -** The Primary Rate Access Facility provides a high capacity digital link over which the ISDN PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T - l facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are **B** Channels and one is a **D** Channel. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

B. **Primary Rate Interface Service Arrangement (Continued)**

2) **Multiple PRI Facility Arrangement -** There may be situations where more than 23 - Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to an ISDN PRI Service Arrangement. With the Multiple PRI Facility Arrangement, the **D** Channel in the first PRI facility is used to transport signaling for up to four additional PRI facilities. The first facility would be configured as 23B+**D** and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the **D** Channel to be distributed over a maximum of 119 **B** Channels (up to 5 PRI facilities), thereby increasing channel efficiency. (T)

3) **D Channel Backup -** In Multiple PRI Facility Arrangements, a second **D** Channel can be assigned (where available) as an automatic backup to the primary **D** Channel to provide redundancy of the signaling channel. (T)

C. Circuit-Switched Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or **B** Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit-switched voice or circuit-switched data. Circuit-switched related services include:

1) **Clear Channel Capability -** This feature is a characteristic of the transmission paths on the **B** Channels that allows the full bandwidth of 64 kbps to be available to the customer. This feature is applicable to CPE that supports clear channel capability. Rate adaptation to 56 kbps is supported for CPE that does not support clear channel capability.

2) **Dedicated Trunk Groups -** The **B** Channels of an ISDN PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID). Individual **B** Channels can also be dedicated to carry Packet Switched Data to the Public Packet Switched Network.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

C. **Circuit - Switched Service Descriptions (Continued)**

3) **Multiple Directory Numbers -** Each ISDN PRI facility includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.

4) **Caller ID - Number -** This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the ISDN PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

5) **Caller ID - Name -** This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the ISDN PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

D. **Packet-Switched Data Service Descriptions**

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other individually addressed data packets. Packet-Switched Data Service provides the ability to originate and receive X.25 packet data calls. The X.25 packet data protocol is the International Telecommunications Union's (ITU) recommended and internationally accepted standard for connecting data terminals to packet-switched networks.

1) **B - Channel Packet -** This service provides packet data on a **B** Channel at a maximum transmission throughput of 64 kbps per channel. **B** Channel Packet data calls can be set up on a per-call basis (demand) or can be set up on a semipermanent basis (nailed up). **B** Channel packet calls require use of a dedicated **B** Channel, i.e., Call-by-Call service does not apply to **B** Channel Packet data calls.

2) **D - Channel Packet -** This tariff does not offer D Channel Packet data service with the ISDN PRI service.

The customer may choose from numerous Packet-Switched Data features based upon the specific application needs. Refer to the Company's ISDN IBS/IRS (T) tariff for Packet-Switched Data feature descriptions and tariff information, if applicable. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

E. **Technical Specifications**

1) **Transmission Specifications** - The Primary Rate Access Facility provides a high capacity digital link over which ISDN PRI is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T-l facility) whose characteristics are as follows:

Line Code	=	Bipolar 8 Zero Substitution (B8ZS)
Framing Format	=	Extended Super Frame (ESF)
Signaling	=	Common Channel Signaling (CCS)
Data Rate	=	64 kbps clear or 64 kbps restricted
D Channel	=	24th channel on the appropriate PRI access facility

2) **Customer Premise Equipment and Facilities** - Compatible customer premise equipment is required for ISDN PRI. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following BellCore specifications:

Document Number	Description
TR-NWT-001268	ISDN Primary Rate Interface Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Interface Generic Guidelines for Customer Premises Equipment

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company used in the provisioning of ISDN render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance. (T) (T) (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. **Regulations and Conditions**

1) Unless specifically exempted, ISDN shall be subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff. (T)

2) ISDN PRI are provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities. (T)

a. The availability, functionality, and capabilities of ISDN PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant. (T)

(1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

(2) Distance Extension: Provision of the underlying PRI Access facility (T-1) is mileage sensitive. As such, additional Distance Extension charges may apply.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. **Regulations and Conditions (Continued)**

2) (Continued)

b. Alternate Serving Arrangements: Where the customer's serving central office is not ISDN PRI capable, the Company, at its discretion, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office when ISDN PRI are available in that office. (T) (T) (T)

(1) This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office. (T)

(2) Calls that are originated by, and terminated to, a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. **Regulations and Conditions (Continued)**

2) (Continued)

b. (Continued) (T)

(3) When ISDN PRI subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions, foreign exchange service or special outside facilities will apply. If foreign exchange service is used, the rates for foreign exchange will be applied in addition to the ISDN PRI rates. Any other special outside plant facilities used to provide ISDN will be tariffed on an individual case basis.

(4) The availability, functionality, and capabilities of ISDN PRI may vary when a customer's serving central office is equipped to provide such services.

(5) Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. **Regulations and Conditions (Continued)**

3) Payment for Service

a. The minimum charge period for services provided under this tariff is one month. (T)

b. The monthly rate for customers choosing the service period plan is guaranteed against Company initiated changes during the selected service contract period. (T)

c. Subsequent service additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. (T)

d. Suspension of service is not allowed. (T)

e. Contract Renewals and Termination Liabilities

(1) Customers may change to a new ISDN contract at any time during their contract period. The new contract must be for a term equal to, or greater than, the time remaining on their current contract and will become effective upon execution. (T)

(2) If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. If the customer fails to maintain the service for the number of months subscribed, non recurring charges will be recalculated based on the term period the service was maintained. Pursuant to section 3.G.5) the discount for nonrecurring charges will be adjusted based on the term period in service. (M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. **Regulations and Conditions (Continued)**

4) At the Company's discretion, the following charges may be reduced or waived during promotional campaigns as filed with the Tennessee Regulatory Authority. (T)

a. Nonrecurring per PRI Access facility service establishment charge (T)

b. Nonrecurring per Communication Channel service establishment charge (T)

c. Nonrecurring Call-by-Call feature service establishment charge (T)

d. Nonrecurring Caller ID service establishment charge (T)

5) Directory Listings: One directory listing is provided without charge for each ISDN PRI facility. For Centrex customers, one directory listing (either an analog or ISDN PRI number) is provided per Centrex system. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Company's tariff. (T)

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. **Regulations and Conditions (Continued)**

6) Billable Call Treatment

a. Normal toll charges (including INWATS and OutWATS charges) shall apply to calls that are made outside the Local Service Area. (T)

b. ISDN customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station. (T)

7) Customer Premise Equipment

The customer is responsible for providing the power required for any customer premise equipment connected to an ISDN PRI.

8) End User Common Line (EUCL) Charges: ISDN PRI are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction). Any additional end-user surcharges levied, accessed (or otherwise applied) by any regulatory agency, including, but not limited to: E911, hearing impaired, universal service fund, etc., will be applicable.

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

F. Regulations and Conditions (Continued)

9) The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored. (T) (T)

G. Rates and Charges

1) Integrated Services Digital Network (ISDN) PRI Access

a. The rates and charges below are for providing an ISDN PRI access facility to the customer's premises. These charges provide the underlying communications facility to support a PRI Service Arrangement. Rates and charges for the communications channels (i.e., **B** and **D** Channels) are additional as shown in the next section. (T)

Access	Service Establishment	Monthly Rate
ISDN PRI Access - per facility (first route mile, or fraction thereof)	$300.00	$140.00
PRI Access - Distance Extension per facility (additional route Mile or fraction thereof)	$150.00	$120.00

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

G. **Rates and Charges (Continued)**

2) Communications Channels

a. ISDN PRI Service Arrangement: (T)

This flat rate service applies only to circuit-switched calls, not to packet calls.

Service Element	**Service Establishment**	**Monthly Rate**
Standard Interface Voice/Data		
23 **B** Channels plus D Channel	$700.00	$1660.00 [1]
Additional 24 **B** Channels		
Multiple PRI facility arrangement	$700.00	$1660.00 [1]
Inward Data		
23 **B** Channels plus **D** Channel	$700.00	$1300.00
Additional 24 B Channels	$700.00	$1300.00

b. **D** Channel Backup: (T)

Service Element		
D Channel Backup (maximum one per PRI Service Arrangement)	*	$69.00

c. Directory Numbers:

Directory Number		
Primary Directory Number (one with each ISDN PRI facility)	No charge	No charge
Additional Directory Numbers (per additional DN)	No charge	$ 0.20

(T) (M)

Note 1: Includes ISDN PRI Interface and channels.
* See Section 3.G.3)b. in regards to Subsequent feature additions and changes following.

This text formerly appeared on Section II Original Page 125.

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

G. Rates and Charges (Continued)

3) Circuit-Switched Features

a. Recurring charges as follows: (T)

Feature	Service Establishment	Monthly Rate
Clear Channel Capability	No charge	No charge
Call-by-Call Capability for public network calls (incoming, outgoing, or 2-way trunk calls)	No charge	No charge
Caller ID - Number (per PRI facility)	No charge	No charge
Caller ID - Name (per PRI facility, requires Caller ID - Number)	No charge	No charge

(M)

GENERAL EXCHANGE TARIFF (T)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued) (M)

3. Primary Rate Interface (PRI) (Continued)

G. Rates and Charges (Continued)

3) Circuit-Switched Features (Continued)

b. Subsequent feature additions and changes (T)

When the above features are ordered or modified after the initial installation of an ISDN PRI, the nonrecurring feature addition and change charge is as follows:

	Charge
Feature Additions and Changes (per PRI facility)	**$65.00** [1]

Only one service charge will appear when multiple features are added or changed on an ISDN PRI facility as part of the same service order.

4) Packet-Switched Services

Refer to the per **B** Channel rates shown for Packet-Switched Services in the Company's ISDN IBS/IRS Tariff. **D** Channel Packet is not supported in ISDN PRI. Flat Rate billing is not available for Packet-Switched Services. (T)

5) Long Term Contract Discounts

The nonrecurring service establishment charges associated with ISDN PRI Circuit-Switched Services and Circuit-Switched Features will automatically be reduced according to the following schedule for customers who sign long term contracts:

Contract Duration	Discount on Service Establishment Charges
Monthly	0%
24 Months	20%
36 Months	40%
48 Months	60%
60 Months	80%

Note 1: In addition to applicable Service Connection Charges. (M)

This text formerly appeared on Section II Original Page 127.

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (M)

1. General

A. N11 services are available in specified areas, with Crockett Telephone Company, Inc. ("Company") for delivery of general information via voice grade facilities. 211 Dialing Service (A211") is a three digit local dialing arrangement for community information and referral services. 311 Dialing Service (A311") is a three digit local dialing arrangement for access to non-emergency police and other government agencies. 511 Dialing Service (A511") is a three digit local dialing arrangement for traffic and transportation information. 811 Dialing Service (A811") is a three digit local dialing arrangement accessing One Call Services to protect pipeline and utilities from excavation damage. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the N11 subscriber must comply with any orders and rules pertaining to N11.

B. N11 is available in Crockett Telephone Company Territory only. To provide access to a N11 number to end users in AT&T or other independent company territory or a CLECs end user within the local calling area, the N11 subscriber must make appropriate arrangements with the other independent company, AT&T, or CLEC serving that territory.

C. The Local Calling Area of the N11 subscriber will be the Basic Local Calling Area as defined in Section 2 of this Tariff, as facilities permit. If local calling areas are merged, and a N11 number exists in both areas, the N11 subscriber who established the N11 Service first will be entitled to retain the N11 number in the merged calling area. (T)

D. This service is furnished subject to the availability of the N11 number.

E. N11 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)

F. Limitations and use of service as stated in **B.** above, of this Tariff apply. (T)

G. Directory Listings may be provided for N11 at rates and regulations as specified in this Tariff.

(M)

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (Continued) (M)

1. General (Continued)

H. Access to N11 is not available to the following classes of service:

1) Payphone Service Provider Telephone (PSPs)
2) Hotel/Motel/Hospital Service
3) 1+
4) 0+, 0-(Credit Card, Third-Party Billing, Collect Calls)
5) Inmate Services
6) 101XXXX
7) Cellular-Type 2A

In addition, operator assisted calls to the N11 subscriber will not be completed.

I. The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a N11 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the N11 subscriber. The term "control" (including the terms "controlling", "controlled by, and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

If a N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one N11 number within 6 months of the merger or acquisition.

K. N11 will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification service. (M)

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (Continued) (M)

1. General (Continued)

   L. Calls to a disconnected N11 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

2. Service Requirements and Conditions

   A. All requests for N11 must be submitted in writing to the Tennessee Regulatory Authority. The Tennessee Regulatory Authority will allocate N11 numbers in Crockett Telephone Company's local calling area based upon requirements and/or standards established by the FCC.

   B. Within 30 days of the number assignment, the N11 subscriber must initiate the request for service. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The N11 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

      If during this period, the N11 subscriber has failed to establish service or decides to discontinue service establishment, the N11 number will be recalled and the number will be considered available for reassignment as specified in A. preceding. If the network has been provisioned for the subscriber, the nonrecurring charges will not be refunded or waived.

   C. The N11 subscriber, must prior to provisioning of the service, sign a written acknowledgment of possible recall of the N11 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. If a recall is affected, the Company will work with all N11 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6 month notice period. The N11 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The N11 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement. (M)

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (Continued) (M)

2. Service Requirements and Conditions (Continued)

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same 7 or 10 digit local number or one 10-digit toll free number. Appropriate rates from s3A and s3B (T) following apply. (T)

E. The N11 Dialing Service is provided where facilities permit.

F. The N11 subscriber should work separately with cellular companies to ascertain whether Type 1 cellular customers will be able to reach community information and referral services provided by dialing N11.

G. The N11 subscriber should work separately with competitive local exchange providers to ascertain that its end user customers will be able to reach community information and referral services provided by dialing N11.

H. N11 will be provided under the following conditions:

1) For network sizing and protection, the N11 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to N11.

2) The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for N11 (M) Dialing Service.

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (Continued) (M)

2. Service Requirements and Conditions (Continued)

H. N11 will be provided under the following conditions (Continued):

3) The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connections with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4) The N11 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5) Suspension of N11 Dialing Service is not applicable for this service.

6) The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via N11. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.

7) A written notice will be sent to any N11 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service. (M)

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (Continued) (M)

2. Service Requirements and Conditions (Continued)

I. If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply:

1) The N11 subscriber will provide announcements. The Company will provide only the delivery of the call.

2) N11 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another N11 subscriber from sponsoring the same or similar announcement or recorded program service.

3) The provision of access to the N11 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

4) The N11 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

5) The N11 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

J. The Company may take all legal and practical steps to disassociate itself from N11 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure or performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (M)

GENERAL EXCHANGE TARIFF (T)

N11 DIALING SERVICE (Continued) (M)

3. Rates and Charges

A. Application of Rates

1) A Service Establishment charge shall apply per basic local calling area.

2) N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and termination messages at the N11 subscriber's designated premises.

3) Applicable service order charges as specified in Section 4 of the Tariff will apply, in addition to the following rates. (T)

4) A Central Office Activation charge will apply per central office switch translated to the lead number.

5) A charge will apply to changes to the point-to number at the subscriber's request, per N11 Dialing Service, per central office switch within the basic calling area.

B. Charges applicable to the N11 Dialing Service Subscriber

	Nonrecurring Charge
1) Service Establishment Charge	
- Per Basic Local Calling Area	$ 389.90
2) Central Office Activation	
- Per Central Office	$ 150.00
3) Change of Point-to Number by Subscriber	
- Per Central Office	$ 13.50

(M)

GENERAL EXCHANGE TARIFF (T)

711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (M)

1. General

A. 711 Dialing Code (A711") as a three digit local dialing arrangement for telephone voice transmission access to all relay service the entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

B. 711 is available from Crockett Telephone Company, Inc. in Crockett Telephone Company Territory only. To provide access to a 711 to end users in AT&T Territory, or to a Competitive Local Exchange Carriers (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with AT&T or the CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.

C. This service is subject to the availability of the 711 dialing code.

D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)

E. Limitations and use of service as stated in Section 5 of this tariff. (T)

F. Directory Listings may be provided for 711 at rates and regulations as specified in this Tariff.

G. Access to 711 is not available to the following classes of service:

1) Hotel/Motel/Hospital Service
2) 1+
3) 0+, 0-(Credit Card, Third-Party Billing, Collect Calls)
4) Inmate Services
5) 101XXXX
6) Cellular - Type 2A

In addition, operator assisted calls to the 711 subscriber will not be completed. (M)

GENERAL EXCHANGE TARIFF (T)

711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Continued) (M)

1. General (Continued)

   H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

   I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "Aunder common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

2. Service Requirements and Conditions

   A. Requests for 711 Dialing Code must be submitted in writing to the Tennessee Regulatory Authority, for the assignment of the 711 code.

   B. Once the Tennessee Regulatory Authority has issued an order assigning the 711 code, within 30 calendar days of such number assignment, the TRS entity must submit a request to the Company. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

   If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding. (M)

GENERAL EXCHANGE TARIFF (T)

711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Continued) (M)

2. Service Requirements and Conditions (Continued)

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgment of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

H. 711 Dialing Code will be provided under the following conditions:

1) For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.

2) The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant. (M)

GENERAL EXCHANGE TARIFF (T)

711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Continued) (M)

2. Service Requirements and Conditions (Continued)

H. 711 Dialing Code will be provided under the following conditions (Continued):

3) The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4) The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5) The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6) A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service. (M)

GENERAL EXCHANGE TARIFF (T)

711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Continued) (M)

2. Service Requirements and Conditions (Continued)

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply:

1) The TRS entity will provide announcements. The company will provide only the delivery of the call.

2) The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.

3) The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.

4) The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity. (M)

GENERAL EXCHANGE TARIFF (T)

EMPLOYEES' TELEPHONE SERVICE (M)

1. Discount of 100% (T)

   A. A 100% concession is made for employees' telephone service for the provision of standard residence exchange access service, Touchtone service and Custom Calling services. (T)

   B. No concessions will be made to employees for message toll telephone service. (T)

   C. Service may be furnished by the Company at its expense in the residence of employees, when in its judgement, the interests of Company in rendering continuous service to the public will be advanced. (T)

2. Conditions (T)

   A. Employees' telephone service, at their residence, is available to employees of the Company upon completion of 3 months of continuous service with the Company. This service is not available when the employee resides in a boarding and/or rooming house. (T)

   B. One primary listing may be provided in the name of the employee (except that the listing of a married woman may be in her or her husband's name). (T) (M)

GENERAL EXCHANGE TARIFF

RETURNED CHECK CHARGE

When payment in the form of a bank check or bank draft for services rendered is returned to the company, the customer will be assessed a service charge not exceeding that which is permitted by applicable law.

Pursuant to Section 47-29-102, Tennessee Code of 2010, the Company will apply a returned check charge of Thirty Dollars (**$30.00**) for each check or draft that is not accepted by the subscriber's financial institution on which the check or draft is written.

CREDIT CARD CONVENIENCE FEE (T)

A convenience fee is a charge in addition to the original transaction amount for the convenience of being able to make a credit or debit card payment over the telephone with a customer care representative. This allows our customers another option that is separate and in addition to standard payment methods. A convenience fee charge of $1.00 will be assessed for any credit or debit card payments made over the telephone with a customer care representative. (T)

GENERAL EXCHANGE TARIFF (T)

MESSAGE TOLL TELEPHONE SERVICE CONCURRENCE (M)

Applicability

Applicable to message toll telephone service furnished or made available by the Company between its points and points reached over facilities of connecting companies.

Territory

Between points in the State of Tennessee where the respective rate centers of such points are located in said state. The Crockett Telephone Company, Inc. concurs in the standard toll rates, rules, and regulations governing such communications as filed by BellSouth Telecommunications, Inc., together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party, except Dial Direct Station-to-Station Long Distance Message Telecommunications Service (MTS). The Company hereby expressly reserves the right to (T) cancel this statement of concurrence at the time when it appears that such cancellation is in the best interest of the Company subject to the jurisdiction of the Tennessee Regulatory (T) Authority as it applies.

Application

This tariff applies to Dial Direct Station-to-Station Long Distance Message Telecommunications Service (MTS) furnished or made available by the Company and its connecting companies, over facilities within the state of Tennessee, between two or more points within the state of Tennessee where the respective rate centers of such points also are located within the same LATA in said state. (M)

MESSAGE TOLL TELEPHONE SERVICE CONCURRENCE (Continued) (M)

General

A. Long Distance Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service, on a dialed direct station-to-station basis.

B. Long Distance MTS is provided for use by the Customer and may be used by others when so authorized by the Customer. Use of the service is subject to regulations in "Rules and Regulations" section of this tariff, which restrict the use of service and prohibit payment to the Customer by another for use of the service.

C. Service is offered to Residential and Business customers on a Station-to-Station, dialed direct basis only.

Rates and Charges

A. Charges for each Long Distance MTS message between any two points within the state are determined as follows:

1. Rates are not mileage sensitive.

2. Rates are applied for each minute or fraction thereof.

Rate for dialed direct, station to station calls is $0.15 per minute. All days, all hours. (M)

MESSAGE TOLL TELEPHONE SERVICE CONCURRENCE (Continued) (M)

Rates and Charges (Continued)

B. Rate Discounts for Speech and Hearing Impaired
The following discounts apply only to speech and hearing impaired dialed direct station-to-station calls, when documentation has been provided to the telephone company:

	Rates and Applicable Periods						
	Mon.	**Tues.**	**Wed.**	**Thur.**	**Fri.**	**Sat.**	**Sun.**
8:00 AM to 5:00 PM_	Full Rate	Full Rate	Full Rate	Full Rate	Full Rate	47 % Disc.	47 % Disc.
5:00 PM to 11:00 PM_	20 % Disc.	20 % Disc.	20 % Disc.	20 % Disc.	20 % Disc.	20 % Disc.	20 % Disc.
11:00 PM to 8:00 AM_	47 % Disc.	47 % Disc.	47 % Disc.	47 % Disc.	47 % Disc.	47 % Disc.	47 % Disc.

Day Rate Period - Full Rate
Evening Rate Period - 20 % Discount
Night and Weekend Rate Period - 47 % Discount

C. Timing of Messages

1. Each minute or fraction of a minute is rounded to the next whole minute.

2. Per minute rate applies for the first and each additional minute, all days, all hours.

3. On all Station-to-Station calls, chargeable time begins when the connection is established between the calling telephone and the called telephone, Miscellaneous Common Carrier mobile radio system or PBX system.

4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network. (M)

_ To, but not including

LONG DISTANCE OPERATOR SERVICE REQUIRING TELEPHONE NUMBER ASSISTANCE - INTRASTATE - INTERLATA

Crockett Telephone Company, Inc. concurs with the Long Distance Operator Service Requiring Telephone Number Assistance rates, rules and regulations governing such communications as filed with the Tennessee Regulatory Authority by AT&T Communications, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations until this concurrence is revoked or cancelled by either party. The Crockett Telephone Company, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such a cancellation is in the best interest of the Crockett Telephone Company, Inc., subject to the jurisdiction of the Tennessee Regulatory Authority as it applies.

(D)

(D)

WIDE AREA TELECOMMUNICATIONS SERVICE

Concurrence

Crockett Telephone Company, Inc. concurs with the standard Wide Area Telecommunications Service (WATS) rates, rules and regulations governing such communications as filed by BellSouth Communications, Inc. and AT&T Communications, together with any amendments or successive issues thereof, and makes itself a party to such rules and charges until this concurrence is revoked or cancelled by either party. The Crockett Telephone Company, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such a cancellation is in the best interest of the Crockett Telephone Company, Inc., subject to the jurisdiction of the Tennessee Regulatory Authority as it applies.

OPERATOR ASSISTED LOCAL CALLS AND LOCAL CALLING CARD SERVICE CALLS

Crockett Telephone Company, Inc. concurs with the Operator Assisted Local Calls and Local Calling Card Service rates, rules and regulations as filed with the Tennessee Regulatory Authority by BellSouth Communications, Inc., together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations until this concurrence is revoked or cancelled by either party. The Crockett Telephone Company, Inc. hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such a cancellation is in the best interest of the Crockett Telephone Company, Inc., subject to the jurisdiction of the Tennessee Regulatory Authority as it applies.

(D)

(D)

RESERVED FOR FUTURE USE

LINE EXTENSION CHARGES

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (M)

A. GENERAL

1. Rural lines will be extended in accordance with provisions specified in paragraphs E. 1, 2, 3 and 4, main line extension for rural service, of this tariff.

2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company – as for example: (T)

   a. The facilities are provided in remote or undeveloped sections outside the base rate area.

   b. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.

   c. The customer's location requires the use of costly private right-of-way.

3. Title to all construction, as specified in C. below, provided wholly or partly at a customer's expense is vested in the Company.

4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses. (T)

5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Company for such attachments is borne by the customer.

6. The customer is required to pay construction charges as made by another company, providing facilities connecting with the facilities of the Company to provide the customer's extension. (T)

7. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located. (T) (T)

(M)

This text formerly appeared on Section III Original Page 20.

LINE EXTENSION CHARGES

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Cont.) (T) (M)

B. SPECIAL TYPE OF CONSTRUCTION (T)

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained at the expense of the customer and in addition the customer shall pay the cost of the underground cable – including the cost of installing – less the estimated cost to the Company or installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company. (T) (T)

2. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use. (T) (T)

3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled at the expense of the customer. In addition, the customer shall pay the cost of the cable – including the cost of installing it – less the estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service. (T)

4. Cable installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements or cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense. (T) (T)

5. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

(M)

LINE EXTENSION CHARGES

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Cont.) (M)

C. POLES ON PRIVATE PROPERTY (T)

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Company at a charge to the subscriber for each such pole, except that the Company will furnish (T) as many as two poles without charge to the subscriber provided the poles thus furnished are used (T) to carry main line circuits. Ownership and maintenance of such poles is vested in the Company.

2. Poles on private property to be used as a part of the standard distributing plan serving (T) subscribers in general are furnished, maintained, and owned by the Company, subject to such construction charges as may be applicable.

3. Circuits on poles on private property are furnished, owned and maintained by the Company. (T)

D. LINE EXTENSIONS (OUTSIDE BASE RATE AREA)

(T)

Rural lines will be extended in accordance with the provisions specified in this section under Rural Line Services of this Tariff. (T)

E. MAIN LINE EXTENSIONS FOR RURAL SERVICE

1. Facilities Provided Without Construction Charge

(T)

a. Under normal conditions, the Company will extend its rural lines one-half mile to reach a rural customer within the exchange service area.

b. Main line extensions will be provided a group of applicants by the Company without (T) construction charge, for the provision of rural service from the exchange in which the applicants are located, if the number of applicants in the group for permanent service on a year-round basis averages one for each one-half mile or less, of plant extension, by (T) shortest public highway measurement.

(M)

LINE EXTENSION CHARGES

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Cont.) (M)

E. MAIN LINE EXTENSIONS FOR RURAL SERVICE (Continued) (T)

2. Construction Charges for Facilities in Excess of the Above Allowances:

a. If for a main line extension the applicant or group of applicants is insufficient to meet the above requirements, a construction charge is made for the facilities in excess of the allowances specified. The construction charge for main line extensions is apportioned equally among all applicants of a group.

b. The construction charge assessed a group for facilities in excess of the allowance shall be paid in advance per one-tenth mile of extension, or major fraction thereof. Measurements shall follow the shortest public highway route but shall not include the distance between the last pole and the building in which the telephone is located. (T)

c. Payments for rural line construction are not refundable and no credit will be allowed for future installations on rural line extensions constructed under the above regulations.

d. Plant extensions to provide rural service on a basis other than is covered above require the payment of construction charges as determined from the conditions.

3. Provision of Private Right-of-Way

Where required by the conditions, applicants shall provide, without expense to the Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

4. Contractual Arrangements (T)
(T)

a. A contract is required covering a term or years equivalent to one year for each one-tenth mile of line extension that is furnished by the Company without construction charge. Where more than one customer is involved the total mileage shall be pro-rated equally to determine each customer's term of contract. The minimum term per customer is one year.

Applicants may be required to make advance payments to cover all or a portion of the exchange service during the term of contract, when in the opinion of the Company there is evidence of credit risk, or in cases of renters or tenants.

(T)
(M)

This text formerly appeared on Section III Original Page 23.

LINE EXTENSION CHARGES

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES (Cont.) (M)

E. MAIN LINE EXTENSIONS FOR RURAL SERVICE (Continued) (T)

4. Contractual Arrangements (Continued)

b. Rural access line extensions are further subject to the regulations specified in the Tariffs of the Company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this tariff. (T) (T) (M)

LINE EXTENSION CHARGES

RURAL LINE SERVICE (M)

1. New rural lines will be established outside the Local Base Rate Area only where, in the judgement of the Company, there appears to be sufficient demand for the service to warrant the construction costs involved. (See Construction Charges) (T)

2. Rural line service may be furnished for special businesses of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases, the subscriber will be required to pay the entire cost of the new construction necessary to establish service.

(M)

This text formerly appeared on Section III Original Page 36.

LINE EXTENSION CHARGES

SPECIAL SERVICES AND FACILITIES (M)

Special services and facilities, not ordinarily used in the furnishing of telephone service and not otherwise mentioned in, provided for or contemplated by the tariff schedules of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as (T) may be agreed upon, not to exceed one year, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish (T) such special service or facility after thirty days' written notice to the subscriber. (T)

(D) (M)

This text formerly appeared on Section III Original Page 37.

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	(T)
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GENERAL RULES AND REGULATIONS (M)

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, and the General Service Tariffs. They apply to the intrastate services and facilities furnished in Tennessee by the Crockett Telephone Company, Inc. hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the privilege to cancel the contract and discontinue the furnishing of service. (T) (T)

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, or the General Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail. (T)

(T)

These Tariffs cancel and supersede all other Tariffs of the Company issued and effective prior to the effective dates of these Tariffs.

(M)

This text formerly appeared on Section III Original Sheet 6.

GENERAL RULES AND REGULATIONS (M)

B. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (T)

1. Availability of Facilities (T)

The Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits, and equipment. (T)

2. Interruption of Service (T)

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

a. The Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing. (T) (T) (T)

b. In cases of extra listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

(T)

(M)

This text formerly appeared on Section III Original Sheet 7.

GENERAL RULES AND REGULATIONS (T)

B. **OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)** (T) (M)

4. Transmitting Messages (T)

The Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors. (T) (T)

5. Use of Connecting Company Lines (T)

When suitable arrangements can be made, lines or other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Company is not responsible or liable for any action of the Connecting Company. (T)

6. Defacement of Premises (T)

The Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Company. (T) (T) (T)

7. Adjustment of Charges (T)

In the adjustment of charges for overbilling by the Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period. (T) (T)

(M)

This text formerly appeared on Section III Original Sheet 8.

GENERAL RULES AND REGULATIONS

C. **USE OF SERVICE AND FACILITIES** (T) (M)

1. Ownership and Use of Equipment (T)

Equipment and lines furnished by the Company on the premises of a subscriber are the property of the Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment and lines, or upon termination of the service, for the purpose of removing such equipment and lines. Such equipment and lines are not to be used for performing any part or the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid to any party other than the Company, without the written consent of the Company. (T) (T) (T) (T)

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Company's employees or to the public or to property, the Company may refuse to install and maintain such service and if such service is furnished, may require the subscriber to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service. (T) (T) (T)

2. Unauthorized Attachments or Connections (T)

The Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits, or devices not furnished by the Company be attached to or connected with facilities furnished by the Company, whether physically, by induction or otherwise. However connection of customer premises inside wiring and terminal equipment to the Company network may be made through a Network Interface jack conforming to FCC Part 68 rules or by direct attachment to Company-provided wiring at any point on the customer's side of the demarcation point. The customer is prohibited from connecting premises wiring to the protector. In case any such unauthorized attachment or connection is made, the Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service. (T) (T) (T) (T) (T) (M) (N) (N) (M) (T) (M)

This text formerly appeared on Section III 1st Revised Page 9.

GENERAL RULES AND REGULATIONS

C. **USE OF SERVICE AND FACILITIES (Continued)** (T) (M)

3. Use of Subscriber Service (T)

Subscriber telephone service is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to persons temporarily subleasing a subscriber's residential premises. (T) (D) (D)

4. The Company offers payphone access lines for use if requested by the customer. (See Payphone Access Lines, Section 5) (N) (N) (D) (D)

5. Tampering with Equipment (T)

The Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered. (T) (T) (M)

This text formerly appeared on Section III Original Sheet 10.

GENERAL RULES AND REGULATIONS

C. **USE OF SERVICE AND FACILITIES (Continued)** (T) (M)

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons; firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

7. Governmental Objections to Service (T)

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

8. Plain Old Telephone Service (POTS) (T)

POTS voice grade services are provided subject to industry standard voice grade equivalent lines as set forth by the Universal Service guidelines for voice services only. Voice grade services are not recommended for use as data transmission services and they do not guarantee or provide any specific bandwidth. Voice grade services do not guarantee any specific modem speeds when modems are connected to POTS voice grade services.

It is recommended that customers subscribe to digital data services, ISDN, high capacity services or other bandwidth services when specific modem speeds or bandwidth is required.

9. Service Irregularities

The Company shall be indemnified, defended and held harmless by the Customer, against any claim, loss or damage arising from the sue of services offered under this tariff, including, but not limited to, claims by subscribers to services provided to the Customer, and users of any services provided or resold by the Customer. (T)

(M)

This text formerly appeared on Section III 1st Revised Page 11.

GENERAL RULES AND REGULATIONS

C. **USE OF SERVICES AND FACILITIES (Continued)** (T) (M)

10. Unauthorized Computer Intrusion (T)

The Company's liability, if any, for its willful misconduct is not limited by this section of the tariff. With respect to any other claim or suit by a subscriber, common carrier, reseller, or any other party for damages caused by, or associated with, any unauthorized computer intrusion, including but not limited to the input of damaging information such as a virus, time bomb, any unauthorized access, interference, alteration, destruction, theft of, or tampering with, a Company computer, switch, data, database, software, information, network or other similar system, the Company's liability, if any, shall not exceed an amount equal to the proportionate charge by the Company for the service for the period during which the service provided by the Company was affected or so utilized.

11. Transmission of Data

The Company shall not be held liable for any damage, harm or loss of data caused by the subscriber using the Company's voice-grade telephone access lines and/or facilities for the transmission of data. The Company's liability shall be limited to errors or damages to the transmission of voice messages over these facilities, and the liability shall be limited to an amount equal to the proportional amount of the Company's billing for the period of service during which the errors or damages occur. (T)

(M)

This text formerly appeared on Section III Original Page 11.1.

GENERAL RULES AND REGULATIONS

D. **ESTABLISHMENT AND FURNISHING OF SERVICE** (T) (M)

1. Applications for Service (T)

a. Applications for service must be made on the Company's standard form of application. These applications become contracts when accepted in writing by the Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice. (T) (T) (T)

b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so. (T) (T)

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes. (T) (M)

This text formerly appeared on Section III Original Sheet 12.

GENERAL RULES AND REGULATIONS

D. **ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)** (T) (M)

4. Payment for Service (T)

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs (T)

All ordinary expense of maintenance and repair, unless otherwise specified in the Company tariff, is borne by the Company. The subscriber agrees to take good care of the equipment and all accessories connected therewith. In case of loss of, damage to, or take good care of the (T) equipment and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's equipment or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.

6. Unusual Installation Costs (T) (T)

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such (T) costs.

7. Base and Exchange Areas

Unless specifically described in the Local Exchange Service Tariffs, the BASE and EXCHANGE AREAS shall be defined as follows: (T)

a. The Base Rate Area of exchanges shall extend one radial mile from the Central Offices.

b. The Exchange Area of any exchange shall be its Base Rate Area and the adjacent territory now being served by this Company. (M)

This text formerly appeared on Section III 1st Revised Page 13.

GENERAL RULES AND REGULATIONS

D. **ESTABLISHMENT AND FURNISHING OR SERVICE (Continued)** (T) (M)

8. Prescription Preferred Carrier Freeze (T)

Subscribers who wish to reduce the chance of a change in their Local Exchange Carrier, IntraLATA and/or InterLATA toll service provider(s) without their express written or verbal consent may request, at no charge, to have their preferred carrier selection frozen to their carrier of choice. Preferred Carrier Freezes shall be implemented or removed by one of the following three methods[1]:

a. In written form by the use of a Letter of Agency (LOA) that must conform with Rule 1220-4-2-.56(2)(a), The Tennessee Verification of Orders for Changed of Long Distance Carrier, or (T)
b. Verbally with a call between the subscriber and the Company, or
c. Verbally with a three-way conference call between the Company, the subscriber, and the preferred carrier. (T) (T)

At the time a subscriber makes a request to the Company to place a freeze on their account, the Company will send the subscriber a confirmation letter. The Company does not guarantee that by placing a freeze on the subscriber's account that the preferred carrier cannot be changed without the subscriber's consent. The Company shall not be liable for any damages that may occur if the preferred carrier is changed without the subscriber's consent as long as the Company has fully compiled with the requirements specified in Rule 1220-4-2-.56(2), The Tennessee Verification of Orders for Changes in Long Distance Carriers.

(M)

[1] This offering in no way nullifies the carrier or reseller's responsibility to verify the service provider changes as outlined in Rule 1220-4-2-.56(2), The Tennessee Verification of Orders for Changes of Long Distance Carriers.

GENERAL RULES AND REGULATIONS

E. **TELEPHONE DIRECTORIES** (T) (M)

1. Distribution (T)

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge. (T)

2. Ownership and Use

(T)

Directories regularly furnished to subscribers are the property of the Company, and are loaned to subscribers only as an aid to the use of the telephone service, and may be recycled after expiration date. Telephone directories should not be mutilated or misused in any manner which impedes reference to essential service information or otherwise interferes with service. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Company, shall be used on or in connection with any directory furnished by the Company. (T) (T) (T) (T) (T) (T) (M)

This text formerly appeared on Section III Original Page 14.1.

GENERAL RULES AND REGULATIONS

F. ESTABLISHMENT AND MAINTENANCE OF CREDIT (T) (M)

1. Establishment of Credit (T)

The Company is not obligated to furnish service to any individual or firm that owes for service (T) previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the company. Nor is the Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the (T) Company, doubtful. In order to insure the payment of all charges due for its service, the (T) Company may require any subscriber to establish and maintain his credit in one of the following ways: (T)

a. By furnishing references acceptable to the Company. (T)

b. By providing a suitable guarantee in writing, in form prescribed by the Company.

c. By means of a cash deposit. (T)

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not (T) exceed his estimated bill for exchange service and toll charges for one normal billing period plus forty-five days. The Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase. (T)

3. The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the (T) Company for services rendered. The Company may discontinue service to any subscriber (T) failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a (T) guarantee in writing of such bills. (T)

(M)

This text formerly appeared on Section III Original Sheet 15.

GENERAL RULES AND REGULATIONS

F. **ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)**

4. Interest on Deposits

Interest at the rate of 6% per annum shall be paid by the Company on all deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber to do so.

6. Restoral of Service Charge

Where service has been disconnected for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

(Z)

(Z)

(Z) This text was previously moved to Section 5 Page 164.1.

GENERAL RULES AND REGULATIONS

F. **ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)** (T) (M)

8. Late Payment Charge (T)

a. A late payment charge of two percent (2%) for residence customers (limited to one and one half percent (1.5%) for the first year following the effective date of this charge) and up to three percent (3%) for business customers may be charged for Company regulated services. A late payment charge of up to two percent (2%) for residence customers (limited to one and one half percent (1.5%) for the first year following the effective date of this charge) and up to three percent (3%) for business customers may be applied to charges for regulated services provided by a third party, provided:

(1) Company has given notice to customers; or

(2) The contract between the customer and the particular third party provides for the late fee; or (T)

(3) A valid tariff exists permitting the particular third party to charge the late fee. (T)

b. A different late fee may apply to charges for unregulated services at the rate as provided by the terms of service for these unregulated services, but not to exceed the rate for regulated service. (T)

(M)

This text formerly appeared on Section III Original Page 16.1.

GENERAL RULES AND REGULATIONS

F. **ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)** (T) (M)

8. Late Payment Charge (Continued) (T)

c. Late payment charges will be applied to the unpaid balance of each subscriber's bill (including amounts billed in accordance with the Company's Billing and Collections Tariff) when the previous month's bill has not been paid in full prior to the next billing date.

d. Nonpayment of a late payment charge shall not be the sole cause for denial or termination of a customer's local exchange service.

e. This late payment charge will not apply to:

(1) Lifeline customers;

(2) Specified charges disputed or contested by the customer, including any applicable taxes, fees or charges directly related to the disputed amount;

(3) Charges for prepaid services, except to the extent that the charges for such services remain unpaid on the following bill date;

(4) Charges for which the customer has had less than 21 days to pay (subject to notification by the customer); and

(5) Previous unpaid late payment charges.

f. Charges for payments that are overdue on state government accounts will be applied consistent with the applicable state statutes. (M)

This text formerly appeared on Section III Original Page 16.2.

GENERAL RULES AND REGULATIONS

G. **APPLICATION OF BUSINESS AND RESIDENCE RATES** (T) (M)

1. Business Rates Apply at the Following Locations : (T) (M)

a. In offices, stores, factories, mines, and all other places of a strictly business nature. (T)

b. In boarding houses, except as noted under 2.b., offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, churches with offices, and other similar institutions. (T)

c. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over a residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed. (T)

d. Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence. (T)

e. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business. (T)

f. In college fraternity houses. (T)

g. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under 2.c., below. (T) (M)

This text formerly appeared on Section III 1st Revised Sheet 17.

GENERAL RULES AND REGULATIONS

G. **APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)** (T) (M)

2. Residence Rates Apply at the Following Locations: (T)

a. In private residences where business listings are not provided. (T)

b. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished. (T)

c. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence. Residence rates apply to churches who do not maintain an office. The church must certify that no office exists at the church location. (T)

(M)

This text formerly appeared on Section III 1st Revised Sheet 18.

GENERAL RULES AND REGULATIONS

RESERVED FOR FUTURE USE

GENERAL RULES AND REGULATIONS

I. CONCESSION TO SCHOOLS (Grades K – 12 Only) FOR SCHOOL / PARENT SYSTEMS (T)(M1)

Schools (Grades K – 12) using auto dialers communication systems to notify parents of important school events and child absenteeism will be provided access lines at the discounted rates set forth below. This discount will apply to lines installed for the sole purpose of school/parent communication systems. (T)

1. Schools for grades K – 12 will be charged the residential flat rate for access lines used for School / Parent Communication Systems only.

2. Schools will only be permitted one access line at residential rates per 100 students, or fraction thereof. (M1)

3. Auto dialers are to be used only to contact persons providing written consent to the school to be contacted or to contact parties authorized to act on behalf of persons providing written consent. (M2)

   Auto dialers used for the purpose of controlling absenteeism are not required to be registered with the Tennessee Regulatory Authority. (M2)

M1 - This text formerly appeared on Section III 2nd Revised Page 30.
M2 - This text formerly appeared on Section III Original Page 30.1.

GENERAL RULES AND REGULATIONS

J. INITIAL CONTRACT PERIOD AND TERMINATION OF SERVICE (T)(M1)

1. Initial Contract Period (T)

a. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location. (T)

b. The length of contract period for directory listings, and for service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers. (T)

c. The Company may require a contract period longer than one month at the same location in connection with special (non standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra costs; or for line extensions as provided under "Construction Charges". (T)

2. Termination of Service

a. Service may by terminated prior to the expirations of the initial contract period upon notice being given to the Company and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished. (T) (T) (T)

(1) In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month. (T) (M)

This text formerly appeared on Section III 1st Revised Page 31.

GENERAL RULES AND REGULATIONS

J. **INITIAL CONTRACT PERIOD AND TERMINATION OF SERVICE** (T)(M1)

2. Termination of Service (Continued) (T)

a. (Continued) (T)

(2) In the case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge for one month: (T)

(a) The contract for the main service is terminated. (T)

(b) The listed party becomes a subscriber to some class of exchange service. (T)

(c) The listed party moves to a new location. (T)(M1)

(d) The listed party or joint-user dies. (T)(M2)

(3) For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation. (T)

(4) Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber. (T)

b. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of service. (T)(T)(M2)

M1 - This text formerly appeared on Section III 1st Revised Page 31.
M2 - This text formerly appeared on Section III 1st Revised Page 32.

GENERAL RULES AND REGULATIONS

K. **MILEAGE CHARGES** (T) (M)

1. Extra Exchange Line Mileage (T)

a. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the Central Office facilities, associated equipment and lines at the rates quoted in the Local Exchange Tariffs. These charges are in addition to any construction charges applicable. (T) (D)

b. (D) (D)

c. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply. (T)

2. Extension and P.B.X. Station Mileage

a. Mileage Charges apply to the additional circuit required where Extension Stations, or Signals, or P.B.X. stations are located on premises other than those on which the main station or P.B.X. Central Office facilities are located or where they are beyond 250 feet from the main station or P.B.X. Central Office facilities. (T) (T)

b. The rates for Extension or P.B.X. Station Mileage are quoted in Section 5, the General Exchange Tariff, under **Mileage Charges**. (T)

(T) (M)

This text formerly appeared on Section III Original Sheet 34.

Lera Roark
Vice President
Issued: 2/12/10
Effective: 3/15/10

GENERAL RULES AND REGULATIONS

L. PAYMENT FOR SERVICES AND FACILITIES (T) (M)

1. The subscriber shall pay for services and facilities monthly in advance – except Departments, Administrations and Agencies of the Federal, State, County, Township or Municipal Governments – and shall pay for Toll Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Company, or an authorized collection agency, on or before the tenth (10th) of the month in which the bill is rendered. After the tenth (10th) of the month a penalty will be charged on the gross bill pursuant to Late Payment Charge previously in this tariff. (T) (N)

3. When warranted, in the judgement of the Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand. (N) (T)

4. In the event of failure by the subscriber or those responsible, to pay any regular bill on or before the tenth (10th) of the month in which the bill is rendered or to promptly settle special toll bills, the Company may discontinue service without further notice at any time during such default. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges.

5. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service, it may at the option of the Company be re-established only on the basis of a new application.

6. In the event the service of a subscriber has been twice denied for non-payment within the previous 12 months, service may be terminated in lieu of a third denial. Service then may be reestablished at the option of the Company only on the basis of a new application. (T)

(M)

This text formerly appeared on Section III Original Sheet 35.

GENERAL RULES AND REGULATIONS

L. PAYMENT OF SERVICES AND FACILITIES (Continued) (T) (M)

7. The customer is responsible for payment of all charges for services furnished to the customer or its authorized users. This responsibility is not changed, by the virtue of any use, misuse, or abuse of the customer's service or customer-provided systems, equipment, facilities, or services interconnected to the customer's service, which use, misuse, or abuse may be occasioned by third parties, including, without limitation, the customer's employees or other members of the public.

8. The applicable terms, rates and conditions specified in this tariff constitute the only agreement between the parties with respect to the service(s) to which the Customer has subscribed. Statements (whether written or oral) may have been made about the service(s) specified in this tariff. Such statements, however, do not constitute warranties, shall not be relied upon by the Customer and are not part of the parties' relationship. All prior agreements, proposals, representations or understandings concerning the service(s) are also deemed superseded upon the Customer's subscription. The applicable tariff sections constitute the complete and exclusive expression of the parties' relationship. These tariff provisions may only be modified by: 1) a subsequent tariff filing; or 2) approval by the TRA of a special contract tariff.

All implied warranties, including the implied warranty of merchantability, are disclaimed. The Company does not warrant that the service(s) are fit for any particular purpose of the Customer. (T)
The Company makes no warranties with respect to the service(s) other than that the service(s) will conform to the description contained in this tariff.

(M)

This text formerly appeared on Section III Original Sheet 35.1.

GENERAL RULES AND REGULATIONS

M. **SUSPENSION OF SERVICE** (T) (M)

1. Upon request from a subscriber having any class of exchange service, except access lines, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year. (T)

2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.

3. The reduction in rate for the period of suspension is equal to 50% of the exchange service charges, including charges for extension locations, directory listings, mileage and miscellaneous equipment. (T)

4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

5. During the period of suspension, incoming calls for a suspended individual line station may be transferred to another main station within the same Exchange Area. The subscriber must arrange with the alternate to accept such calls during the period. No liability shall attach to the Company for the failure of any call or calls to reach the alternate number. (T)

(T)
(M)

This text formerly appeared on Section III Original Sheet 38.

DEFINITIONS

For the purpose of these tariff schedules the terms and expressions listed below shall have the meanings set forth opposite them. (M1) (M1)

ACCESS LINE – A telephone line reaching from the Company central office to a point on the customer's premises. (N)(M2) (N)(M2)

ACCESSORIES – Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to, the conductors in the communications path of the telecommunications system. (M1) (M1)

(D)(M2) (D)(M2)

ADDITIONAL LISTING – Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service. (M1) (M1)

ANSWER SUPERVISION – This feature provides the capability of delivering "off hook" supervision signals from the subscriber's serving central office to a line interface at the customer's premises. These supervisory signals indicate when the called party has answered an incoming call (gone "off hook"). (N)

APPLICANT – A person, firm, corporation or other organization applying for telecommunications service. (N)

AUTHORIZED USER – A person, firm or corporation (other than the subscriber) on whose premise a telephone, private branch exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff. (M1) (M1)

(D)(M2) (D)(M2)

M1 - This text formerly appeared on Section III 1st Revised Page 41.
M2 - This text formerly appeared on Section III 1st Revised Page 41, which has been removed.

DEFINITIONS

AUXILIARY LINE – An additional individual line main station used for one-way (inward to the subscriber) service. (M1)

BASE RATE – The rate for primary classes of exchange service which does not include zone or mileage charges. (T)

BASE RATE AREA – A specific area within an exchange area as set forth in the Company's tariffs, maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BUILDING (SAME) – The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the Company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

BUSINESS SERVICE – Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

CALL – An attempted or completed communication.

CALLING CARD – Denotes a billing arrangement by which a Long Distance call may be charged to an authorized calling card number. (M1)

CANCELLATION CHARGE – A charge applicable under certain conditions when an application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved. (T)(M2) (T)(M2)

CENTRAL OFFICE – A switching unit, in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting subscriber lines and trunks or trunks only. There may be more than one central office in a building. (M1) (M1)

M1 - This text formerly appeared on Section III 1st Revised Page 42.
M2 - This text formerly appeared on Section III 1st Revised Page 46.

DEFINITIONS

CENTRAL OFFICE CONNECTING FACILITY – Denotes a facility furnished to an Other Common Carrier by the Company (in accordance with the Company's facilities for Other Common Carrier's tariffs) between the terminal location of the Other Common Carrier and a point of connection on the Company premises. (M1)

CENTRAL OFFICE LINE – A circuit directly connecting an individual main station or private branch exchange switchboard or an intercommunicating system with a central office. (M1)

(D)(M2)

CERTIFICATE – Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities. (M1)

CHANNEL – A path for communications between two or more stations, or Company offices, furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT – A channel used for the transmission of electrical energy in the furnishing of telephone and other communications service.

CLASS OF SERVICE – A description of telecommunications service furnished a subscriber which denotes such characteristics as nature of use (Business or Residence) or type of rate (Flat Rate or Measured Rate). (M1)

(D)(M2)

COMMISSION – Tennessee Regulatory Authority (TRA)

(T)(M1)

(D)(M2)
(D)(M2)

M1 - This text formerly appeared on Section III 1st Revised Page 43.
M2 - This text formerly appeared on Section III 1st Revised Page 43, which has been removed.

DEFINITIONS

COMMUNICATING DEVICE – Any item, located on the customer's side of the Network Interface Device (NID), which is used in transmitting or receiving telecommunications messages. (M1) (T)

COMMUNICATIONS SYSTEMS – Channels or other facilities which are capable when not connected to telecommunications services, of two-way communications between customer-provided terminal equipment or access lines. (T)

COMPANY – Whenever used in this tariff, "Company" refers to Crockett Telephone Co., Inc. unless the context clearly indicates otherwise. (T) (T)(M1)

(M2)

(M2)

M1 - This text formerly appeared on Section III 1st Revised Page 44.
M2 - This text formerly appeared on Section III 1st Revised Page 44, which has been removed.

DEFINITIONS

(D)(M1)
(D)(M1)

CONNECTING COMPANY – A corporation, association, firm or individual, licensed and operating as a communications common carrier, owning and operating a toll line and/or one or more central offices providing local exchange telephone service to the public and with whom the Company interchanges traffic. (M2)

CONSTRUCTION CHARGE – A separate charge authorized in the tariff for construction of pole lines, circuits, facilities, etc.

CONTINUOUS PROPERTY – The plot of ground, together with any buildings thereon, occupied by the subscriber, which is not divided by public highways or separated by property occupied by others. Where a subscriber occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the subscriber furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT – Refers to the agreement between a subscriber and the Company under which telecommunications services, and facilities are furnished subject to the rules and regulations specified in this Tariff.

COST – Cost when referred to in this tariff consists of cost of equipment, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expense associated with the particular situation. Installed cost includes cost of equipment and materials provided or used, plus labor, engineering, supervision, transportation, rights-of-way and other items which are chargeable to the capital accounts.

COST OF EQUIPMENT – Cost of equipment when referred to in this tariff consists of equipment cost, freight, taxes, cost of maintenance, cost of operation, general administration expenses, including taxes on the basis of average charges for these items, and any other item of expense associated with the particular situation.

(M2)

M1 - This text formerly appeared on Section III 1st Revised Page 45, which has been removed.
M2 - This text formerly appeared on Section III 1st Revised Page 45.

DEFINITIONS

CPE – See "Customer Provided Equipment" (M1)

(M2)
(M2)

CUSTOMER – See Subscriber . (M1)

(D)(M3)
(D)(M3)

CUSTOMER OWNED COIN OPERATED TELEPHONE (COCOT) – See Payphone Access Lines, Section 5. (N)
(N)

CUSTOMER-PROVIDED TERMINAL EQUIPMENT – Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path or the telecommunications system, are so connected either electrically, acoustically, or inductively. (M1)

DATA ACCESS ARRANGEMENT – A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in section "Connection with Customer-Provided Equipment and Facilities" of this tariff. (M1)

(M3)
(M3)

(T)(M1)

DIRECTORY ASSISTANCE – The Company furnishes Directory Assistance service for the purpose of aiding customers in obtaining telephone numbers. Directory Assistance does not provide telephone numbers associated with private (non-published) listings but does furnish numbers for semi-private (non-listed) listings. (T)(M1)

(N)

DIRECTORY ASSISTANCE CALL COMPLETION – Directory Assistance Call Completion (DACC) will provide customers who obtain a telephone number from Directory Assistance the option of being connected to the number without having to hang up. (N)

M1 - This text formerly appeared on Section III 1st Revised Page 46.
M2 - The text previously found on this sheet now appears on Section 9 Original Page 2.
M3 - This text formerly appeared on Section III 1st Revised Page 46, which has been removed.

DEFINITIONS

DIRECTORY LISTING – The publication in the Company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone users are enabled to ascertain the call number of a desired station. (M1) (M1)

1. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business. (N)

2. Cross Reference Listing: The listing of a generally accepted name of a subscriber followed by a reference to another listing.

3. Foreign Exchange Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.

4. Indented Listing: Indented listings are used where a subscriber has more than one listing for services under the same name at one or more locations.

(N)

DROP WIRE – Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the NID. (M2)

(T)(M2)

(D)(M3)

EXCHANGE – A basic geographical unit established for the administration of telephone service in a specified area, called the "Exchange Area", which usually embraces a city, town or village, and its environs. It may consist of one or more central offices, together with the associated plant, equipment, and facilities used in furnishing communication service within that area. (D)(M3) (M2)

EXCHANGE AREA – The territory served by an exchange.

EXCHANGE LINE – Any line (circuit) directly or indirectly connecting an exchange station with a central office.

EXCHANGE SERVICE – The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff. (M2)

M1 - This text formerly appeared on Section III Original Page 46.
M2 - This text formerly appeared on Section III Original Page 47.
M3 - This text formerly appeared on Section III Original Page 47, which has been removed.

DEFINITIONS

EXTENDED AREA SERVICE – A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges. (M1)

EXTENSION AND PABX STATION MILEAGE – The charges made for the additional circuit required to furnish such stations beyond the allowance distance from the main station or PABX switchboard.

EXTENSION LINE – A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange switchboard. An extension line may terminate on a key in lieu of an instrument. (M1)

(D) (M2)

(D) (M2)

EXTRA LISTING – Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled without additional charge in connection with his regular service. (M3) (M3)

F.C.C. – Federal Communications Commission (N)

FLAT RATE SERVICE – A classification of exchange service for which a stipulated charge is made, regardless of the amount of use. (M3)

FOREIGN CENTRAL OFFICE – Any central office other than that which serves the area in which the subscriber is located.

FOREIGN EXCHANGE LINE MILEAGE – The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

FOREIGN EXCHANGE SERVICE – Telephone exchange service furnished to a subscriber from a central office of an exchange other than the exchange regularly serving the area in which the subscriber is located. (M3) (D)(M2) (D)(M2)

M1 - This text formerly appeared on Section III Original Page 47.
M2 - This text formerly appeared on Section III Original Page 48, which has been removed.
M3 - This text formerly appeared on Section III Original Page 48.

DEFINITIONS

(D) (M1)
(D) (M1)

HARM – Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to Company equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call. (M2)

INDIVIDUAL LINE – A classification of exchange service furnished under the tariff provision that no other subscriber shall be served by the circuit connecting such station with the central office. (M2)

(D) (M1)

INITIAL OR MINIMUM SERVICE PERIOD – The minimum length of time for which a subscriber is obligated to pay for service, facilities, and equipment, whether or not retained by the subscriber for such minimum length of time. (D) (M1) (M2)

INSTALLATION CHARGE – A non-recurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" or "non-recurring" charge. (M2)

(D) (M1)
(D) (M1)

M1 - This text formerly appeared on Section III Original Page 49, which has been removed.
M2 - This text formerly appeared on Section III Original Page 49.

DEFINITIONS

(D)(M1)

(D)(M1)

LATE PAYMENT CHARGE – A late payment charge is a charge applied to overdue charges on a subscriber's bill when the previous month's bill has not been paid in full prior to the next billing date. (N)

LIFELINE – A low income assistance program, available to qualified residential subscriber's, which reduces monthly charges for local service through credits supported by federal and Company funds.

LINE ACCESS CHARGE – The charge for access line (excluding instrument charges) together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff. (N) (M2)

LINK-UP – A low income assistance program, available to qualified residential subscribers, which reduces charges for connection of service through credits supported by federal and Company funds. (M2)

LOCAL CALLING AREA – The area within which telecommunication service is furnished subscribers under a specific schedule of exchange rates and without toll (long distance) charges. A local calling area may include one or more exchange service areas, or portions of exchange service areas. (N) (N)

LOCAL CHANNEL – Applies to that portion of a channel which connects a station to an interexchanging channel. A channel connecting two or more stations within an exchange area. (M2)

LOCAL EXCHANGE SERVICE – A type of localized calling whereby a subscriber can complete calls from his station to other stations within a specified area without the payment of long distance charges. It includes the use of exchange facilities required to establish connections between stations within the exchange and between stations and the toll facilities serving the exchange. (M2)

M1 - This text formerly appeared on Section III Original Page 50, which has been removed.
M2 - This text formerly appeared on Section III Original Page 50.

DEFINITIONS

LONG DURATION CALLS – Calls which last a duration of a minimum of two successive midnights. (N)
Long Duration Calls which are billed on a usage basis, will be subject to billing which additionally bills the call as a new call for each 24 hour period or fraction thereof, past the second midnight recorded. (N)

(D)(M1)

MESSAGE – A communication between two stations. Messages may be classified as follows:

(M2)

a. Local Message: A message between stations within the same local service area.
b. Long Distance Message: A message between stations in different exchange areas for which a long distance message charge is made.

MEASURED RATE SERVICE – A classification of exchange service which includes an individual line with a monthly outward local usage allowance for a stipulated monthly charge. A charge for usage applies for outward local calls completed in excess of the allowance and is based on one or more of the following elements: number of calls, duration, time of day, day of week and distance between originating and terminating central offices.

MILEAGE – The measurement upon which charges are computed for extension tie, private lines and for lines serving exchange stations located outside the central office area of the connecting central office.

MINIMUM CONTRACT PERIOD – The minimum length of time for which a subscriber is obligated to pay for service, facilities and equipment, whether or not retained by the subscriber for such a minimum length of time.

(M2)

(D)(M3)

(D)(M3)

M1 - This text formerly appeared on Section III Original Page 50.
M2 - This text formerly appeared on Section III Original Page 51.
M3 - This text formerly appeared on Section III Original Page 51, which has been removed.

DEFINITIONS

MOVE – A transfer of telephone service and/or equipment from one location to another on the same premises where there is no interruption of service other than is incident to the work involved. Transfers of telephone service and equipment from one premise to another, or from one location to another on the premises involving a break in the continuity of service and resulting in cessation of local service charges are not considered as moves, but as new service connections and subject to the regular termination charges and service charges that may be applicable. (M)

NETWORK CONTROL SIGNALING – The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (Dialing), calling and called number identification, audible tone signals (call progress signals indicating recorder or busy conditions, altering, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT – The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID) – The network interface device will be installed by the Company.

The NID is at the protector, however, until approved hardware is available, the interface will be located outside the customer's premises as close as practicable to the protector or equivalent. (T)

At the point of demarcation, all premises service will connect to the telecommunications network. (T)

The NID is a weatherproof enclosure consisting of a protector, a standard registration program jack or equivalent and an entrance bridging device provided by the Company as part of local exchange service lines, WATS, or Private Line Services.

The subscriber is not permitted to hard-wire (Direct Connect) to the network interface. An approved modular connecting entrance bridging device, allowing disconnection of customer-provided wire, must be utilized when connecting to the NID. (T)

(T) (M)

This text formerly appeared on Section III Original Page 52.

DEFINITIONS

NON-RECURRING CHARGE – A one time charge associated with certain installations, change or transfer of services, either in lieu of or in addition to recurring monthly charges. (M1)

(M1)

(D)(M2)

(D)(M2)

POINT OF DEMARCATION – The point of physical interconnection (connecting block, terminal strip, protector or remote isolation device) between the telephone network and the customer premises wiring. This point is part of the telephone network, provided and maintained by the Company under this Tariff. The location of this point is at the NID which is located outside at a point determined by the Company, which is accessible to the Customer. (M1)

(T)

PREMISES (SAME) – The term "same premises" shall be interpreted to mean: (a) The building or buildings, together with the surrounding land occupied or used in the conduct of one establishment or business, or as a residence, and not intersected by a public thoroughfare or by property occupied by others; or (b) the portion of the building occupied by the subscriber either in the conduct of his business or as a residence, and not intersected by a public corridor or by space occupied by others; or (c) the building or portion of a building occupied by the subscriber in the conduct of his business and as a residence provided both the business and the residence bear the same street address; or (d) the continuous property operated as a single farm whether or not intersected by a public thoroughfare.

In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare, a corridor, or space occupied by others.

(M1)

M1 - This text formerly appeared on Section III Original Page 53.
M2 - This text formerly appeared on Section III Original Page 53, which has been removed.

DEFINITIONS

PRIMARY CLASS OF SERVICE – Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone or extra exchange line mileage, when appropriate, per approved tariffs on file with the Commission. (M1)

PRIVATE BRANCH EXCHANGE SERVICE (PABX SERVICE) – A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the local and long distance message telephone network to other subscribers.

Lines (circuits), equipment and facilities ordinarily furnished in connection with PABX service include the following:

1. PABX Station: A station connected with a PABX switchboard or PABX dial switching equipment.

2. PABX Extension Station: A telephone set which is bridged to the same line as the PABX station.

3. PABX Interior Station: A PABX station that cannot originate or receive calls outside the PABX either directly or through the PABX attendant.

4. PABX Trunk: A central office line (circuit) connecting a PABX system with a central office.

PRIVATE LISTING – Telephone number not listed in the telephone directory nor given out by the Company.

PRIVATE RIGHT-OF-WAY – A facility route granted to the Company on/or over private property. (M1)

(D)(M2)

(D)(M2)

M1 - This text formerly appeared on Section III Original Page 54.
M2 - This text formerly appeared on Section III Original Page 54, which has been removed.

DEFINITIONS

RATE CENTERS – Points upon which the determination of message toll telephone rates are based. (M1)

REGISTERED TERMINAL EQUIPMENT – Terminal equipment which is registered in accordance with the rules and regulations in Part 68, Subpart C of FCC Docket 19528.

RESIDENCE SERVICE – Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

(M1)

(D)(M2)

SERVICE CONNECTION CHARGE – The charge at the time of the establishment of a class of telephone service or subsequent additions or changes to that service. (D)(M2)

(M1)
(M1)

(D)(M2)

(D)(M2)

M1 - This text formerly appeared on Section III Original Page 55.
M2 - This text formerly appeared on Section III Original Page 55, which has been removed.

DEFINITIONS

(D)(M1)
(D)(M1)

SUBSCRIBER – Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of its tariff. (M2)

SUSPENSION OF SERVICE – An arrangement made at the request of the subscriber, or initiated by the Company for violation of tariff regulations by the subscriber, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the subscriber's premises.

TARIFF – The rates, charges, rules and regulations adopted and filed by the Company and approved by the TRA. (M2)

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM – A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company. (N)

TELECOMMUNICATIONS SERVICES – The various services offered by the Company as specified in this General Services Tariff and/or other Company Tariff.

TELEPHONE NUMBER – A designation assigned to a telephone service for convenience in operating.

TEMPORARY DISCONNECTION – An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises, as more specifically defined by the Tariff. (N) (M2)

(M2)

M1 - This text formerly appeared on Section III Original Page 56, which has been removed.
M2 - This text formerly appeared on Section III Original Page 56.

DEFINITIONS

TENNESSEE RELAY CENTER – The Tennessee Relay Center permits hearing and speech users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party. (N)

TERMINATION CHARGE – A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed. (M1)

(D)(M2)

M1 - This text formerly appeared on Section III Original Page 56.
M2 - This text formerly appeared on Section III Original Page 56, which has been removed.

DEFINITIONS

TOLL MESSAGE – A message between stations in different exchange areas and furnished under the provisions of the applicable toll tariff.

(D)
(D)
(D)

CALLING CARD CALL – A toll message in which associated charges are billed to a calling card number assigned by a Company and issued to either the called or calling party.

(D)
(D)

(D)
(D)

STATION-TO-STATION – A toll message in which the user desires communication with anyone who answers.

(D)
(D)

DEFINITIONS

TOLL RATE – The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges. (M1)

TOLL SERVICE – Toll service is that part of the total telephone service rendered by the Company which is furnished between subscribers in different exchange areas in accordance with the rates and rules specified in the toll tariffs. (M1)

TRA – Tennessee Regulatory Authority (N)

UNDERGROUND SERVICE CONNECTION – A subscriber's "drop" wire which is placed underground from a pole line or an underground distributing cable. (M1)

UTILITY – See Company

VISIT CHARGE – See Maintenance of Service Charge, Section 4. (M1)

(D)(M2)

(D)(M2)

M1 - This text formerly appeared on Section III Original Page 58.
M2 - This text formerly appeared on Section III Original Page 58, which has been removed.

INTRASTATE ACCESS SERVICE TARIFF

1. **Switched and Special Access Services**

Crockett Telephone Company, Inc. concurs in the rates, rules, and regulation governing the provision of switched access services to Interexchange Carriers as filed by the National Exchange Carriers Association (NECA), effective on April 12, 2011, and successive issues thereof for terminating access. Originating switched access rates concur in the rates, rules, and regulation governing the provision of access services to Interexchange Carriers as filed by the National Exchange Carriers Association (NECA), effective on April 12, 2011. Special Access rates concur in the rates, rules, and regulation governing the provision of access services to Interexchange Carriers as filed by the National Exchange Carriers Association (NECA), effective on January 1, 2013, and successive issues thereof, as approved by the FCC.

The Company hereby expressly reserves the right to cancel this statement of concurrence at any time it appears that such cancellation is in the best interest of the Company and its customers, subject to the jurisdiction of the Tennessee Regulatory Authority as it applies.

A. Carrier Common Line

The rates for Carrier Common Line Charges as defined by the above reference National Exchange Carrier Association concurrence is:

	ORIGINATING	TERMINATING	
Intrastate Telecommunications Relay Services Adjustment		$ 0.00000	(R)
Total CCLC Rate		**$ 0.00000**	(R)

INTRASTATE INTEREXCHANGE CARRIER (M)

ACCESS SERVICE TARIFF

2. **Billing and Collection Services** (T)

For the provision of Intrastate Billing and Collection Services, the Company concurs (T) in the rates, rules, and regulations governing the provision of Interstate Billing and Collection Services as found in the tariffs of the National Exchange Carrier Association (NECA) filed with the Federal Communication Commission (F.C.C.), (T) together with any amendments or successive issues thereof. Should such services cease to be regulated by the F.C.C. then the rates, rules and regulations in effect at (T) the time of said deregulation will remain in effect subject to change only by action of the TRA. (T)

The Company hereby expressly reserves the right to cancel this statement of (T) concurrence at any time it appears that such cancellation is in the best interest of the Company and its customers, subject to the jurisdiction of the TRA. (T)

Intrastate Billing and Collection will be provided on a per billed message basis, with full recourse of any uncollectible or unbillable message to the toll carrier. (M)

This text formerly appeared on Section A Original Page 2.

INTRASTATE INTEREXCHANGE CARRIER

ACCESS SERVICE TARIFF

3. **VoIP Traffic**

General

The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

Customer(s) denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to Interexchange Carriers (IXCs), End Users and other telecommunications carriers or providers originating or terminating Toll VoIP-PSTN Traffic.

The following provision applies to the treatment of Toll VoIP-PSTN Traffic pursuant to the Federal Communications Commission's Part 51 Interconnection Rules and in compliance with the Federal Communications Commission's Report and Order and Further Notice of Proposed Rulemaking in cc Docket Nos. 96-45 and 01-92; GN Docket No. 09-51; WC Docket Nos. 03-109, 05-337, 07-135 and 10-90; and WT Docket No. 10-208, adopted October 27, 2011 and released November 18, 2011 (FCC 11-161). In the absence of an interconnection agreement between the Company and the customer specifying the treatment of Toll VoIP-PSTN Traffic, the Company will bill the customer the applicable switched access rates and charges specified in Section 17.2, of the NECA FCC Tariff 5, on all jurisdictionally intrastate voice traffic identified as Toll VoIP-PSTN Traffic. Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Toll VoIP-PSTN Traffic" from the customer's traditional intrastate access traffic, so that Toll VoIP-PSTN Traffic can be billed in accordance with the FCC Order.

This section will be applied to the billing of switched access charges to a carrier that is a local exchange carrier only to the extent that the carrier has also implemented billing of interstate access charges for intrastate Toll VoIP-PSTN Traffic in accordance with the FCC Order.

ALL MATERIAL ON THIS SHEET IS NEW.

INTRASTATE INTEREXCHANGE CARRIER

ACCESS SERVICE TARIFF

3. **VoIP Traffic (Continued)**

Call Signaling

All Call Signaling must be in accordance with FCC 11-161, released November 18, 2011, paragraphs 714 through 717.

Depending on the signaling system used by the customer in its network, the customer's facilities shall transmit the following call signaling information to the Company on traffic the customer's end users originate which is handed off for termination the Company's network, in compliance with FCC 11-161.

(A) Signaling System 7 (SS7) Signaling

When the customer uses SS7 signaling, it will transmit the Calling Party Number (CPN) or, if different from the CPN, the Charge Number (CN) information in the SS7 signaling stream. (ref. FCC 11-161, Para. 714)

(B) Multi-Frequency (MF) Signaling

When the customer uses MF signaling, it will transmit the number of the calling party or, if different from the number of the calling party, the Charge Number (CN) information in the MF Automatic Number Identification (ANI) field. (ref. FCC 11-161, paras. 715-716)

(C) Internet Protocol (IP) Signaling

When the customer uses IP signaling, it will transmit the telephone number of the calling party or, if different from the telephone number, the billing number of the calling party. (ref. FCC 11-161, para. 717)

Rating of VoIP-PSTN Traffic

The Company will bill the customer the applicable switched access rates and charges specified in Section 17.2, of the NECA FCC Tariff 5, on all jurisdictionally intrastate voice traffic identified as Toll VoIP-PSTN Traffic effective with such traffic beginning on January 1, 2012.

ALL MATERIAL ON THIS SHEET IS NEW.

INTRASTATE INTEREXCHANGE CARRIER

ACCESS SERVICE TARIFF

3. **VoIP Traffic (Continued)**

Calculation and Application of Percent-VoIP-Usage Factor

The Company will determine the number of intrastate Toll VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied by applying an originating Percent VoIP Usage (OPVU) factor to the total intrastate access MOU originated by a Company end user and delivered to the Customer and by applying a terminating PVU (TPVU) factor to the total interstate access MOU terminated by a customer to the Company's end user. The OPVU and the TPVU will be derived and applied as follows:

(A) The customer will calculate and furnish to the Company an OPVU factor, along with supporting documentation, representing the percentage of the total intrastate access MOU that the customer exchanges with the Company in the State, that is sent to the Company and that originated in IP format.

(B) The customer will calculate and furnish to the Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Company in the State that is sent to the Company and originated in IP format.

(C) The OPVU, TPVU and supporting documentation shall be based on information that is verifiable by the Company including but not limited to the number of the customer's retail VoIP subscriptions in the State (e.g., as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.

(D) After the Company verifies the OPVU and TPVU provided by the customer the Company will apply the OPVU and TPVU factors to the associated intrastate access MOU as indicated (H) a. and (H) b. below.

INTRASTATE INTEREXCHANGE CARRIER

ACCESS SERVICE TARIFF

3. **VoIP Traffic (Continued)**

Calculation and Application of Percent-VoIP-Usage Factor (Continued)

The OPVU and the TPVU will be derived and applied as follows: (Continued)

(E) In the event that the Company cannot verify the customer's OPVU and/or TPVU, the Company will request additional information to support the OPVU and/or TPVU, during this time no changes will be made to the existing OPVU and/or TPVU. The customer shall supply the requested additional information within 15 (fifteen) days of the Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Company will begin using the new factor with the next billing period.

(F) If the dispute is unresolved the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Company.

(G) In the absence of an interconnection agreement, at no time will the Company allow an OPVU and/or TPVU factor greater than the applicable State percentage as identified in Paragraph 963 of the FCC Order. Payment for all VoIP-PSTN Traffic is required to be paid within 30 days from date of invoice and subject to all collection proceeding available under this intrastate access tariff, State law or other collection procedures.

ALL MATERIAL ON THIS SHEET IS NEW.

INTRASTATE INTEREXCHANGE CARRIER

ACCESS SERVICE TARIFF

3. **VoIP Traffic (Continued)**

Calculation and Application of Percent-VoIP-Usage Factor (Continued)

The OPVU and the TPVU will be derived and applied as follows: (Continued)

(H) If the customer does not furnish the Company with an OPVU and/or TPVU, the Company will bill full access rates until an OPVU and/or TPVU factor is received. Billing at Toll-VoIP-PSTN Traffic rates for Toll VoIP-PSTN Traffic will commence beginning with the date the OPVU and/or TPVU factor is received by the Company from the customer as noted following:

a. Initial OPVU and/or TPVU Factor – If the OPVU and/or TPVU factor is not available and/or cannot be implemented in the Company's billing systems by January 1, 2012, once the factor is available and can be implemented the Company will adjust the customer's bills to reflect the OPVU and/or TPVU factors retroactively to January 1, 2012. In calculating the initial OPVU and/or TPVU factors, the Company will take the customer-specified OPVU and/or TPVU factor into account retroactively to January 1, 2012, provided that the customer provides the factor to the Company no later than April 15, 2012;

b. OPVU and/or TPVU Factor Updates – The customer may update the OPVU and/or TPVU factor quarterly using the method set forth in (A) above. If the customer chooses to submit such updates, it shall forward to the Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised OPVU and/or TPVU factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The Company will use the revised OPVU and/or TPVU in its billing system. The revised OPVU and/or TPVU factor will apply prospectively and serve as the basis for billing until superseded by a new OPVU and/or TPVU factor.

INTRASTATE INTEREXCHANGE CARRIER

ACCESS SERVICE TARIFF

3. **VoIP Traffic (Continued)**

Calculation and Application of Percent-VoIP-Usage Factor (Continued)

The OPVU and the TPVU will be derived and applied as follows: (Continued)

(H) If the customer does not furnish the Company with an OPVU and/or TPVU, the Company will bill full access rates until an OPVU and/or TPVU factor is received. Billing at Toll-VoIP-PSTN Traffic rates for Toll VoIP-PSTN Traffic will commence beginning with the date the OPVU and/or TPVU factor is received by the Company from the customer as noted following (Continued):

c. OPVU and/or TPVU Factor Verification – On a quarterly basis, the Company may ask the customer to verify the OPVU and/or TPVU factor furnished to the Company and customer may ask the Company to verify the application of the OPVU and/or TPVU factor applied in its billing system. The party so requested shall comply within 15 days of the request and shall provide the verifiable records and other information used to determine the OPVU and/or TPVU factor and application thereof.